

Traveler Gets Aid In Hawaii

HONOLULU (UPI) — A Chinese traveler stepped off a plane at Honolulu International Airport recently needing a prescription filled quickly.

He spoke no English, and the signs and sounds at the sprawling new terminal building were both strange and confusing. But, before he had picked up his bags, he was approached by a port young woman dressed in a colorful Hawaiian hula who asked him—in his own language—if she could be of assistance.

That scene, repeated many times daily, is part of Hawaii's new Visitor Satisfaction Program, which has virtually erased the language barrier for foreign travelers arriving in the islands.

The program, unique in the United States, was started to add some of the warmth and aloha spirit of Hawaii to an otherwise impersonal terminal building.

It operates under the watchful eye of energetic Bert Thomas, whose credentials include nine years' experience in the travel and tourist promotion business.

Thomas has drawn on Hawaii's multi-racial population for 26 girls who, among them, speak nine foreign languages—Japanese, Chinese, French, Spanish, Korean, German, Portuguese, Filipino and Thai. Six of the girls work at airports on other islands of Hawaii and the other 20 cover Honolulu Airport around the clock.

The girls, with a tour guide's knowledge of Hawaii, meet every plane and offer their assistance to all passengers, Americans as well as foreigners. But it is the foreign visitor with little or no knowledge of English who finds their services most helpful.

The questions asked the girls are many and varied, ranging from information on currency exchange to where to have a pair of trousers pressed at night.

Thomas operates on a budget of \$175,000 a year. The funds come from money paid to the state by concessionaires at airports. This has been supplemented by an assist from local firms.

Fingerprints Trap Crooks

GALVESTON, Tex. (UPI) — Folks around this island city will tell you if you'd ever been in trouble with the law and ran up against Charlie Bock he could take one look at your hand and tell you what you did, how long ago you did it and what you got for it.

Charles Edward Bock, a 63-year-old fingerprint expert who recently retired from the Galveston Police Department, says it isn't so—he's not that good.

However, Bock has been known to take one look at a suspect's fingers, go to his files and come back with a card of prints taken from the man 20 years before.

On another occasion, a burglary suspect was being questioned. A prime suspect, police were about to let him go because of lack of evidence when Bock asked to look at his hands.

After a close look, Bock came back in a few minutes with the man's file. He rattled off the man's record and it was discovered he was wanted in several other cities. Bock had never seen the man before, just his prints.

Bock is considered a pioneer in the rare profession of fingerprint experts. He started out shortly after World War I by taking a correspondence course.

While taking the course, he was struck from behind by an auto. His hearing was permanently damaged, but his eyes took up the slack.

After finishing the course, he was assigned to the identification bureau of the Galveston Police Department and soon became known as "Eagle Eye."

In his 44 years with the department, Bock also saved several innocent persons. He once got 11 boys released in connection with a filling station robbery. Another time a man had been positively identified as a known criminal, by his likeness to the wanted man. Bock had him set free after checking the fingerprints of the two.

Bock also is known for his ability to get prints when no one else can. A few years ago a body was found in Galveston Bay in an advanced state of decay.

Bock used cotton and regular ink from a fountain pen and got his print from the fifth layer of skin. He received a letter of commendation from FBI Chief J. Edgar Hoover for that case.

Although Bock is retired, his family still is represented in the fight against crime. Both his sons are policemen.

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