



HEALTH & WELLNESS NEWS

Skookum seeks help with myriad bad addresses

In mid-December, the Skookum Health Assistance Program mailed new cards to all Tribal members on the program. These cards need to replace older Skookum cards. The new card has important information regarding program changes. Skookum has received a lot of returned mail with the new cards.

If you did not receive a new Skookum card in December, please contact Barbara Steere at 503-879-2487 or Tresa Mercier at 503-879-2008 to update your address.

We need to send you your new Skookum Health Assistance Program card as soon as possible.

Thank you!

Skookum suspension letters

Suspension letters are being sent to Tribal members who have not responded to the Save Our Skookum request for information of application to alternate resources for primary health coverage.

The first request was sent in December 2016 with a deadline of Feb. 28, 2017. We have received many calls from frustrated Tribal members and apologize for the inconvenience of this request. In order to make the Skookum Health Assistance Program sustainable for years to come, we need to ensure Skookum is a payer of last resort — a safety net for Tribal member health care.

In 2011, Tribal Council gave the Save Our Skookum team the directive to return the program to payer of last resort to ensure sustainability. We are hoping to get Tribal members who do not have primary health coverage on a cycle of applying every year by the end of February.

If you have questions or need assistance applying for primary health coverage, go to www.healthcare.gov or contact Loretta Meneley, 503-879-1359, or Leah Bailey, 503-879-2197.

If you received a suspension letter, please contact one of the Save Our Skookum team members listed on the letter you received.

Thank you for your patience with this request.

Tresa Mercier

Skookum Health Assistance Program manager

Patient Satisfaction Survey available now

The Health & Wellness Center is conducting a patient satisfaction survey. The survey is available at the health clinic and on the Tribal website through Survey Monkey.

We look forward to hearing from you.

Skookum denials

If you have received a denial from the Skookum Health Assistance Program for payment of health services and you feel that your services should not have been denied, please contact one of the Save Our Skookum team members:

- Barbara Steere – 503-879-2487
- Melody Baker – 503-879-2011
- Tresa Mercier – 504-879-2008
- Tauni McCammon – 503-879-1406
- Erica Mercier – 503-879-2080

It is important that you call as soon as you receive a denial. The older bills are, the better chance of them being turned in to collections. You are always welcome to call with questions.

We look forward to hearing from you!

Tribal Pharmacy now on the Web

Web refill requests for prescriptions through the Tribal Pharmacy are now available! Go to www.GrandRonde.org/departments/health-and-wellness/pharmacy and click on the link provided.

You can bookmark this page for future use.

Applications Assister sets Portland dates

Certified Applications Assister Loretta Meneley will be at the Portland area office, 4445 S.W. Barbur Blvd., from 9 a.m. to 2 p.m. Wednesday, April 12, and Tuesday, April 25, to help Tribal members with medical information and applications.

For more information, contact Tribal Services Representative Lisa Archuleta at 503-879-1881 or lisa.archuleta@grandronde.org.

Health & Wellness Center Entrance

Reminder: The drive-through entrance at the Health & Wellness Center is for loading and unloading only.

The entrance was built with our Elders and those with mobility issues and their ease of access in mind. If you are coming to the center to pick up prescriptions, please park in one of our regular parking spaces.

Thank you,

Grand Ronde Health & Wellness Center Administration

Pharmacy in transition

The Grand Ronde Health & Wellness Pharmacy is currently in a staff and process improvement transition. We are working hard to improve service delivery to our patients.

Please have patience if wait times are slightly longer than usual.

Optometry hours

- 7:15 a.m. to 5:30 p.m. Monday, Tuesday, Wednesday and Friday
- 9:15 a.m. to 5:30 p.m. Thursday

Please call to schedule your appointment at 503-879-2079 or 800-775-0095.

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 503-879-2002