

PHONE SERVICE BAD, CITY'S EXPERT SAYS

Chief Cause Declared to Be Lack of Skilled Operators.

AUTOMATIC LINE PRAISED

Pacific Company's System Said to Be Antiquated, Inadequate and Inferior.

City Traffic Examiner Cousin in a report to the City Council yesterday brands the telephone service furnished by the Pacific Telephone & Telegraph Company as inadequate and inferior.

Home Company Units Idle. "October 1 the Home company had 7975 service units idle. Both companies, unrestricted as to expansion, were put under Federal control, though no change in responsibility or jurisdiction has taken place.

"With the automatic system, in which the subscriber does his own switching by a device which operates selectors in the central office, personal service is limited to very few persons whose duties are purely mechanical. There have been no complaints and service tests were satisfactory. Present use is not general enough, as business has been on the decline since 1911. Now in receivership, its independent existence is threatened.

"With the Pacific company, switching system is manual-voiced. All inter-change switching requires two operators. With night exchanges, Main, Marshall, Broadway, East, Tabor, Sellwood, Woodlawn and Columbia, most switching is inter-change. Use of exchange varies in order named.

Mechanical Equipment Ample. "The mechanical equipment and facilities are ample and well-maintained, but no progress has been made in replacing antiquated and cumbersome manual switching system with modern automatic devices.

"It is common knowledge that the Pacific service has been bad for months, and tests show that service now is greatly impaired. Eight per cent of system or personnel, or both. Switching of calls, together with signaling process, is a source of defective service. The crude manual-voiced system depends too much on highly trained and alert human agencies for satisfactory results.

"There is some advantage in flexibility and low cost of installation, but operating cost is high and service liable to be demoralized by causes to which the other system is not subject."

Best Service Explained. "As typical of the service, Mr. Cousin describes the procedure by which a number is reached by the Bell system. He says:

"Attention of the central office first must be secured, then follows the order number given and acknowledged—party waits while operator attracts attention of another operator and reports number changing order. In original exchange—second operator then tells first the number of trunk line available—two plugs inserted in great sleeves and first operator signals party called and communication is established—provided no error or misunderstanding has occurred between three parties concerned and some portion of line required is not in use.

"The company has 800 operators with a small percentage of experienced employees," the report continues. "Of these 100 are novices in training. The average term of service is short.

Operating Force Degenerates. "No system of merit awards exists. Welfare accommodations and supervision is superior to that prevailing in most business concerns. Eight hours with two 15-minute rest periods makes up the day's work. Wages are \$9 to \$13.50 with 10 and 20 per cent additional for overtime work. Wages increase taking effect October 16 have been reported.

"The company is not retaining operators of sufficient skill and experience to provide fair and reasonable service to patrons. A higher schedule of rates exists than in other sections. For the past 18 months the company has accumulated large amounts of new and profitable business, has provided complete mechanical facilities regarding expense, has found means of maintaining commercial, plant and accounting departments efficiently, but operating force, in which is centered governing control of its business, has been allowed to degenerate to such an extent that appeals are being made for voluntary embargo on traffic.

Trained Operators to Be Had. "The company has trained operators and knows where they may be found, and it is idle to say that sufficient force of experienced operators may not be recruited to maintain these exchanges efficiently.

"Immediate cause for the bad service is failure to provide adequate force of skilled switchboard operators, both active and reserve.

"In making the charges of antiquated service, I fully realize that this part of the Bell system is supposed to have the keenest and most talented phone experts.

INDUSTRY DECLINING FOR LACK OF GOVERNMENT SUPPORT. Uncertainty of Deposits, Cost of Operation and Labor Shortage Make Business Risky.

GOLD HILL, Or., Nov. 1.—(Special).—The chrome operators in Southern Oregon and Northern California, who produce the major part of the domestic output, are anxiously awaiting results of the organization recently of the Chrome Producers' Association at San Francisco and Grants Pass. These organizations have sent representatives to Washington to urge relief for the chrome producers, whose industry is said to be facing ruin.

The production of chrome in this region, as an essential to winning the war, at first was encouraged and assisted by the Government, but since it has failed to regulate prices and the chrome supply coming in from foreign countries is in excess of the demand, the situation of the local operators is discouraging.

