

Employee Spotlight

Trudy Gleason arrives at her dream job

Now that Spirit Mountain Casino has been offering Let It Ride and Pai Gow poker, Trudy Gleason has been having even more fun than usual in her job as a dealer. She was trained in the Fall of 1995 at dealing blackjack. She has been dealing for the past eight months, since she moved from her Floor Supervisor position. Although an employee of the Casino since 1995, dealing cards is what Trudy calls her "dream job."

Trudy is a tribal member who grew up in the Stayton area, and comes from a family who loves cards and card games. She knew that she wanted to work for the Casino even before it opened. "I started work in October of 1995 as a Floor Supervisor," she said. "Now I can't imagine working anywhere else. My parents always took vacations and went to casinos. I have always wanted to be blackjack dealer. It looked like so much fun."

Trudy learned about the Casino job openings at the Job Fair that was held at Chemeketa Community College in Salem, shortly before the Casino opened its doors. In August of 1995, she took several different training courses that were required, and was hired as a Floor Supervisor. After three months of work, Trudy received a very high evaluation from her supervisor. She has visited other casinos in Oregon and knows that Spirit Mountain Casino has mastered the formula for success. "The customer service and customer relations at this casino is really better than most," she said.



Trudy said that the friendships she's made with her co-workers is one of the most important aspects of the last year and a half of work at the Casino.

"Not only is this an excellent place to work, but I have had the chance to meet new people who come in and get to know my co-workers. We all get along really well." Even though Trudy has a different schedule than when she started, she still sees the co-workers who she's made friends with and is looking forward to dealing the new poker games.

Interested in working at Spirit Mountain Casino?

Tribal members who are interested in seeking employment with Spirit Mountain Casino should call Sarah Harvey or Camille Mercier at 1-800-760-7977 for a screening appointment. At the screening appointment Sarah or Camille will discuss the qualifications needed for positions at the Casino, ask screening questions related to past work experience, and introduce the screening process to the applicant. Sarah or Camille will also communicate to the applicants if they meet the minimum qualifications for a position. If the applicant meets the minimum qualifications, he or she will be scheduled for an interview with a supervisor of the department. If the applicant does not meet the minimum qualifications for a position, he or she will be referred to the appropriate source to gain the training, education, experience, or social assistance needed to become a viable candidate for a position in the future. Interested applicants will need to complete a Gaming License application. If an

applicant is offered a position, he or she must pass a background check and receive a temporary gaming license from the Grand Ronde Gaming Commission.

New hires at Spirit Mountain Casino attend a three-day orientation. The orientation provides information on customer service, Spirit Mountain Casino policies and procedures, history of the Casino and the Grand Ronde Tribe. New hires get the opportunity to meet some members of Tribal Council and the Board of Directors. Uniform fittings are arranged during the first day of orientation. New hires also get to tour the Casino operations and have lunch in the employee dining hall during orientation week.

If you are interested in working for Spirit Mountain Casino, you can contact Sarah Harvey or Camille Mercier at (503) 879-3730 or (800) 760-7977 to schedule a screening appointment. Spirit Mountain Casino's Human Resources office is located at 28840 Salmon River Highway.

"As an employee, I am proud of the quality of service we give the customer. Everyone really works at serving the guests."

Carol Scott
Food and Beverage
Administrative Assistant



"Everyone at Human Resources worked really hard for me and were helpful in getting my application processed fast. This is the best job I have ever had."

—Angela Schultz-Cullen, Food Runner, Coyote's Buffet



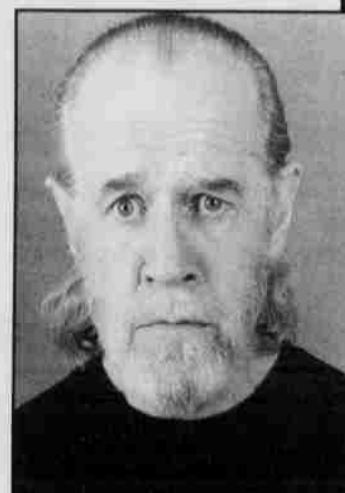
ENTERTAINMENT ANNOUNCEMENT

Famous Funny Man

GEORGE CARLIN

Thursday, July 3 at 8 p.m.

Comedian George Carlin, who is celebrating 40 years in show business this year, will perform at Spirit Mountain Casino July 3. Carlin's career began in radio back in 1956, which eventually led to nightclub acts and appearances on popular programs like *The Tonight Show with Jack Paar*.



During the mid-1960s, Carlin was a regular on *The Merv Griffin Show* and *The Mike Douglas Show*, and has appeared on *The Tonight Show* with Johnny Carson more than 130 times.

Carlin has appeared in numerous movies and television programs, and has recorded many successful albums including "FM & AM," "Class Clown," and "Occupational Foole." Twenty years ago, he began doing comedy specials for HBO, which were very successful. *On Location: George Carlin at USC* was taped in 1977, and was followed by *Carlin at Carnegie*. Two subsequent HBO specials, *Do It Again*, and *Jammin' In New York* both won Cable Ace awards. *Jammin' In New York* earned him an Emmy nomination, and the CD from that performance won Carlin the 1993 Grammy award for best spoken word comedy album.

In 1987, Carlin was awarded a "star" on Hollywood's Walk of Fame. His comment: "I like it because it's tangible recognition. I only hope no one throws up on it."

Recently Carlin hosted *The Twentieth Anniversary of Comedy on HBO*, and starred in the CBS mini-series *The Streets of Laredo*. George Carlin performs over 100 concert dates a year throughout the country.

Back for 2 more shows...

JOHN ANDERSON

Thursday, August 7 ~ 7 and 9:30 p.m.

TICKETS ON SALE FRIDAY, MAY 23

TICKET MASTER (503) 790-2787
SPIRIT MOUNTAIN TICKET SALES:
1-800-760-7977, ext. 3310

Sorry, no persons under 21.

No alcoholic beverages. No cameras.