



HEALTH & WELLNESS NEWS

IMPORTANT SKOOKUM INFORMATION

łaxayam k^hanawi łaksta:

It's time for us to review Tribal members' health care coverage needs. We will be sending correspondence to members whom we do not have primary coverage information on. We receive information on our membership's coverage from our third party administrator, Shasta.

If they do not have active primary coverage information in their system for you, we will be sending a letter requesting that you contact us and provide that information. If you feel you have already provided this information, please don't be upset if you receive a letter. Just give us a call and we will do whatever we can to assist you.

In some cases, you could be suspended from the Skookum Health Assistance Program if you do not comply with our request for information. This is only a suspension. Once we receive the information we need, Skookum will be restored and claims will be processed.

If coverage is affordable, we encourage members to maintain primary health care coverage. The Skookum Health Assistance Program is a payer of last resort; not insurance. If coverage is available to you at **no cost**, we require members to apply for and use it as primary coverage before using Skookum. Having primary coverage will help keep Skookum sustainable.

If you have not applied for coverage through the Affordable Care Act and **DO NOT** have primary health care coverage, please contact one of the Save Our Skookum team members right away or go online at www.healthcare.gov to apply for coverage in your area.

This does not apply to Tribal members with Medicare.

We sincerely thank you for your help and cooperation with this effort. We want to make sure Tribal members have a health assistance program available for many years to come.

hayu masi,

- Tresa Mercier – tresa.mercier@grandronde.org
- Barbara Steere – barbara.steere@grandronde.org
- Melody Baker – melody.baker@grandrond.org
- Loretta Meneley – loretta.meneley@grandronde.org
- Sydney Clark – sydney.clark@grandronde.org
- Erica Mercier – erica.mercier@grandronde.org
- Tauni McCammon – tauni.mccammon@grandronde.org

Grand Ronde Health & Wellness Center Lab/X-ray hours

Monday, Tuesday, Wednesday & Friday:

8:30 a.m. to 5:15 p.m. – closed 12:30-1:30 p.m.

Thursday: 9:30 a.m. to 5:15 p.m. – closed 12:30-1:30 p.m.

SEEKING INFORMATION!

We are looking for information from Tribal members concerning services you may need, but currently **ARE NOT** receiving.

We are specifically asking about:

- Hearing aids;
- Additional funding for orthodontics (braces);
- Glasses;
- Dental services;
- Lasik eye surgery.

We will be gathering this information for a few months, so if you are aware of family members or friends who are enrolled Grand Ronde Tribal members who need these services, please contact PRC staff at:

- Tauni McCammon – 503-879-1406
- Erica Mercier – 503-879-2080
- Melody Baker – 503-879-2011
- Tresa Mercier – 503-879-2008

This applies to all enrolled Grand Ronde Tribal members, regardless of where they reside.



Ad created by George Valdez

Important Tribal member Information IBH – Integrated Behavioral Health

If you are a Grand Ronde Tribal member with the Skookum Health Assistance Program and need to access mental health and/or substance abuse provider services, you need to call Integrated Behavioral Health before accessing those services.

IBH has been in place with SHAP for several years now, but it has become apparent that Tribal members are not accessing care through IBH as often as they should. When you call IBH, they will assist you in finding an appropriate provider for your needs. They will refer you to an in-network provider, which is very important to ensure your claims are paid.

Purchased/Referred Care does not pick up out-of-pocket costs when members use an out-of-network provider.

Please call IBH at 1-800-395-1616 to coordinate mental health and/or substance abuse services to ensure payment is made.

As always, you can contact any Save Our Skookum Team member and we will help answer your questions at 1-800-775-0095.

- Tresa Mercier
- Barbara Steere
- Melody Baker
- Tauni McCammon
- Erica Mercier
- Sydney Clark
- Loretta Meneley

Skookum Health Assistance Program for newborns

Newborns are covered for the first 30 days under the Tribal member parent mother/father ID number on their Skookum Health Assistance Program card.

Step 1: Parents will need to notify Shasta at 800-880-5877 or Barbara Steere at 800-749-2928. Once our office has been notified, an Individual Registration Form will be sent to the parents.

Step 2: Since 2013, we have asked that all Tribal members apply for state coverage in the state in which you live for the newborn or anyone who does not have primary coverage. Please send in the proof that you have applied for the baby.

Step 3: Parents will need to apply for a Social Security number and obtain a birth certificate right away and contact the Enrollment Office to inquire about the process to get the newborn enrolled as a Tribal member.

Step 4: Once you have received the Individual Registration Form and filled it out front and back, signed and dated, send it back to the following address: Skookum Health Assistance Program, Attn: Barbara Steere, 9605 Grand Ronde Road, Grand Ronde, OR 97347.

Should you have any questions or concerns, contact Steere at 503-879-2487 or 800-749-2928.

Don't get caught without your medication

Grand Ronde Health & Wellness Center Pharmacy hours:

8:30 a.m. to 5:30 p.m.; closed 12:30 to 1:30 p.m.

Monday, Tuesday, Wednesday and Friday.

9:30 a.m. to 5:30 p.m.; closed 12:30 to 1:30 p.m. Thursday.

REFILL LINE: 503-879-2342

Grand Ronde Health & Wellness Center Dental hours

Emergency walk-in times:

Monday, Tuesday, Wednesday and Friday: 8-8:10 a.m.

Thursday: 9:30-9:40 a.m.

Scheduled appointments:

Monday, Tuesday, Wednesday and Friday: 8 a.m.-4:30 p.m.

Thursday: 9:30 a.m.-4:30 p.m.

For appointments and information, call 800-775-0095 or 503-879-2020.