The chrome industry in this region is clearly on the decline. The uncertainty of deposits, the high cost of mining and the labor shortage are factors in the decline.

A substantial tonnage of chrome was shipped in 1917, and in June, 1918, the outlook for the industry was encouraging. Jackson and Josephine counties alone could easily have marketed 100,000 tons this year, but chrome mining under present conditions is hazardous. Most of the chrome, copper, quick-



BENJ. A. GIFFORD, One of Oregon's Pioneer Photographers.

One of Oregon's pioneer photographers, who began his career as a portrait photographer 37 years ago. He served four years as an apprentice in the days when they had to learn to prepare their own paper and plates.

In 1882 he had a studio at Sixth and Morrison streets and remained in business in Portland several years, afterward locating in The Dalles, where he spent part of his time in scenic work; but the beauties of nature as we have it in Oregon appealed to his artistic temperament to such an extent that he decided to devote all of his time to that work.

The officials of the O. R. & N. were the first to recognize the superiority of his work, and as an advertising medium his large pictures were more convincing than printer's ink, and for years have been placing them in public places not only in this country, but in Europe, and their influence as an advertising feature cannot be overestimated.

In 1912 the advertising department of the Northern Pacific Railway Company at St. Paul engaged him to make a series of pictures in the Yellowstone National Park, and afterward stated that a great many subjects photographed were far superior to any that were ever made.

Since the Government has assumed control of the railroads the demand for scenic photography is somewhat limited; consequently Mr. Gifford has added portraiture to his extensive business, and a visit to his studio at 444 Washington street above Twelfth, will reveal one of the most artistic and up-to-date studios on the Pacific Coast.

Anyone desiring the best in photographs will be pleased with the service rendered by Mr. Gifford.—Adv.

Direct From Segers Bros.—Holland's Most Reliable Growers. The bulbs arrived in perfect condition and orders should be placed at once, while assortment is complete. See catalogue for prices and full information.

Sale Begins Monday Morning, Nov. 4. FRUIT AND SHADE TREES, ROSES, BERRY PLANTS, RHUBARB, ASPARAGUS, Etc., Should Be Planted Now. Ask for Nursery Catalogue No. 361.

Portland Seed Co. Front and Yamhill Southeast Corner. Telephone: Main 4040 A 1251.

Klamath Dairy Interests Sold. KLAMATH FALLS, Or., Nov. 2.—(Special).—By a deal completed here W. H. Hawkins has disposed of his dairy interests to Asa Fordyce and the Cornish Brothers, who will operate in the future under the name of the Altamont Dairy. Mr. Hawkins

has been in the dairy business for the past four years in the local field and has built up an extensive list of customers, but the scarcity of capable help has caused him to make the change.

Cottage Grove Lives on Fat of Land. COTTAGE GROVE, Or., Nov. 2.—(Special).—The people of the Cottage Grove country are themselves to blame if they do not live on the fat of the land. Enough food grows wild in this section for a large part of the population. This year another food delicacy can be had in almost any quantity just for the picking. Nearly every hillside and field is covered with mushrooms. Those who like this delicacy have been

alloy and manganese miners hereabouts before the war were engaged in gold mining, and many, to recuperate losses in chrome, will again take up gold or other mining. The price of copper as regulated by the Government is remunerative in Southern Oregon, and the Government has identified its intention of protecting quicksilver in this region and California, which produced three-fourths of the domestic output, by placing a heavy duty on this metal after the war.

LIFT OFF CORNS! With the fingers! No pain at all! Drop a little "Freezone" on a sore, tender corn or a callus. Instantly that corn or callus stops hurting, then shortly you lift that bothersome corn or callus right off, root and all, without pain, soreness or irritation. Yes, magic!

Illustration of a hand holding a corn and a bottle of Freezone. Text: Why wait! Costs only a few cents! Hard corns, soft corns, corns between the toes and painful calluses on bottom of feet just loosen and fall off. Truly! You feel no pain when applying Freezone or afterward.

