



501 South Main Street, Pendleton
(541) 276-7411

www.pendletonchamber.com

Partnering with local business since 1893.

CHAMBER MEMBER SPOTLIGHT - FRAZIER OFFICE SUPPLY



Ron & Debbie Bates when they purchased Frazier Book Store in 1985.



Ron & Debbie Bates in 2018: looking forward to retirement!

Do you have a business succession plan?

We recently hired Kris Smith, also a Pendleton native. He and his wife Stephanie's plans are to purchase Frazier Office Supply. They will continue serve the area and plan on a seamless transition.

What are your favorite local places to shop?

We love to shop downtown – it is where our store is! We know and talk to these people every day.

Rumor has it you are about to retire, what does retirement look like for you two?

We really want to travel. Working together has been a good experience for us, but it does limit how much time off we get. We also have four grandchildren that we plan on spending lots of time with.

What made you decide "this business"?

Ron worked as manager of Frazier Book Store for a couple of years. The owner wanted to pursue other business opportunities and worked with us to purchase Frazier's.

Why be a Chamber member?

Networking, referrals, and promotional opportunities

How long have you been in business?

We officially purchased Frazier Book Store in 1985. However, Frazier Book Store was first opened in Pendleton by Lawrence Frazier in 1902. In 2000, the name was changed to Frazier Office Supply.

Why do you love Pendleton?

Pendleton is our hometown. We both grew up here and feel that Pendleton is welcoming and diverse while maintaining its small town feel.

What should people know about your business that they may not?

That we do offer solutions! From the time you walk through our door, you are our main concern. We will work closely to make sure that when you walk out the door, you either have what you need or information to further your search. Our catalog offers over 25,000 items to help make your workplace more productive and comfortable.

What has been your greatest success?

Knowing that Frazier Office Supply continues, for over 116 years, to provide our customers with the best in customer service and product knowledge.

What has been your greatest challenge as a small business owner?

As every business owner, small or large knows, competition is more fierce and brutal than ever. The Amazonification of the retail world offers many challenges

Do you have plans for expansion?

We actually purchased Hometown Office Supplies in Hermiston in June of 2016. We currently deliver to Pendleton, Hermiston and the surrounding area. We can however deliver anywhere in the United States through our nationwide business partners .

How can people contact you?

We have a shopping website at www.frazierofficesupply.com, we can be reached through email at shop@frazierofficesupply.com or always talk to us in person at (541) 276-1121 and, of course, at our bricks and mortar location in the heart of downtown Pendleton at 227 S. Main. Open Monday-Friday 9-5.

UPCOMING CHAMBER EVENTS

Morning Buzz

Wednesday, November 7th • 7:15 to 8:00 a.m.

Blue Mountain Creations • 412 S Main St

Kick it Up After 5

Thursday, November 8th • 5:30 to 7:00 p.m.

Northwest Farm Credit Services • 12 SW Nye Ave

First Annual Accountability Form & Luncheon

Wednesday, November 14th • 11:30 a.m. to 1:00 p.m.

Pendleton Convention Center • 1601 Westgate

Purchase Tickets online at pendletonchamber.com

Pendleton Triangle Open House & Ribbon Cutting

Tuesday, November 13th • 11:30 a.m.

289 SW 28th Drive • Tours from 11:30 a.m. to 3:00 p.m.

Third Annual Holiday Stroll

Friday, November 30th • 4:30 to 7:00 p.m.

Downtown Pendleton

Annual Chamber Christmas Social

Friday, November 30th • 7:00 p.m.

Pendleton Center for the Arts, 214 N Main St



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Representing the interests of business with government

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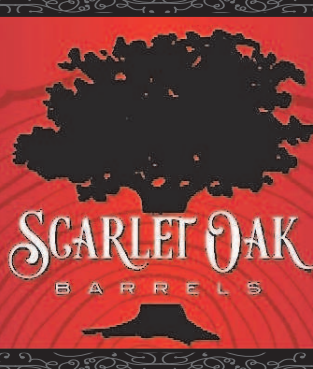
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Pendleton Book Co.



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Tue.-Fri. 9:30-5:30, Sat. 9:30-5:00, Closed Sun. & Mon.



Tasting Room

29 SW Dorion Ave.
Pendleton, OR 97801

Hours:
Monday and Tuesday Closed
Wednesday. Appt. Only
Thursday 11-5pm
Friday 11-7ish pm
Saturday 11-6pm
Sunday Appt. Only

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FOR MORE INFORMATION VISIT WWW.SAHPENDLETON.ORG

YELLOWSTONE IN WINTER

Solitude, Struggle, and Surprise
Photography by Debbie McIntosh
Oct 12th - Nov 30th

Captured explorings of Yellowstone National Park in January.

This show shares a glimpse of this complex wonderland in winter.

PENDLETON ART+FRAME

36 SW Court Ave
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JOHN CIMMIYOTTI
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