

CHAMBER COMMENTS

by GEORGE T. CALLISON

Klamath County Chamber of Commerce

The Klamath County Chamber of Commerce gets its share of telephone calls from citizens of the area who offer complaints or express dissatisfaction in business transactions. Not all of the complaints stem from door-to-door sales by any means.

In the absence of a Better Business Bureau, the chamber can do little other than attempt to educate the public to be wary and prudent in their business dealings. As a matter of fact, if everyone would adhere to the slogan, "Before You Invest, Investigate," there would be little for anyone to complain about.

In the interests of better understanding between businessmen and consumers — this matter of confidence in business dealings is a two-way street — the next two or three of these columns will be devoted to examining the 16 principal causes of consumer complaints and dissatisfaction in business transactions as compiled by the National Better Business Bureau. They are worthy of the study of every businessman and every consumer.

1. The buyer believes that he has a legal right to "change his mind" after making a purchase, and to obtain a refund on his purchase price or deposit, or at least to make an exchange.

Every businessman who has relations with the public has encountered this universal phenomenon. It is a notable source of ill-will, and it is usually further complicated by the strong desire which the buyer experiences to "get out of the deal" and get his money back or get some other merchandise.

Business policies on this matter vary greatly from field to field and from store to store. It would appear to be good public relations to take steps that will bring the business man's policy clearly to the attention of customers. If all sales are final, and no exchange can be made, much misunderstanding can be averted and public goodwill can be conserved by making this fact clear. Similarly, in

the matter of deposits, misunderstanding is particularly great, and the merchant's policy with regard to the return or non-return of such deposits should be clearly understood by the prospective customer.

2. In his eagerness for bargains, the buyer seeks out the "most sensational" sale, the most drastic and fantastic savings claims, and the biggest, blackest print offering the most incredible price reductions.

This is a trend which, unfortunately, has been strongly reinforced by the abuse of comparative prices that characterizes a great deal of current advertising. Such advertising preys upon the gullibility of human beings. There is no easy solution to the problem, but advertisers can contribute to wise buymanship on the part of consumers by avoiding false and deceptive price and value claims, and by giving prospective purchasers the facts they ought to know, so they may buy wisely and obtain the maximum satisfaction from their purchases.

3. The buyer is victimized by "bait advertising." Bait advertising would rank high on anybody's list of the most pernicious schemes ever concocted in the retailing field. The customer is lured by an extremely low-priced item, but once in the store, he is switched to a much higher priced item. Advertisers can assist in combating "bait" practices by prohibiting them in their own businesses and by furthering consumer education on the evil.

Talented Local Musician Slates Concerts In Europe

A young talented Klamath Falls violinist, who has been widely acclaimed in Oregon by this state's musical authorities, is winning renown in Europe also.

Wayne Angel, son of Mr. and Mrs. Albert Angel, has been invited to perform Chausson's Poeme for violin and orchestra with the Seventh Army Symphony



WAYNE ANGEL

Orchestra in Europe, continuing a series of musical accomplishments which began several years ago in Klamath Falls.

He is currently booked for five concerts with the orchestra, starting in January. One of the concerts will be in Berlin.

For the engagement it was necessary for him to take an audition competing against 12 candidates to win the coveted booking. The auditions were open to all personnel in the Seventh Army stationed in Europe.

He has been asked to do the Rondo Capriccioso on the same program in Berlin.

Young Angel began his music career at the age of nine studying with Harry Borel of this city, performing here for the first time at that age to win the Adler Award. In 1953 he left Klamath Falls to work with Rex Underwood. His first major appearance with a symphony orchestra was when he was 20 when he played with the Portland Symphony Orchestra under the baton of Theodore Bloomfield.

In 1955 while attending Portland State College, he was asked to join the Portland Symphony making him the youngest member of the first violin section.

He has performed in concert throughout Oregon, California, Washington, Arizona and Montana and holds the Federated Music Clubs National Violin Award for 1955.

He entered military training in August 1959, advancing to officers training at Fort Bragg. He auditioned for the Seventh Army Symphony and presently holds the position of assistant concert master.

who have not made reservations, may do so by calling TU 2-1964.

Roosevelt PTA will hold an evening meeting Tuesday, November 17. Room visitations from 7 to 8 p.m. Regular meeting following in the auditorium.

U of O Mothers will serve a home cooked dinner at 6:30 p.m. Tuesday, November 17, at the First Presbyterian Church. Dinner will be \$1.30 per plate. Dr. Ray Hawkes of the university will speak. Panel of parents will answer questions. All parents, alumni and interested persons are urged to attend. For reservations call Mrs. Jack Dutcher at TU 4-6626.

