

July 17, 1997  
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# Spilyay Tymoo

(Coyote News)

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## Coyote News In Brief

**Tailfeathers director of dance group**  
Charles Tailfeathers, Jr. is currently in Florida with the Dancers of the Seventh Feather dance group. They will return August 4.

2

**Fourth a success**  
The fun activities on a sizzling Fourth of July kept local community members busy.

2

**Annual camp held**  
4-H Culture Camp was held at Peter's Pasture July 7 to 11 and 14 to 18.

3

**Language lessons continue**  
Sahaptin, Kiksht and Paiute language lessons are offered.

6 and 7

**Friendship Powwow to be held in Wallowa**  
The popular Eastern Oregon powwow will be held this weekend.

8

**Words of praise build self-esteem in children**  
Be sure to use kind and encouraging words when speaking to your children.

8

**Chemawa readies for new school year**  
Chemawa Indian School is already gearing up for the 1997-1998 school year.

8

**Police reports**  
On Patrol returns with the latest news in reservation law enforcement.

9

**Juniper Hills site of softball tournament**  
Madras hosted the District 5 girls' softball tournament recently.

10

**Deadline for the next Spilyay Tymoo is Friday, July 25, 1997**

## Tribal Managed Care Program takes action....

### Hospital business shifted

Working with the Warm Springs Service Unit Director Russ Alger and with the Indian Health Service physicians, the tribal Managed Care Program has started moving scheduled operations, diagnostic tests and all elective procedures and examinations to Central Oregon District Hospital in Redmond or to St. Charles Medical Center in Bend. This became effective July 1, 1997.

Garland Brunoe, general manager for the tribal Comp. and Benefits/Managed Care Program, updated Tribal Council members on June 16 regarding the reasons for this move.

"It was not a decision made lightly," stated Brunoe. After working with Mt. View Hospital executive director Ron Barnes and some of the hospital board members for over a year-and-a-half, it was clear that the Managed Care Program needed to change patient care to other area hospitals. The primary reason for this decision, Brunoe stated, "was the inability for both parties to arrive at an understanding and agreement of what quality service at a fair price means."

In time, Managed Care Program hopes this issue will be resolved. For now, however, members of the community of Warm Springs who are eligible for Managed Care Program will be directed to Central Oregon District Hospital or to St. Charles Medical Center.

As clients enter the Warm Springs Health and Wellness Center, they will see signs informing them that

they have a choice of which hospital to use. Admitting privileges have been made available at CODH for the IHS physicians. However, Dr. Tom Creelman, Clinical Director for the Warm Springs Health and Wellness Center, has decided not to exercise those privileges for now. Dr. Creelman would like to build some relationships with the Redmond-area doctors first and move with caution to make sure the IHS doctors can provide the necessary health care for both Mt. View Hospital and CODH for Warm Springs patients. For the time being, if a patient desires to have an IHS doctor be their primary care giver while in the hospital, they will have to select Mt. View Hospital. If the patient selects CODH or St. Charles, their IHS physician will arrange for another doctor to care for them while they are hospitalized.

In emergency situations which require an ambulance, the law requires that patients be taken to the nearest appropriate medical facility. For Warm Springs, this is usually Mt. View Hospital. This will continue to be the practice.

In the future, Managed Care Program plans to move obstetrical (OB) care to the other area hospitals as well. Before implementing this plan however, Managed Care will work closely with the IHS doctors and Service Unit Director of the Warm Springs Health and Wellness Center.

If you have any questions, please call Garland Brunoe at 553-3411 or Mike Marcotte at 553-4948.

## 1998 timber sales topic of upcoming District meetings

Public meetings have been scheduled to discuss two timber sales being proposed for 1998. The proposed sales, called Lemiti-98 and Schoolie-98, will target 60 million board feet of timber for harvest.

The Seekseequa District meeting is set for Wednesday, July 23 at the Agency Longhouse. It will be followed by a meeting for Simnasho District members July 30 at the Simnasho Longhouse. The Agency District meeting at Agency Longhouse will be held Thursday, August 7.

