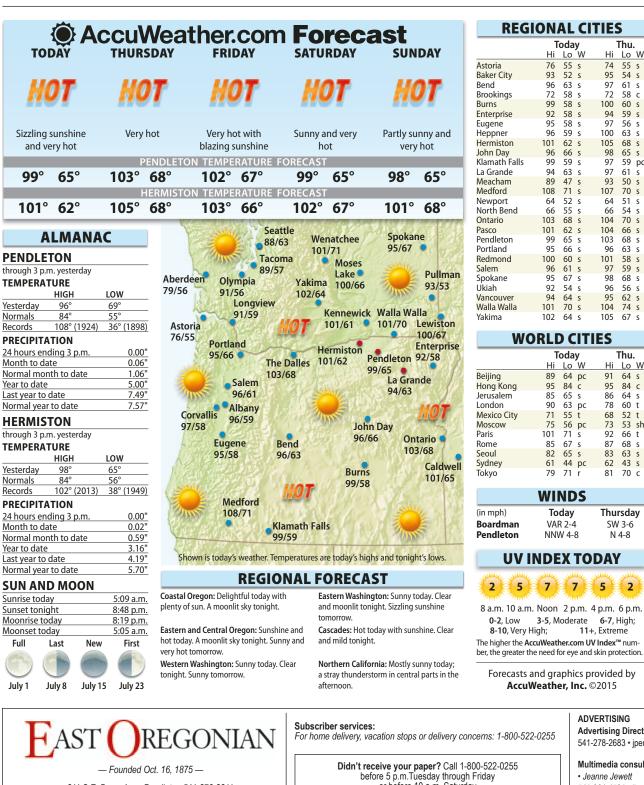
WEATHER



211 S.E. Byers Ave., Pendleton 541-276-2211 333 E. Main St., Hermiston 541-567-6211 Office hours: Monday through Friday, 8 a.m. to 5 p.m Closed major holidays

Full

July 1

Continued from 1A

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makes it easy to introduce problems.

this year has 124 failures, the Morrow County Sheriff's Office 29, Pendleton police 12, Umatilla police 10 and Stanfield has six. Most likely these have been brief.

DISPATCH: Sun Ridge has close

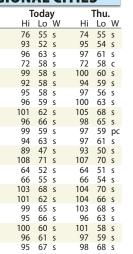
to 200 agencies using its products

"In these situations, our software is attempting to read or write to the database on the server and getting no response," Richards said in an email. "After 15 or 30 seconds, an error message is displayed to the user and they have to restart the application." Sun Ridge uncovered this Tuesday, according to Richards, and notified the county and its Internet technology folks during a conference call to discuss the dispatch problems. The county's Internet even left the center in a scramble to get back online before Tuesday's meeting when what should have been moments of down time for a maintenance task turned into a three-hour failure. Sun Ridge has close to 200 agencies using its products, Richards said, most in California, but the Umatilla Tribal Police Department also is a user, as was Hermiston police before it consolidated with the sheriff's office last year. He said he has confidence in the software, but it is not perfect. Network failures happen occasionally but have never been an issue. He said the number of problems Umatilla County has seems to be unique. Aside from the volume of network issues, Sun Ridge tracked 67 problems with the dispatch from April 20 to June 26. Some required software updates, several were from users, and most Sun Ridge was able to fix. Sun Ridge engineers try to test for everything a user could do wrong, Richards said, and then build guardrails to prevent users from going off the tracks. Richards said he could not provide "even decent percentage guesses" on how many problems might be from human error, but they happen frequently. Users tend to be creative in doing things the experts did not anticipate, he said, "And the Umatilla County Sheriff's Office has been extremely clever in doing what we don't expect." Lieuallen said the Tuesday meeting was productive in identifying problems and solutions. The county plans on purchasing new servers for the center, she said, and the county's Internet technology department will work with the technicians from the InterMountain Education Service District, Pendleton, to hammer out connectivity issues. Some agencies use the county's network and others the ESD's, so syncing everyone should cut down on troubles. Richards said the basic dispatch center uses hundreds of computer programs that "are not little standalone guys," so it takes considerable engineering to have programs work together. He compared the systems to a game of pick-up sticks: Drop a lot of sticks on the floor and try to pick up one without moving any others. "This is the game we play constantly," he said, and a seemingly innocuous change could ripple through other parts of the system. That

