

RECORDS

Oregon Department of Human Services notifies public of data breach

SALEM—The Oregon Department of Human Services uncovered a phishing incident that affected email records at the department.

Unfortunately, Protected Health Information under the Health Insurance Portability and Accountability Act (HIPAA) was compromised and potentially exposed.

The agency has hired an outside entity, IDExperts, to perform a forensic review to clarify the number and identities of Oregonians whose information was exposed, and the specific kinds of information involved.

The Department of Human Services takes privacy and the confidentiality of client information seriously and has strong information technology security processes in place, which enabled the department to detect and contain the incident. The

department cannot confirm that any clients' personal information was acquired from its email system or used inappropriately.

However, it is notifying the public because information was accessible to an unauthorized person or persons.

Although DHS has not confirmed that clients' personal information was acquired during the incident, DHS considers the incident a breach under Oregon's Identity Theft Protection Act (ORS 646A.600 to 646A.628).

Therefore, this notification is provided in part as a substitute notice of a breach under Oregon's Identity Theft Protection Act, because the class of affected consumers exceeds 350,000.

The facts are summarized below, along with protective

measures the department has taken since discovering the incident and general guidance on protecting personal information.

What happened?

On Jan. 28, DHS and Enterprise Security Office Cyber Security team confirmed that a breach of regulated information had occurred. Nine individual employees opened a phishing email and clicked on a link that compromised their email mailboxes and allowed access to these employees' email information.

Current information indicates on Jan. 8, a spear phishing email was sent to DHS employees. Through our process of discovery, we learned that there were nearly 2 million emails in those email mailboxes.

The unauthorized ac-

cess to the affected email mailboxes was successfully stopped. DHS is in the process of thoroughly reviewing the incident and the information involved. This investigation includes clarifying the number of impacted records that might contain personal information of clients receiving services from DHS.

What information was involved?

Clients' Protected Health Information under the Health Insurance Portability and Accountability Act (HIPAA) was accessible to an unauthorized person. Client information may include first and last names, addresses, dates of birth, Social Security numbers, case number and other information used to administer DHS programs.

What is the Department of

Human Services doing?

The security and confidentiality of personal information is critical to the Department of Human Services. While there is no indication that any personal information was copied from its email system or used inappropriately, the department will be offering identity theft recovery services for impacted individuals.

DHS is in the process of determining whose information was affected by this breach.

Once confirmed, IDExperts will send individual notices to identified individuals, including notices to clients whose HIPAA-protected information was involved, with instructions on how to register for the service, which includes free credit monitoring.

Need more information?

DHS will provide updates as more information is known.

IDExperts has established a toll-free information line which will be available Friday (March 22, 2019) at 800-792-1750 to assist DHS clients with more information.

There is also an established website with information. www.ide.myidcare.com/oregonDHS.

Concerned DHS clients may contact all three national consumer reporting agencies, including for a copy of a current credit report, at:

Equifax, TransUnion and Experian

Website: AnnualCreditReport.com or call 877-322-8228 (Option 1)

Mailing Address: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

Department of Revenue urges Oregonians to be aware of new tax scams

It's never safe to let down your guard, warns the Oregon Department of Revenue (ODR). Scam tactics are always evolving and becoming more effective. Scammers try many different methods to trick people into giving them personal information or money.

The best way for taxpayers to make payments directly to the ODR is through Revenue Online. It's secure and includes all the information necessary to ensure the payment is properly applied to the correct account.

Go directly to oregon.gov/dor to find Revenue Online. Payment providers may provide links that appear to take you to the government site, but just end up taking you to another area of the provider's site.

Scams mainly come in the form of a phone call, email, or standard mail. Here are some tips to help you identify scam attempts.

- Scammers make unsolicited calls. Thieves call taxpayers claiming to be representatives of the Oregon Department of Revenue or other tax officials. They demand that the victim pay a bogus tax bill and may use threats or a sense of urgency to con the victim into sending cash, usually through a prepaid debit card or wire transfer. The Department of Revenue never uses methods like these when making calls.

- Hang up on suspicious phone calls. No matter how urgent a message makes a situation sound, you can always hang up, call the Department of Revenue at their published

phone numbers [503-378-4988 or 800-356-4222 (toll-free)], and know that you're dealing with an actual government employee.