White Decides Friday Is Black

MEMPHIS, Tenn. (UPI) — O. D. White, 44, said good riddance Saturday to Friday the 13th. Police arrested White, a Negro, at 2:13 a.m. Friday, the 13th, on a prowler call. White's case came up 13th on the docket and he drew a \$26 fine which will take him 13 days to serve out in time at \$2 a day.



SURVEYING THE DAMAGE that his automobile caused to the office building at the Richardson Lumber Yard on Spring Lake road is AIC Orlando Thomas, Falcon Heights. He was southbound on Spring Lake Road, and state police report that his automobile apparently went out of control at the curve. The car careened over a ditch, struck the building causing considerable damage, and coming to a halt in the middle of the lumber stacks. Thomas suffered a slight cut on the forehead. The investigation of the accident is continuing.

Rail Officials Mull Runaway

JERSEY CITY, N.J. (AP) — Railroad officials tried to find out today exactly what made a 123-ton locomotive run loose through the night for 22 miles.

The unattended diesel was caught by another locomotive that raced ahead and maneuvered it self into a coupling with the runaway, at 50 miles an hour.

The locomotive, left untended, slipped out of the Jersey Central Railroad yards late Thursday night. The thumping giant built up breakneck speed as it hurtled along the rails, which were cleared by frantic dispatchers plotting the runaway's progress.

"The situation had awful possibilities," said Engineer Chester Gudmundson, 53, the man who finally caught it.

"I've never had an experience like that before, and I hope to God I never will again," said Fireman Harold Johns, 45, who helped him.

The railroad line called for an immediate investigation. A spokesman said testimony taken Friday was under study.

The State Public Utility Commission joined the investigation and said it would release its findings Monday.

The railroad said leaving the locomotive untended was a violation of its rules, even though the throttle was in neutral and the brake was on.

One train crew apparently walked away from No. 1706, a drill locomotive, before another crew reported. The dispatcher's office discovered the error, but it was too late. No. 1706 was on the road.

Johns, who went back to the halted runaway at Sayreville, said he didn't know whether he would find a dead engineer slumped to the floor or a fallen piece of equipment pinning the throttle.

He found nothing but an empty cab, filled with the odor of burning rubber from the hot hand brake, and an open throttle. He shut off the throttle.

For the most part, immunity is automatic. And it is considered that a foreign minister cannot waive it himself. Only governments can waive it, a State Department spokesman said.

In some minor cases diplomatic immunity has been waived, but diplomats consider any breach in the privilege may be a dangerous precedent.

Diplomats are expected voluntarily to obey local laws. Continued violations of the law may be considered good ground for remonstrations and even for a demand upon a foreign government to remove the offender.

Any government can force the withdrawal of an accredited diplomat by declaring him personally unacceptable — persona non grata.

But one White House intimate said, "they've never been able to push her around too much" to attend to official duties.

For example, if Mrs. Eisenhower pays a visit to the Salvation Army one year, the next year she will go to the Red Cross, despite pleas from the two groups for an annual appearance at both.

In addition, Mrs. Eisenhower, with the President's willing assent, has trimmed formal White House entertaining to a bare minimum.

Another indication of how Mrs. Eisenhower draws the line on official duties when they interfere with personal wishes is her decision not to accompany the President on his forthcoming 10-nation good will tour.

Officially it has been indicated that the hectic pace of the tour would be too rugged for what doctors term her "somewhat delicate" health. But the first lady's desire to stay close to her ailing mother in Denver, Colo., also played a part in her decision not to go with the President.

On her 63rd birthday, which she is celebrating with the President at the Augusta National Golf Club, Mamie looks younger than when she entered the White House almost seven years ago.

Tragic Death Highlights Diplomatic Immunity

By FRANCES LEWINE

WASHINGTON (AP) — As far back as diplomats can recall—and that's pretty far—they have enjoyed immunity on foreign soil.

The ancient Greeks even had words for it. They declared an attack on the person of an ambassador was an offense of the gravest nature.

Diplomatic immunity was spotlighted this week when it was invoked here by David Patrick Hearne, 21, son of Irish ambassador John J. Hearne. A widow was struck and killed Wednesday night by a car driven by young Hearne.

The law stepped aside, a coroner's inquest was called off, and the ambassador's son, a student at American University, went home to the embassy.

Police say young Hearne has figured in three disorderly incidents in the last 2½ years and was released in each case under immunity.

The State Department said Friday the Dublin government has offered to cooperate in working out some solution of the problems created by the envoy's son.