All of the meetings have been broken into two sessions. The first session will begin at 1 p.m. and the second at 6 p.m. Refreshments will be provided.

Sales being proposed for 1998 are

located in the Beaver, Badger and Upper Warm Springs forest planning units. Cutting methods will include shelterwood, seed tree and commercial thin prescriptions.

The meetings are co-hosted by the Timber Committee and Project Inter-Disciplinary Team. Staff members involved with the projects will be in attendance to explain the proposals and answer questions about forest health, water, fish, wildlife, cultural resources, roads, soil and other topics related to the sales.

Comments received during public meetings are used in formulating management strategies for the sales. The strategies will be compiled into alternatives and presented in a project assessment later this year for committee and public review.

## Comprehensive Plan Community Meeting

Tuesday, August 12  10 a.m. to 10 p.m.

Agency Longhouse

Get involved and help develop the vision!

## Health & Wellness Center improves "walk-in" patient flow

The Warm Springs Health and Wellness Center is implementing a new system to decrease waiting time. Waiting time is a problem that happens in a lot of doctor's offices across the nation, including Warm Springs. Being sick is no fun, especially if you have to sit for a long time to see a doctor. The clinic staff has been working on a way to reduce the waiting time with a "Same Day Appointment" system. Same day appointments is a term we have been using at the clinic for the last five (5) months. A lot of people didn't know what we were talking about because the process was in a trial period. Basically, it is the same as the old "walk in" clinic, except now you are given an appointment for that day by a nurse. This new process is designed to create a smoother flow of the clinic and to "give back" your time. The reason for giving appointment times is that very often, up to twenty (20) people would come to the clinic first thing in the morning or right after lunch, hoping to be seen by a doctor right away. This was on a first come first serve basis, but now a person is

given an appointment when they will be seen.

**How do I access the same day appointment system?**

When a person comes to the clinic for care, they are seen by a nurse who has been trained to evaluate them. The nurse will either refer them for an appointment to be seen that day or to the Pharmacy, Lab or for a future appointment. With this process, people are directed to the appropriate care. Another way is to speak to a nurse on the phone. The nurse will interview you and give you an appointment for that day if need be. **But sometimes I still have to wait?**

Just like any system, when a person is late for an appointment, it causes everyone to be late the rest of the day. So please, if you have an appointment, show up fifteen (15) minutes early to complete any necessary paper work and be ready for your appointment.

Another problem that causes delays is emergencies. There are times when emergencies come in, and that will tie up a doctor and staff

for a little while. We are working on reducing delays in this area.

**How is it working?**

We have contacted fifty (50) people who have used the same day appointment system, half of them in person and half over the phone. When we asked them if they liked the system and if it should be continued, approximately 98% of them said yes. When the system works, it works very well. Of course as mentioned earlier, when someone is late, that causes everyone else to wait. Starting in the fall, we are planning to start a five (5) minute late policy. If a person is five (5) minutes late, they will have to reschedule to another appointment. Again, we are planning this policy because when someone is late, everyone after them has to wait, and that is not fair.

