The Portland Observer

January 2, 2013

New Prices Effective May 1, 2010 Martin Cleaning Service

Carpet & Upholstery Cleaning **Residential & Commercial Services Minimum Service CHG.** \$45.00 A small distance/travel charge may be applied

CARPET CLEANING 2 Cleaning Areas or more \$30.00 Each Area

Pre-Spray Traffic Areas (Includes: 1 small Hallway)

1 Cleaning Area (only) \$40.00 Includes Pre-Spray Traffic Area (Hallway Extra)

Stairs (12-16 stairs - With Other Services): \$25.00

Area/Oriental Rugs: \$25.00 Minimum Area/Oriental Rugs (Wool): \$40.00 Minimum

Heavily Soiled Area: Additional \$10.00 each area (Requiring Extensive Pre-Spraying)



The Airline Industry's Fee-for-All

UPHOLSTERY CLEANING

Sofa: \$69.00 Loveseat: \$49.00 Sectional: \$109 - \$139 Chair or Recliner: \$25 - \$49 Throw Pillows (With Other Services): \$5.00

ADDITIONAL SERVICES

 Area & Oriental Rug Cleaning

- Auto/Boat/RV Cleaning
- Deodorizing & Pet **Odor Treatment**
- Spot & Stain
- **Removal Service**

Services

 Scotchguard Protection Minor Water Damage

SEE CURRENT FLYER FOR ADDITIONAL **PRICES & SERVICES Call for Appointment** (503) 281-3949

Nearly every airline these days is addicted to fees

BY JIM HIGHTOWER Those who say we should run government like a business must not be frequent flyers.

Flying, which was once a fairly good experience, now amounts to being herded, harassed, barked at, and squeezed - while being dunned every step of the way for

onerous fees.

Make a reservation? Do it yourself, or pay extra. Check a bag? The fee for that is so pricey that most passengers have had to turn themselves into mules, toting their full load on board - which the airlines view as a new fee opportunity, planning to charge us for storing the stuff we schlep onto the plane. What's next — a charge to use

the toilet?

officer of Ryanair in Europe: "One thing we are looking at again is the possibility of maybe putting a coin slot on the toilet door." After all, mused another Ryanair executive, a toilet tax would be voluntary, since passengers have the option of not using the toilet.

Even though the airlines are in

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the black again and keep raising their ticket prices (three times alone in 2012), they still keep jacking up Yes! Here's the chief executive fees, because they can. It's free money they can simply lift out of travelers' wallets. "We're all about finding ways of raising discretionary revenue," gloated the chief of Ryanair.

> Nearly every airline these days is addicted to fees, and the already huge take is growing - these addons will pluck \$36 billion dollars from us customers this year, \$4 billion more than last year.

> Is there a tipping point at which consumer grumbling about these gouges turns to rebellion? A group called AirFareWatchDog.com thinks so. Noting that airlines are making profits again, it reports that the flying public has had it up to here with fees.

Delta, for one, has responded. Not by cutting fees, but by excluding from its public reports the full amount of fee revenue it takes from us.

Jim Hightower is a radio commentator, writer, and public speaker.

The Portland Observer	Established 1970
4747 NE Martin Luther King, Jr. Blvd.	, Portland, OR 97211
PUBLISHERS: Rakeem Wash	hington
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CREATIVE DIRECTOR: Paul Net	ufeldt
OFFICE MANAGER/CLASSIFIEDS: Lucino	la Baldwin
Advertising: Leonard La	tin

STAFF WRITER/PHOTOGRAPHER: Cari Hachmann

POSTMASTER: Send address changes to Portland Observer, PO Box 3137, Portland, OR 97208

> CALL 503-288-0033 FAX 503-288-0015

The Portland Observer--Oregon's Oldest Multicultural Publication -- is a member of the National Newspaper Association--Founded in 1885, and The National Advertising Representative Amalgamated Publishers, Inc, New York, NY, and The West Coast Black Publishers Association news@portlandobserver.com

ads@portlandobserver.com subscription@portlandobserver.com