



We'll still stand behind it.

There are changes coming to Pacific Northwest Bell. But thousands of things won't change.

The hundreds of service technicians like Michael Matney, keeping your phone lines in working order.

The hundreds of operators like Angela Piper, giving you information, helping you place calls.

The hundreds of service representatives like Monica Weitzel, handling your service requirements.

In fact, there will always be thousands of good reasons why Pacific Northwest Bell will work to keep your phone service the best there is.

People like Michael and Angela and Monica. Who'll still be there to give you the reliable service you count on.

You've probably heard that in the near future, Pacific Northwest Bell and other local Bell companies will

become separate from our parent company, AT&T. What will these changes mean to you?

More options. New kinds of service. New ways of making your communications more useful, now and in the future. For homes and businesses.

Always providing the best services we can. From the same dependable people.

We'll be talking with you about these changes as they happen.

In ads like this. And on television and radio. We know you've got questions.

We want to make it easy for you to get answers. So give us a call.

Call 1 800 555-5000.*

There'll be somebody to talk to. Somebody to

help you. Somebody to get you information.

Or just send in this coupon. You'll get an answer. And our free booklet, "Let's Talk About Change."

Send me your free booklet: LET'S TALK ABOUT CHANGE.

Please have someone call me with information on:

Mornings are best. Afternoons are best.

Residence customer Business customer

Send to: Pacific Northwest Bell, Box 3700, Portland, Oregon 97208.

Name _____


Address _____ City _____

State _____ Zip _____

Telephone _____

Let's talk.

*Hearing-disabled TTY or TDD users please call 1 800 223-3131.

 **Pacific Northwest Bell**