



What's one customer problem you've solved recently that stands out?



James "Bret" Bane



"I had a customer who needed to figure out how to build some type of a float for a large water storage tank that would give an indication visible from a distance. We helped him invent the design and pick the parts and pieces to make it work."

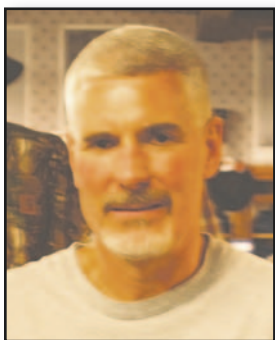


James Johnson



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"A couple months ago, we got a call in the early morning hours from the Glacier Grill. Their ice cream freezer had given up the ghost overnight. We were able to, within 30 minutes of receiving that call, get them set up with a new freezer, allowing them to carry on with their business for the day."



Brad Snook



"We sent in a 17-year-old pair of binoculars to the Leupold Company with a minor malfunction, and we were able to give the customer a brand-new, top of the line, replacement product. We buy most things directly from vendors where possible, and when we know a company will be difficult to work with, we don't continue to carry them."



Nick Kinion



"We had a customer bring in a truck on a tow. It had a broken steering knuckle from riding out in the back-country. We located parts and got them overnighted so we could put them on the next day, and get him back onto his hunting trip."

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