Business Notes

Hygienist joins Vernonia Dental

Julie Brown is the new hygienist at Vernonia Dental. She started on July 27, 2004 and is available for appointments on Tuesdays.

Brown worked on a project in Vernonia last spring to bring dental screenings and care to second and third graders. She worked with Dr. Scheuerman on that project, liked Vernonia and Vernonia Dental, and sent him a resume when she graduated from hygienist school in June.

A dental assistant for over 10 years, Brown wanted to be more involved in patient education, a service hygienists provide but assistants do not. "I like to help people out," Brown said.

Currently living in St. Helens, Brown expects the future holds a move to Vernonia for



Julie Brown

her, husband Rick, and their three kids. "I feel very comfortable here," said Brown of Vernonia.

To make an appointment for dental cleaning or other dental services with Julie Brown or Dr. Scheuerman, call 503-429-0880. The office is located at 622 Bridge St., Vernonia.

Wauna names Smiley as new COO

Debi Smiley has been appointed by Wauna Federal Credit Union as their new Chief Operations Officer (COO). Smiley has been serving as Vice President of Marketing at Wauna Federal and has been with the credit union for the past 16 years. The new position puts Smiley directly in charge of operations at the credit union's four branch offices.

Smiley said she is looking forward to the increased responsibilities. "I appreciate the opportunity to serve the membership in this new capacity," she said. "I am proud to be part of an outstanding leadership team."

Wauna Federal Credit Union, a full service financial institution that was founded in 1967, is wholly owned by its members. With assets of \$100 million and nearly 14,000 members, the Federally chartered and insured credit union provides financial services to any-



Debi Smilev

one who lives, works, worships, or attends school in Clatsop and/or Columbia County, Oregon.

Membership is also open to businesses and other legal entities, and relatives of Wauna Federal Credit Union members. Wauna Federal Credit Union has offices in Clatskanie, Warrenton, Astoria and Vernonia. It is in the process of preparing a new office in St. Helens.

Vernonia businesses attend customer service workshop Thirteen businesses and the For Success led the group of It sounds simple, but the an

Thirteen businesses and the City of Vernonia were represented at a free workshop on Customer Service that was presented by the Vernonia Chamber of Commerce on September 30 at the Scout Cabin in Vernonia.

Carrie Straub of Resources

For Success led the group of local business people who attended in identifying:

- · Who is the customer?
- · What do they expect?
- What's the most effective way to get customers?
- What will bring the customer back?

It sounds simple, but the answers that came out in the workshop appeared to help all the attendees to see new and better ways to improve their businesses through new ways to provide customer service.

Future free seminars and workshops are planned.



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