To the Voters:

If You Do Not Know S. C. Pier, Candidate for City Commissioner, Read What Those Who DO KNOW HIM Say

- Honest, fearless and capable. AMEDEE M. SMITH. Will handle the business of our city in a business-like manner. THOS. B. HONEYMAN, Honeyman Hdw. Co. We need a business man on the commission. E. J. JAEGER, Jaeger Bros. Rich and poor will be treated with like consideration. J. W. Gray, Sunnyside Garage. Respected and loved by all who know him. H. D. KILHAM, Kilham Stationery Co. The laboring man will get all that he is entitled to if they elect Pier. ARTHUR WILLIAMSON, Employe Supple-Ballin, Shipbuilders. Will lend dignity to our commission. HARRY ALLEN, J. K. Gill Co. Efficient, a man of character. (Capt.) HARRY RILEY. A man of great executive ability. FRANK S. BAILLIE, Grant-Smith-Porter Co. Men of his standing and ability are needed now, as never before. CHARLES J. NAGEL, Landscape and Tree Surgery. He knows what's right, and that's the way he does things. DR. ANDREW C. SMITH, Physician and Surgeon. You always leave him knowing just where he stands. CHARLES RUDEEN, Wholesale Meats. These recommendations are submitted by men who are interested in the growth, upbuilding and welfare of our city.



The essential thing: Pier for Portland's progress, practicing hardware sense. W. C. BRISTOL.

The city needs the benefit of his wide experience. JOHN HELSER, Helser Bros. Transfer Co.

A pleasure, indeed, to get a chance to vote for a big man. J. T. WILSON, Wilson Auction House.

A good friend, an able man. CLARENCE M. DILLEY, Page & Son.

This is a big city; let us elect big men, and they will make it bigger. C. B. JAMES, Sweetland & Son.

He is a firm believer in the Golden Rule. B. S. JOSSLYN, Pittcock Bldg.

His enemies, if he has any, can only say good of him. DR. J. A. PETTIT, Physician and Surgeon.

Vote for S.C. PIER For City Commissioner. Four-Year Term, Two to Be Elected. (Paid Advertisement, Stanhope S. Pier, 313 N. W. Bank Bldg.)

Puts O. K. on Bill of Fare

The Downcast Dyspeptic Takes Stuart's Dyspepsia Tablets After Eating and His Stomach Is Now a Twelve-Cylinder Racer.

The old-time grouch is now a Spanny Jim. Instead of feeling dull, stupid, irritable and dazed, he is bright, active, good natured and full of pep. He puts his O. K. on the entire bill of fare; everything is good from the soup to the pie and cheese and acts snug and comfortable.

Once you learn the remarkable action of Stuart's Dyspepsia Tablets in digesting food, preventing and overcoming gasiness, heartburn, sour risings, lump in your throat, gagging and the other distresses of indigestion, you will eat what you want at any time without the slightest distress. Get a 60-cent box at any drug store and join the throng of live ones who are doing their bit and doing it again overtime.

Fat That Shows Soon Disappears. Prominent fat that comes and stays where it is not needed is a burden; a hindrance to activity, a curb upon pleasure. You can take off the fat where it shows by taking after each meal and at bedtime, one Marzole Prescription Tablet. The little tablets are as effective and harmless as the famous prescription from which they take their name. Buy and try a case today. Marzole sells them at 75c or if you prefer you may write to Marzole, 304 Woodward Ave., Detroit, Mich. You can take your good-bye to dieting, exercise and fat.—Adv.

A Tonic and Health Builder. Take CALCEBINS to rid yourself of that weakening, persistent cough, which is distressing and may lead to lung troubles. Even in acute cases affecting throat and lungs, CALCEBINS has a restorative effect in many cases helping to restore health and give strength to combat illness. Contains calcium in lime salt, so compounded as to be easily absorbed.

Calcebin, 25 cents a box. At all drug stores or from manufacturers, Westphalia, Beckman Laboratory, Philadelphia. Makers of Eckman's Alternative. Adv.

QUICK RELIEF FROM CONSTIPATION. Get Dr. Edwards' Olive Tablets. That is the joyful cry of thousands since Dr. Edwards produced Olive Tablets, the substitute for calomel.

Dr. Edwards, a practicing physician for 17 years and calomel's old-time enemy, discovered the formula for Olive Tablets while treating patients for chronic constipation and torpid livers.

Dr. Edwards' Olive Tablets do not contain calomel, but a healing, soothing vegetable laxative. No griping is the "keynote" of these little sugar-coated, olive-colored tablets. They cause the bowels and liver to act normally. They never force them to unnatural action.