- Scammers send letters. Letters often contain legitimate logos, addresses, and phone numbers to fool you. Sometimes, these letters expose themselves as scams through blurry logos, misspellings, and poor grammar.

Letters are usually in the form of a fake tax bill or claim-

ing an error with your account. Letters from the Department of Revenue will have information that is verifiable through our website and every letter is printed with an identification number in the upper right corner.

- Scammers set up fake websites. Some scams that start as unsolicited calls or letters may also try to send you to fake websites. These websites are designed to look like and official federal or state agency

site. Remember that the Oregon Department of Revenue's web address will always begin with an "https://" designation and be from the "gov" exten-

sion.

For more information on protecting yourself or what to do if you're a victim of identity theft, visit www.irs.gov.

DEATH NOTICES

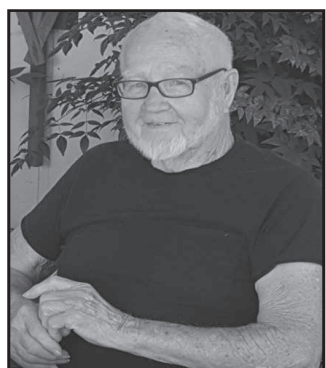
WOOLCOTT—Charlotte June Woolcott, 93, of Vancouver, Wash., formerly of Cottage Grove, died March 19, 2019.

A celebration of her life will be held Saturday, March 30, at Smith-Lund-Mills Fu-

neral Chapel. Arrangements by Smith-Lund-Mills Funeral Chapel.

DEAN—Patricia F. Dean, 73, of Cottage Grove, died March 20, 2019. Arrangements by Smith-Lund-Mills Funeral Chapel.

Neil Welcome Harwood March 18, 2019



Neil Welcome Harwood, 92 of Cottage Grove, Oregon passed away March 18, 2019. He was born in Knappton, WA to Omar and Bethel (Skinner) Harwood. Neil joined the United States Army and worked as a surgical technician. He married Rachel Bessonette July 28, 1947 in Deadwood, OR. They were

married 69 years. Neil worked logging related jobs, and for many years as a road grader operator in Mapleton, OR. He enjoyed family and friends. Neil loved camping and exploring many places in Oregon. He also, enjoyed having a full wood shed for cozy fires in his fireplace. He is survived by son David (Janette) Harwood of Walterville, OR; son Jeffrey Harwood of Cottage Grove, OR; brother Oscar Harwood of Amity, OR; brother Rex Harwood of Weiser, ID; brother Marvin Harwood of CA; sister Margie Herzberg of Tigard, OR; brother Walter Harwood of Roseburg, OR; 2 grandchildren and 3 great-grandchildren. He is preceded in death by his wife Rachel Harwood. Arrangements are in the care of Smith-Lund-Mills Funeral Chapel.

Charlotte June "Carnes" Woolcott 1925-2019



Charlotte June (Carnes) Woolcott died peacefully the morning of March 19 at the age of 93. She was born June 25, 1925 in Hood River to Fred and Zana (Lee) Carnes and was preceded in death by her husband of over 55 years, Russ Woolcott.

June was raised in Hood River, graduated from University of Oregon, and taught PE/English at Grants Pass and Cottage Grove High Schools. She taught Sunday School at the United Methodist Church (CG); was an active member of the American Legion Women's Auxiliary, Julianna Garden Club, the PTA, and First United Methodist Church (Eugene); was both a Cub and Girl Scout leader; played bridge and pinochle; and was on a bowling team sponsored by Randall & Woolcott. She loved music, gardening, sports (especially basketball),

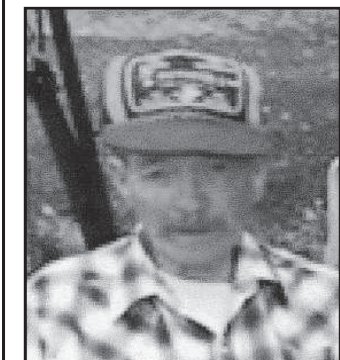


and Mt. Hood.

