

BURNS'S RIVERSIDE CHAPEL

THREE DECADES OF COMPASSIONATE CARING



SIUSLAW NEWS FILE PHOTO



PHOTOS BY NED HICKSON/SIUSLAW NEWS

Karen and Alan Burns, licensed funeral directors and owners of Burn's Riverside Chapel Florence Funeral Home, share more than 30 years serving families. At the Florence Funeral Home, the Burns have a memorial garden and a variety of urns to best fit each situation.

By NED HICKSON
SIUSLAW NEWS

It's been 25 years since Alan and Karen Burns moved from Roseburg and purchased Riverside Chapel in 1992. Both licensed funeral directors, the Burns wanted to bring their family-owned, personal-touch style of funeral service to Florence.

"Our objective from the start has been to provide high quality, compassionate care for families – and it has remained our objective," says Alan.

To meet the growing needs of the community and the ever-expanding options of funeral services, the Burns built a new structure in 2006 that has allowed Burn's Riverside Chapel Florence Funeral Home to offer an increasing range of services. These include custom memorial arrangements to meet the special requests or needs of families, as well as two crematoriums and a separate facility for pets



"Our family helping your family with dignity, respect & integrity."

that is currently the only one of its kind on the Oregon coast.

For more than 30 years, the Burns have been providing personal, caring guidance for families and

individuals in planning tributes and memorials for loved ones.

"Our commitment is to take care of others when they need it most," says Alan. "It's important to us

to provide other families kindness and comfort during what will be one of the most challenging times in their own lives."

That includes 24-hour availability to the

community, seven days a week.

"We want people to know that day or night, they can reach a real person instead of an answering machine," says Alan. "For us, this is a calling that requires total commitment. People who are grieving want support, not voicemail."

Karen says their decades of experience in serving families in their time of need has helped them understand that each family and situation is different, and that taking the right approach can make all the difference in guiding grieving families through some of the toughest decisions they may have to make in their lives.

"We're compassionate caregivers because we're human," Karen says. "To help ease people's minds during a difficult time is why we're here. It's why we do what we do – and why it's more than a business to us."

"It's a calling."



COURTESY PHOTO

Burn's Services Include:

- Traditional Funeral Services
- Cremation Services
- Memorial Services
- Transport
- Medical Research Donation

Burn's Riverside Chapel Florence Funeral Home is located at 2765 Kingwood St. Call 541-997-3416 for more information or visit www.burnsriversidechapel.com.