

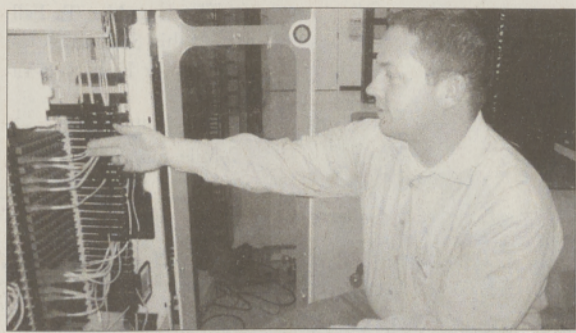
Telecom hires senior technical manager

Warm Springs Telecom General Manager Jose Matanane announced the appointment of Josh Richesin as Manager of Engineering and Operations for the Telecom.

In this senior technical role, Josh has overall responsibility for ensuring a high level of performance and reliability for the Warm Springs Telecom network. He will help bring technical stability and network expansion to the growing company.

Josh brings 13 years of telecommunications industry experience to WST. After starting his career in 1996 with Palmair Internet, a dialup Internet startup, he later joined Bend Broadband as their Senior Network and Systems Engineer. In that role, Josh provided high level technical leadership to ensure full reliability and functionality of Internet and Voice over IP (VoIP) services.

Josh successfully developed and implemented processes for disaster recovery, maintenance, email security and designed the network to support all residential and commercial VoIP and



Josh Richesin, Warm Springs Telecom manager of engineering and operations.

Internet subscribers.

In 2006, Josh moved to Quantum Communications to become their Network Operations Manager, then their Network Solutions Architect, responsible for design, development and maintenance of networks. He was also responsible for analyzing and evaluating financial data and business solutions to ensure profitability. In the following year, Josh was promoted to Director of Operations at Quantum.

Commenting on the recent appointment of Josh, WST General Manager, Jose Matanane said:

"This is a strategic hire designed to take us to the next phase in our development. Josh has a deep technical

knowledge that advances our capabilities and ensures that we will meet the technical needs of our customers now and into the future. I think that we and our customers are really fortunate to have Josh on board."

Regarding his new role with WST, Josh commented that "there are just not that many opportunities like this in Central Oregon, where I can have such a big impact. I like the challenge of delivering quality telecommunications services to a rural community."

In addition, Josh had a number of offers from other telecom companies, but wanted to come to Warm Springs. "I've always appreciated the Warm Springs

tribes," he said. "When I was in high school, I was a lifeguard at Kah-Nee-Ta, and also volunteered on the Warm Springs Fire Department. It's great to be back after so many years."

Josh lives in Redmond with his wife Shelly and his 8-year-old daughter, Gracee. He also has a step son Anthony. Josh loves doing anything in the outdoors and spending time with his family.

Anniversaries

In related Warm Springs Telecom news:

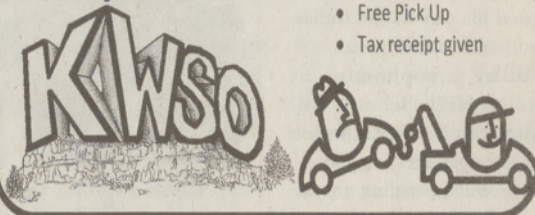
Matanane noted an important staff milestone marking the two-year anniversaries of both Danica Greene, Customer Service Manager, and Gabriel Walker, Sales and Marketing Coordinator.

"It's hard to believe that Danica and Gabe joined us two years ago," Jose said. "They were our first two staff members and came on board before we had a building or any customers. It's amazing what they've accomplished. I'm so proud of them and our entire team."

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Dental appointment, emergency hours

The Dental Office would like to share our new appointment system and how to make your dental appointments.

The walk-in emergency times are 8 to 9 a.m. on Mondays, Tuesdays, Thursdays and Fridays; and on Wednesdays from 1 to 2 p.m.

The clinic hours are Mondays, Tuesdays, Thursdays and Fridays from 8 a.m. to 5 p.m.; and on Wednesday from 1 to 5 p.m.

Our new call-in time has changed to Wednesday morn-

ings at 8:30 a.m.

We do book appointment out for three weeks. If the line is busy, hang up and please try again, as we only have one phone and one computer.

Every Wednesday we open up a new week to schedule future appointments. We highly recommend you call Wednesday mornings—this is the best way to get a appointment before we fill up.

Regarding the emergency walk-ins, emergencies are classified as the following:

Toothache, trauma to the mouth, swelling to the face or gums.

Dental emergencies are seen as soon as possible during walk-in clinic hours. Patients who cannot make an appointment may come in as a walk-in and will be seen as a same-day appointment as the schedule will allow.

Wednesday mornings from 8 a.m.-12 p.m. the entire clinic will be closed for equipment and administrative needs. Phone calls will be answered to make appointments.

The Warm Springs Boys and Girls Club will be open Monday thru Friday from 3:15 to 5:30 p.m. On non-school days, club hours are 10 a.m. to 5 p.m. The club will be closed on designated tribal holidays, reduction in work hour days and during inclement weather delays or closures.

Food drive at Health and Wellness

The Warm Springs Health and Wellness Center Employee Appreciation Committee is having a food drive through December. There

are donation boxes placed throughout the clinic for anyone who'd like to donate non-perishable food items for the Warm Springs community.

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