Sun Ridge sends out fixes and updates on

a constant basis to all its software users to help set things right. For example, he said, the county's system went down Tuesday, June 23, at 2 p.m., and by 7 that night Sun Ridge had a newer version of the software so that particular

REGIONAL CITIES



54 S

64 s 70 s

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64 pc

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63 55 рс

56 71 рс

67 S

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65 s 44 pc

96 56 s

95 104 62 s 74 s

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Thursday

SW 3-6

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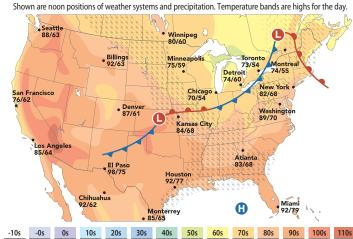
11+, Extreme

Thu.

Hi Lo W

60 t 52 t 53 sh 66 t

43 s



NATIONAL WEATHER TODAY

t-storms rain * * * 0 flurries warm front stationary front cold front National Summary: Heavy showers and locally severe storms will stretch from the Gulf Coast to New England today. Storms will dot the central and northern Plains. Mainly dry storms will speckle the Southwest.

Yesterday's National Extremes: (for the 48 contiguous states)

High 112° in Needles, Calif. Low 38° in Leadville, Colo.

NATIONAL CITIES Image: Hi Lo 83 69 1 88 74 t 2 79 t 53 pr 50 Today Thur. Today Thur. <u>Hi Lo W</u> Hi Lo W Hi Lo W Albuquerque Atlanta 70 po 71 t 71 Louisville 66 t 96 83 94 78 68 84 84 Memphis 72 t 67 t 65 t 80 s 55 s Atlantic City 82 69 65 79 Miami 92 69 Baltimore 81 Nilwaukee 62 pc Billings 92 63 88 62 s Minneapolis 75 59 pc t 80 72 t 71 s 61 pc 75 t 68 77 69 t 77 pc Birmingham 86 71 69 84 103 Nashville 83 79 93 101 New Orleans 89 Boise 63 t 74 t 62 pc 54 pc 57 pc 77 s New York City Oklahoma City 82 92 77 66 pc 68 74 64 Boston 74 78 82 92 90 96 Charleston, SC Charleston, WV 74 71 74 83 62 t Omaha 84 61 pc 57 s 58 pc 70 Philadelphia 87 69 88 86 Chicago 108 Cleveland 71 Phoenix 106 87 pc 77 p 59 t 76 81 Dallas 95 87 77 61 95 82 Portland, ME 66 77 59 64 55 pc 62 pc t Denver Providence t 60 pc 75 t 53 sh 54 s 77 pc 53 pc Raleigh Rapid City Detroit 74 98 75 102 89 69 88 68 t pc s El Paso 87 60 78 57 pc 70 pc 68 pc 67 t Fairbanks 71 71 Reno 101 98 70 pc 68 67 57 pc 75 pc 65 pc 65 t 75 91 58 75 74 90 94 81 argo Sacramento 105 Honolulu S St. Louis 79 77 t 63 pc 72 t Houston 92 95 75 91 77 Salt Lake City 98 78 72 98 77 70 s pc t 78 68 Indianapolis 60 San Diego 67 pc Jacksonville 90 72 t San Francisco 76 62 pc 73 60 pc 68 84 Kansas City 78 63 pc Seattle 88 63 62 s Las Vegas 110 105 86 pc Tucson 98 76 101 79 pc 93 75 t 85 64 t Washington, DC Little Rock 91 89 70 83 68 t 82 63 pc Wichita 91 68 t Los Angeles 101 72 t

Weather (W): s-sunny, pc-partly cloudy, c-cloudy, sh-showers, t-thunderstorms, r-rain, sf-snow flurries, sn-snow, i-ice.

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\$15 min. wage campaign qualifies for ballot

By PETER WONG Capital Bureau

Disap-SALEM pointed with legislative inaction, labor and other advocates took the first step Tuesday toward a 2016 ballot measure proposing a \$15 statewide minimum

officials the 2,000 signatures that will trigger a ballot title from the attorney general. The title is an official summary required before advocates can collect the 88,184 signatures to qualify the measure for the November 2016 ballot.

Those

D-Portland, told reporters that lawmakers are unlikely to pass a minimum-wage increase this session. Lawmakers heard several bills on April 13.