If you have a "dark brown mouth" now all you need is a box of Dr. Edwards' Olive Tablets and then—a bad breath—a dull, tired feeling—sick headache—torpid liver and are constipated, you'll find quick, sure and only pleasant results from one or two little Dr. Edwards' Olive Tablets at bedtime.

Thousands take one or two every night just to keep right. Try them. 10c and 25c per box. All druggists. —Adv.

She Took Adler-i-ka! "My wife had what the doctors call catarrh of the stomach for 15 years. Had to diet carefully and suffered much. She has now taken one bottle Adler-i-ka and feels perfectly well." (Signed) B. F. Parker, Brock, Texas.

Adler-i-ka expels ALL gas and surges, stopping stomach distress INSTANTLY. Empties BOTH upper and lower bowel, flushing ENTIRE alimentary canal. Removes ALL foul matter which poisons system. Often CURES constipation. Prevents appendicitis. We have sold Adler-i-ka many years. It is a mixture of buckthorn, cascara, glycyrrhine and nine other simple drugs. Squires Drug Co., (and leading druggists).—Adv.

Drugs by MAIL. WE PAY THE POSTAGE. In need of Pure Drugs and Chemicals, Shoulder Braces, Arch Supports, TRUSS, Elastic Stockings, Abdominal Supporters, Suspensory Bandages for Men, and all other rubber goods of every description, send to Laue-Davis Drug Co. TRUSS EXPERTS, Third and Yamhill, Portland, Oregon.

He Quit Cigarettes. "I smoked cigarettes ever since a boy. From six to eight packs of tobacco I used weekly," states Mr. S. H. Ferguson. "Cigarettes were doing me great harm. I became so nervous that I couldn't sleep until I smoked. Each morning I had an awful taste in my mouth. Several times I tried to quit by will-power, but it just seemed that I would go wild if I couldn't have cigarettes. I had almost given up hope of ever quitting until one day I sent for a free book by Dr. Woods that told me what to do. After learning the way, I quit easily in 3 days and haven't touched a cigarette in years. I have gained over 30 pounds and cannot praise the method too highly. I say to every cigarette smoker—if you can't quit without help get this book," says Mr. Ferguson, of Cramps Park.

The foregoing remarks are like those of many other men who have been freed from the habit of smoking cigarettes, pipe or cigars or who have been chewing tobacco or dipping snuff excessively.

Write at once to Edward J. Woods, 20-216, Station F, New York, N. Y.

Begin Hot Water Drinking if You Don't Feel Right. Says "glass of hot water with phosphate before breakfast washes out poisons."

If you wake up with a bad taste, bad breath and tongue is coated; if your head is dull or aching; if what you eat sour and forms gas and acid in stomach, or you are bilious, constipated, nervous, sallow and can't get feeling just right, begin inside bathing. Drink before breakfast a glass of real hot water with a teaspoonful of limestone phosphate in it. This will flush the poisons and toxins from stomach, liver, kidneys and bowels and cleanse, sweeten and purify the entire alimentary tract. Do your inside bathing immediately upon arising in the morning to wash out of the system all the previous day's poisonous waste, gases and sour bile before putting more food into the stomach.

To feel like young folks feel; like you felt before your blood, nerves and muscles became loaded with body impurities, get from your pharmacist a quarter pound of limestone phosphate, which is inexpensive and almost tasteless except for a sourish twinge, which is not unpleasant.

Men and women who are usually constipated, bilious, headachy or have any stomach disorder should begin this inside bathing before breakfast.—Adv.

Spent Money Foolishly. "I have been a great sufferer from stomach trouble and gall stones. No one knows the pains I have suffered. Since taking the first dose of May's Wonderful Remedy am feeling fine, can work all day and eat anything I want. Have no more distress or palpitation of the heart from gas on my stomach. I have spent a great deal of money on doctors and medicine but got nothing to help me." It is a simple, harmless preparation that removes the catarrhal mucus from the intestinal tract and allays the inflammation which causes practically all stomach, liver and intestinal ailments, including appendicitis. One dose will convince or money refunded. For sale by druggists everywhere.—Paid Adv.

Phone your want ads to The Oregonian. Main 1070, A 4095.