

*To our customers:*

THANK YOU FOR YOUR PATIENCE  
AND UNDERSTANDING DURING  
OREGON'S WORST STORM IN 30 YEARS.



*The storm is over. And now, we would like to take a moment to say "thank you."*

*The job was less difficult because so many people came together to help.*

*Our deepest appreciation goes to all of the businesses that lent a hand. And our thanks to the many customers who offered words of encouragement — and even hot chocolate and cookies.*

*Please know that your understanding and support made a tremendous difference to the line crews, phone operators, dispatchers and hundreds of others who helped turn the power back on.*

*From all of us here at PGE, once again, thank you, and have a safe and happy holiday.*

**Portland General Electric**