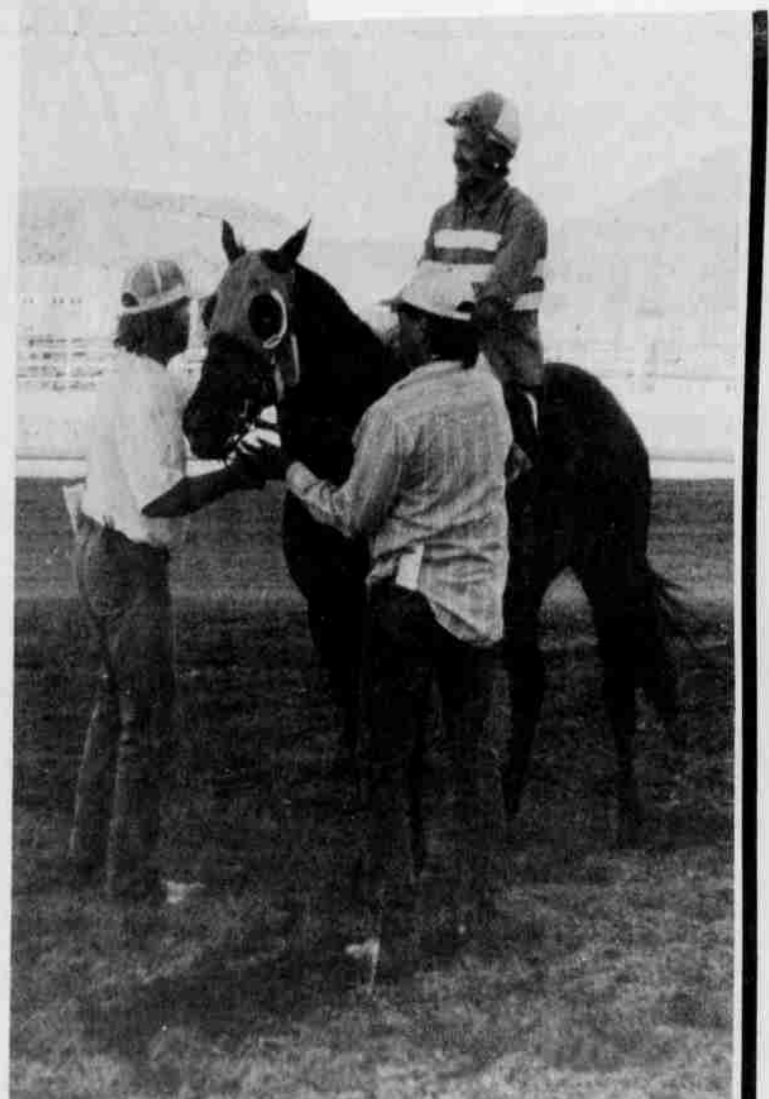
We will continue to contact thirty (30) people each quarter to check on our service. We will continuously look at improving the process and your comments and suggestions will be welcomed. A suggestion box is located across from the main reception desk for your convenience.

## Locals feel their oats with horse racing



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Spilyay tymoo.  
Horse owner Jay Suppah walks Tomcat Ahead before a race.

Simnasho Dreams, Dan-Dee-O, Riano, Tomcat Ahead and Spooky Guy were some of the race horses that ran at the 1997 Crooked River Round-up held in Prineville, Oregon. These horses are owned by the Suppahs, the Heaths and the Franks, all Warm Springs tribal members, and are raced throughout the Northwest during the racing season. The 52nd annual Crooked River Round-Up was held July 9-13 and included a rodeo, carnival and pari-mutuel horse races. A total of 35 horses raced and some Warm Springs residents were there trying their luck during the four-day event.



Tomcat Ahead places fourth in race.

## Physicians honored

A reception to honor Carlos Kemper, MD and George Waldmann, MD will be held Sunday, July 20 from 3 to 6 p.m. at the Jefferson County Senior Center.

The two Board Certified Family Practice Physicians combined have devoted over 55 years to their rural medicine practice in Madras and the greater Jefferson County area.

In recognition of the two Madras physicians, Governor John Kitzhaber has proclaimed July 20 as Dr. Carlos K. Kemper and Dr. George E. Waldmann Appreciation day in Oregon and encourage all citizens to join in this observance.

Carlos Kemper, MD has semi retired while George Waldmann, MD accepted the position of Medical Director with the Medicare Program in Portland, Oregon.

Refreshments will be served and the public is invited by the staff and employees of Madras Medical Group to attend the reception.

## Ignorance is dangerous.... C.H.E.T. offers presentation

Hey, Curious? Are you a curious person? If you only knew the consequences. Now is the chance for you and your family to become familiar with a killer—HIV/AIDS.

Come and join us for an open discussion and presentation on

**July 24 at the Vern Jackson Home from 6 to 8 p.m.**

Become aware of this deadly disease that is in Indian Country today. One day you may be asked by your children or grandchildren, "What is HIV/AIDS? And how do I avoid getting it?" This is a time to get some answers.

For more information, contact Anson or Anita at C.H.E.T. or call 553-4922.