The object of immunity—from the troubled days of rival and unscrupulous kings—was to protect an ambassador or emissary from arrest or harm as he acted on behalf of his country abroad.

Almost out of mutual fear, the nations of the world have agreed to protect each other's diplomats.

A 1790 act of Congress set down the rules that "under no circumstances" may foreign ministers be prosecuted for offenses against law and order. It includes everything from passing a red light to murder. They even are immune from suits to collect debts.

The immunity extends to members of an ambassador's family, entourage, household, employees and servants. Anyone who arrests them may himself be liable to prosecution, imprisonment and fine.

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Chamber Head Tells Group Of Hospital Survey Need

"The need for a hospital survey in this area is felt keenly by many persons," R. Frank Tucker, chamber of commerce manager, told members of the Soroptimist Club at their Thursday luncheon.

"A patient in traction over in the Rogue Valley who is a long-time Klamath resident sent us \$5," Tucker related.

Other individuals, organizations and groups have contributed varying amounts until the total fund stood at more than \$2,500, according to Tucker. At the business meeting which followed his talk, the Soroptimist Club voted to send a check this week for \$25 to the fund.

Tucker explained that it will cost about \$8,000 to employ Stanford Research Institute to do a four-month survey of hospital needs of this area. This will project the needs for at least a 10-year period and he indicated the survey may bring to light a clearer picture of the population growth than was shown in the census bureau's current estimate which is being protested by the city as being too low.

"There are only 142 hospital beds here at the present time," Tucker declared, "and that counts some of the bassinets."

He added that specific planning needs background information and cited two counties of Oregon as examples of planned and unplanned hospital expansion. Negotiations should be entered into with Stanford Research Institute by December 1, he added. After the survey is made, a measure creating a hospital district can be put on the ballot at the next regular election in Klamath County.

Mary Bothwell, Soroptimist president, introduced the speaker. She announced that Thursday's meeting will be the Thanksgiving program and members may bring guests.

The Christmas program will be presented on December 17 and there will be no Soroptimist Club meetings on November 26, December 24 or December 31.

One resident of the South Suburban area discovered the speed and efficiency of the state police Friday night when he reported someone had stolen his pickup, only to find they had already apprehended the thief and recovered the truck.

Douglas Eugene Wagner, 4120 Altamont, reported to state police that someone had taken his pickup from the parking lot of the Oregon Food Stores on South Sixth Street.

They, in turn, informed him that they had apprehended two juveniles, aged 17 and 15, in the vehicle earlier in the evening at the Klamath County Fairgrounds.

The two juveniles admitted the theft of four vehicles in the past few days, clearing up a rash of stolen cars that had plagued the area during the past week.

The juveniles were lodged in city jail at the direction of the juvenile authorities pending disposition of charges against them.

City police reported Saturday afternoon that William Thomas Long Jr., 34, of 4512 Crosby Street, took his own life in a cell at the city jail where he had been held on a charge of burglary.

Officer Charles Shipman went to Long's cell at about 4:27 p.m. to talk to him and found he had knotted a stocking around his neck, stuck it to the top bunk, and apparently had choked himself to death.

Long had been arrested early Saturday morning inside the Roundup Tavern, 2532 South Sixth Street. Police report he had used a hammer and screwdriver to break open several coin-operated machines.

The body was moved to Ward's Funeral Home.

Cattle Shipped To Red Bluff

FORT KLAMATH — The final shipment of 19 truckloads of feeder cattle left Fort Klamath for Red Bluff last Wednesday. These were the last of the Loren L. Miller Company beef and feeder cattle which had been on summer range in the Wood River Valley and are being moved to the Mule Shoe Ranch at Red Bluff for the winter.

Here from Red Bluff to superintending shipping of stock from the three Miller ranches was Loren L. Miller Jr. His father remained at Red Bluff to oversee placing of the cattle on winter pasture at the home ranch.

Both Miller families are now at their winter homes in Red Bluff and will return next spring to Fort Klamath when ranch hands and stockmen prepare for the annual spring influx of cattle here.

State police said that Fred Suetter, 4826 Climax, reported that someone had entered his home sometime between 7:15 and 7:45 p.m. on Friday night and had stolen \$760, all in \$20 bills, from a bureau drawer. Nothing else was missing, he said.

Gang Leader To Be Paroled

JOLIET, Ill. (AP) — Roger Touhy, soon to be released from Stateville Prison after serving 25 years for a kidnapping he says he did not commit, is not bitter.

"I hold no grudge, and I'm not looking for revenge," the 61-year-old former Chicago gangster said Friday night. "I'm not bitter. I just want to get out of here."