Kotek had offered a compromise plan to raise it in stages to \$13 by 2018, coupled with a provision to let cities and counties set it even higher. The House Rules Committee conducted two hearings but has not advanced it. "Democrats said if we gave them a majority in the Legislature, they would take bold action to ensure that every Oregonian had the opportunity to succeed," said Kristi Wright, statewide orga-nizing director for 15 Now Oregon.

problem will not resurface again. **Chiefs want answers**

Local police chiefs Stuart Roberts of Pendleton, Rick Stokoe of Boardman, Darla Huxel of Umatilla, Bryon Zumwalt of Stanfield and Jason Edmiston of Hermiston lined up in favor of Sun Ridge. They met Thursday in Pendleton and discussed the dispatch situation. Huxel said there is no doubt the Sun Ridge system is a sight better than what agencies used for years under the now-defunct Chemical Stockpile Emergency Preparedness Program. That program was clunky, lacked compatibility with police using computers in the field and did not allow agencies to share information, but it was free to the local agencies.

When CSEPP was closing shop a couple of years ago, Stokoe said, local law enforcement looked for a better replacement. Several companies pitched their wares, he said, and when they were done, every department head from Sheriff Terry Rowan on down the line agreed to go with Sun Ridge because of what it could offer for the price.

"We all voted on it and said that's the one," Stokoe said, and he wants everyone to honor that agreement.

As a group Thursday, they expressed concern the county's attitude could prompt Sun Ridge to throw up its hands and walk away

Stokoe said this also goes back to the need for an advisory board to oversee the day-to-day operations of the dispatch center. Such a board, he said, would be able to see what the dispatch center costs, where its money is going and if the center meets industry standards.

Roberts concurred. "The advisory group or the user board is aimed at taking ownership of that product," he said.

Lieuallen said she is not opposed to the advisory board, and Umatilla County Commissioner Bill Elfering is in the midst of recruiting representatives from local police departments for the board. Lieuallen also said the county is not giving up on Sun Ridge.

"We just want it to work for us and our busy dispatch center," she said. "What we do is too critical to go down."

Richards said no doubt Umatilla County is taking up a big chunk of Sun Ridge's attention, but the company is dedicated to a solution.

Contact Phil Wright at pwright@eastoregonian.com or 541-966-0833.

Corrections

The East Oregonian works hard to be accurate and sincerely regrets any errors. If you notice a mistake in the paper, please call 541-966-0818.

wage by 2019.

Oregon's current statewide minimum is \$9.25 per hour, second only to Washington's \$9.47 among the states. But several cities Seattle, San Francisco and Los Angeles - are gradually raising their minimums to \$15.

Advocates filed preliminary paperwork for the measure several weeks ago, but on Tuesday, they filed with state elections

McKay Creek Estates

presents:

petition signatures are due in about a year.

If voters approve it, Oregon's minimum wage would go to \$11.50 in 2017, \$13.25 in 2018 and \$15 in 2019. Afterward, annual increases would be linked to the Consumer Price Index, as has been the practice since voters approved it in 2002. House

Meanwhile, Speaker Kotek, Tina

Join us as we host a lecture series to increase safety awareness on fall prevention, common home injuries and provide solutions to keep you and your loved one safe!

SafetyMan says "Always be Safe to Ensure an Active & Independent Lifestyle"

Healthy Back Habits for Caregivers - CONCLUDED TUESDAY, MAY 26, 3:30PM

Many adults spend a considerable portion of their week caring for aging parents, relatives, friends, or other adults. According to the results of a recent study, the stresses and strains of providing care to an ill loved one may take a considerable toll on the mental and physical health of care- givers — including their back and spine health. Learn healthy back habits to keep you safe.

Elder-Friendly Living: Modifying Your Home for Safety TUESDAY, JUNE 23, 3:30 PM - CONCLUDED

No matter when the older person's home was built and regardless of whether it is modern or traditional in style, it likely was designed for young adults and their families. As adults age their homes also grow older, but most are not updated to accommodate the resident's changing needs. Home adaptation or modification can provide friendlier elder living so older occupants may continue to life safely in the comfort of their home.

Know Your Numbers

TUESDAY, JULY 28, 3:30 PM

Are you at risk for diabetes, heart disease and other chronic diseases? Learn about the numbers and what they mean for various screenings to stay in control of your health. We will talk about cholesterol, blood pressure, body mass index (BMI) numbers and more.

For more information or to RSVP, call us at (541) 276-1987 or visit us today!

McKay Creek Estates 1601 Southgate Place

Pendleton, Oregon 97801

Prestige Senior Living, L.L.C. www.PrestigeCare.com