Survivors include children Chuck (Dawn) Woolcott, Gail (Parke) Ball, and Sally (Bob) Schroeder; grandchildren: Sara (Kyle) Piper, Kelsy (Allen) Foulstone, Nicole (David) Cline, Grant (fiancé Samantha) Schroeder, Victoria (Devin) Geiger, Emma Woolcott, and Evan Woolcott; and great-grandchildren: Logan Piper, Wesley Piper, and Norah Foulstone.

A Celebration of Life will be held at Smith-Lund Mills Funeral Chapel on March 30, 2019 at 2 pm. In lieu of flowers, remembrances to the Cottage Grove American Legion Post, your local Scouting organizations, Cottage Grove Historical Museum, or your place of worship are appreciated. Arrangements in the care of Smith Lund Mills Funeral Chapel, Cottage Grove, OR.

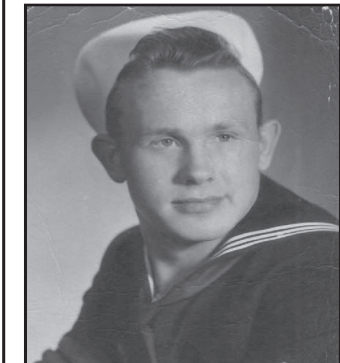
John Wesley Solesbee 1947-2019



John Wesley Solesbee, 72 of Cottage Grove, OR passed away on March 12, 2019. He was born on March 12, 1947 in Murphy, North Carolina to parents Jacob and Dorothy (Kephart) Solesbee. John

made his living as a timber faller. He enjoyed hunting and fishing. John married Loretta Miller on September 8, 2005 in Reno, NV. He is survived by his wife, Loretta Solesbee; daughters, Margaret Solesbee, Angie Solesbee, Linda Foster and husband Jimmy, Kathleen Solesbee; son, Kenneth Solesbee; step-son, Johnny Miller; siblings, R.V. Solesbee, Ann Nunn, Larry Solesbee, Keith Solesbee; 3 grandchildren and 3 great grandchildren. A private family visitation was held. Burial at Walker Union Cemetery. Arrangements in the care of Smith Lund Mills Funeral Chapel, Cottage Grove, OR.

Norman Henry Westerkamp 1933-2019



Norman Henry Westerkamp, 85 of Cottage Grove, Oregon passed away March 18, 2019. He was born October 3, 1933, in Denver, CO to parents Henry and Adda (Halter) Westerkamp. Norman graduated in 1951 from North Denver High School, and Rocky Mountain Technical Institute from 1957-1961. He served in the United States Navy on the USS Saint Paul during the Korean War. He married Cornelia T. Lowrance, November 16, 1954, in Westminster, Colorado.

Norman worked as a Custodian in Denver public schools. He also worked as a pin setter at a bowling alley, at stockman Dixon Paper, and Jefferson County Schools as an Electrician Apprentice. He owned and operated NorWest Backhoe and Septic Services until his retirement in 1995. Normans hobbies included being on the pit crew for Google Gallow. Norman is survived by his wife Cornelia, daughter Carol (Gerald) Waterhouse; daughter Karen (Ronald) Perkins; son Bobby (Melanie) Westerkamp; son Clent (Cheri) Westerkamp; son Mark (Barbara) Westerkamp; 10 grandchildren; 2 great-grandchildren; 1 great-great grandchild. He is preceded in death by daughter-in law Lisa Williams (Westerkamp). A graveside service will be held Friday, March 22, 2019 at 11:AM, at Creswell Pioneer Cemetery. Arrangements in the care of Smith-Lund-Mills Funeral Chapel, Cottage Grove, OR.

Andreason's
CREMATION
& Burial Services
Family Owned
\$693
"the affordable alternative."
24-HOUR PHONE 485-6659
320 N 6th Street, Springfield
www.andreasons.com

ENGLANDS
CRESWELL MEMORIAL CHAPEL
Local • Affordable • Caring
Cremation & Burial
Call for an appointment,
prices and packages.
541-895-2522
125 West Oregon Ave, Creswell
MUSGROVE
Mortuaries & Cemeteries
www.musgroves.com

Smith-Lund-Mills
FUNERAL CHAPEL • CREMATORIUM
People you know, people you trust.SM
Funeral & Memorial Planning
Cremation Options
Monuments & Memorials
Cemetery Options
123 South 7th, Cottage Grove, Oregon
541-942-0185 • www.smithlundmills.com