Earlier Friday Touhy, known as "The Terrible" in the prohibition era when he was a gang leader with a working agreement with the old Al Capone gang, was granted a parole. Officials said he will leave Stateville as soon as his prospective home and employment have been checked, probably in a week or 10 days.

Touhy, crippled, slight and gray, smiled as he talked to reporters about his parole.

"All I want is to live in peace for the few years left for me," Touhy said. "I will be thankful for the rest of my life for the mercy already shown me by the governor and the (Parole and Pardon) Board."

He was convicted and sentenced to 99 years in 1934 for the kidnapping of John (Jake the Barber) Factor, a one-time confidence man and now a California real estate dealer. He was given an additional 189-year sentence in 1942 for escaping from Stateville with six other convicts. He was recaptured after 83 days.

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BRUCE GALLOWAY

YMCA Selects New Assistant

Paul Campbell, county YMCA executive, announced today appointment of a highly trained associate secretary to the staff.

The new man, hired by the Y Executive Committee, is Bruce Galloway, 25, of Salem. One of his primary duties will be to handle the YMCA swimming program recently instituted at the Klamath Union High School natatorium. He will also be charged with general assistance in supervising various physical education activities.

Galloway, his wife, Caroline, and son, David, 12 months, reside at 2240 Elmer Avenue.

A native of Salem, he attended public schools there, then spent a year in an official YMCA school, George Williams College in Chicago.

After spending two years as an Army paratrooper, Galloway attended Pacific University at Forest Grove and earned a bachelor of science degree in sociology, with a minor in physical education.

He has been a social case worker for the Klamath County Department of Public Welfare since June. Galloway was a member of and helped develop the famed Salem Junior Leaders' Corps. He has much experience in gymnastics and camping.

He will fill a spot left vacant by Bill Cornell who left Klamath Falls to take a job as youth work director at Salem YMCA in September, 1957.

Says Director Campbell, "I'm very pleased with this action taken by the Executive Committee."

Funerals PARRISH

Funeral services for Henry O. Parrish Sr., 53, who died in this city November 10, will be held in the Nazarine Church Monday, November 16, at 2 p.m. Interment will be made in Klamath Memorial Park. O'Hair's Memorial Chapel is in charge.

METCALF

Funeral services for John Metcalf, 87, who died in Salem November 12, will be held in O'Hair's Memorial Chapel Monday, November 16, at 10 a.m. Interment will be made in Klamath Memorial Park.

LALO

Funeral services for Grace Lalo, 48, will be held from the Chiloquin Assembly of God Church at 11 a.m. Monday with the Rev. Vince Bodner officiating. Final rites and vault entombment in Hill Cemetery. Ward's Klamath Funeral Home in charge of arrangements.

OFF ON TRIP

FORT KLAMATH — Mr. and Mrs. Walter Wise left last week for Hollister, California, where they will spend the winter months. Wise is employed as year around ranch hand with the Hawkins Cattle Company at Fort Klamath and Hollister.

VICAR TAKEN LITERALLY

LONDON (UPI) — The Daily Mail reported that the Anglican vicar of Watford Friday placed a wheelbarrow full of apples outside his door with a sign reading: "Help yourself."

Today the vicar was looking for his wheelbarrow.

You're Invited!

Vern Owens' **ANNUAL Turkey Day** WEDNESDAY, NOV. 18

You're invited to have a Turkey Sandwich with us, see our new store at 412 Main and look over the New Line of

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For 1960

Don't Miss This One!

Have Lunch With Us!

Vern Owens'

Cascade Home Furnishings

412 Main St. Ph. 4-8365

CITY BRIEFS

Bethel No. 61—International Order of Job's Daughters, will have an official visit from the grand guardian, Evelyn Rogers, Monday, November 16, in the Scottish Rite Temple. All girls must be present at 6 p.m. for school of instruction. There will be a potluck dinner at 6:30 and the regular meeting will be at 7:30.

Kingsley Field — Non-Commissioned Officers' Wives Club plans to have a tea time the third Tuesday of each month at 1 p.m. in the NCO Club. Everyone is urged to come and get acquainted. A free nursery is provided for which reservations may be made 48 hours in advance by telephoning Sheila Butterworth at TU 4-5025.

Birthday Dinner — held monthly for members of Women of the Moose and Loyal Order of the Moose will honor November birthdays Saturday, November 21, at 7 p.m. at the Moose Hall. All members are urged to come and bring guests.

Neighbors — of Woodcraft will hold their annual turkey dinner for members Monday, November 16, at 6:30 p.m. in the K.C. Hall. Those