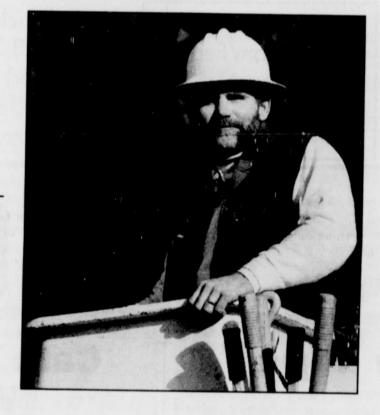
## To our customers:

## THANK YOU FOR YOUR PATIENCE AND UNDERSTANDING DURING OREGON'S WORST STORM IN 30 YEARS.



The storm is over. And now, we would like to take a moment to say "thank you."

The job was less difficult because so many people came together to help.

Our deepest appreciation goes to all of the businesses that lent a hand. And our thanks to the many customers who offered words of encouragement – and even hot chocolate and cookies.

Please know that your understanding and support made a tremendous difference to the line crews, phone operators, dispatchers and hundreds of others who helped turn the power back on.

From all of us here at PGE, once again, thank you, and have a safe and happy holiday.

**Portland General Electric**