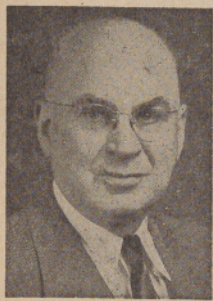


Elect...



**W. W. (BILL)
CHADWICK**

Incumbent
**REPUBLICAN
CANDIDATE**

For
**REPRESENTATIVE
MARION COUNTY**

**EXPERIENCED and
QUALIFIED**

Materially aided State employees in getting a meritorious wage increase.

Delegate to the
**NATIONAL REPUBLICAN
CONVENTION**
From First Congressional Dist.
Paid Political Advertisement

The TELEPHONE VOICE of OREGON

By Evelyn McCullough
The Telephone Co. Assistant,
Telephone Usage Dept.

Appreciation of state services can be maintained and increased through pleasant personal relations. To many people the only contact with the state agencies is made on the telephone, a valuable medium to be used in creating good will.

Calls are off to a good start if they are answered promptly even though they come at a time when we are busiest. The degree that we are able to keep the "busy-ness" and irritation out of our voices at such interruptions determines to a large extent the amount of satisfaction we are able to give the public.

Callers like to know that they have reached the right department. A mere "Hello" does not give that information, but "Department, Mrs. — speaking" does, and enables business to proceed immediately.

Some voices smile, others glower. The following techniques are suggested in making voices sound more pleasant.

(a) Keep mouth about one inch from mouthpiece.

(b) Use normal volume. (Too loud a voice creates a blur.)

(c) Speak clearly. (Gum, cigars and pencils in the mouth cause mumbling.)

(d) Enunciate clearly. (Practice "biting out" such letters as "D", "T" and "K".)

(e) Use natural pitch. (Women tend to pitch their voices too high.)

In placing calls, much time can be saved if we keep an up to date list of frequently called numbers.

People appreciate individual attention. Our telephone conversations can reveal a well organized staff as well as reflect a friendly and helpful public service.

Genivieve Morgan Wins Four 1st Place Awards

Publicity director for the state department of agriculture, Genevieve Morgan received four "best" awards in the annual contest announced at the spring conference of the Oregon Press Women at Eugene.

A member of the Association's pub-

lic relations committee, Miss Morgan is a member of OSEA Agriculture Chapter 26.

Consideration of delegates to the November General Council calls for action in the near future.



SECURITY

- Membership in the Oregon State Employees Association
- Participation in your Cal-West Group Life Insurance Program

* Over \$225,000 in claims paid to families of OSEA Members.

California-Western States Life Insurance Company

HOME OFFICE: SACRAMENTO

For Information Contact OSEA
Headquarters, 320 N. Church St., Salem, Ore.

PHONES: DAY 4-8271

NITE 4-7367

DILLEY'S

Television and Radio Repair

Expert Technician — Satisfaction Guaranteed
Bonded Service

20% discount to OSEA members on all parts and service. (All makes and models).

LIEUT. G. B. DILLEY
U. S. N. RET.

641 N. HIGH ST.
SALEM, OREGON

Important Notice!

We have INCREASED the BENEFITS of your GROUP PURCHASE PLAN . . . Now OSEA Members can SAVE even more by buying

**GASOLINE
OIL
LUBRICATION**

**TIRES
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At

FEIRING GENERAL TIRE SERVICE, INC.

**INQUIRE
ABOUT THESE
BENEFITS
TODAY!**



**EASY
BUDGET
TERMS**

NEW STATION HOURS . . . For your convenience our service station is now open Monday through Saturday from 7:30 A.M. to 9:00 P.M. and Sundays from 9:00 A.M. to 7:00 P.M. . . . We'll hope to see you!

710 State St. Across from Elk's Lodge Ph. 2-2459

'BERT' GANONG ENDS 34 YEARS

. . . Leaves Motor Vehicle Office

Mrs. Bertha Ganong, known to her friends as "Bert," retired last month from her job in the motor vehicle division of the Secretary of State's Eugene office.

Now 65 years old, "Bert" handled license plates applications since 1921. She recalls the early 'twenties as the heyday of the Stutz Bearcats, Stanley Steamers, Stars and other now obsolete cars.

Fellow employees of the motor vehicle office staged a farewell dinner for her Wednesday evening, March 28, and she was presented with luggage for her trip to Chicago where she is to live with her daughter. She is looking forward also to seeing her son who soon will return from France where he has been doing government work for the past three years.

Born in Corvallis, "Bert" has lived in Oregon all her life and expects to miss home and friends. After 13 years in Portland she moved to the Salem office of the motor vehicle division, was there 15 years and in 1948 moved to Eugene when the office there was opened.

After 34 years "Bert" is convinced that people, in general, are pretty

nice, willing to respond to friendliness and appreciative of the "personal touch" which she says is found at the Eugene office.

She had words of praise for changes and improvements that have been made over the years. The staggered system of license plates now in use is a decided improvement over the three-block long line-ups of people waiting to get their license plates.

"Bert" described the civil service as a "great boon to the working man" and wonderful job security.

OSEA and THE SENTINEL wish "Bert" happy retirement and trust that associate membership in OSEA, Eugene Chapter 40, figures in her plans for the future.

OPPORTUNITY JOB

The OREGON FOREST PRODUCTS LABORATORY, 17th and May Sts., Corvallis, Oregon, is seeking an Accountant One to maintain the general accounting and cost records of the laboratory.

The selected applicant can at present be given a provisional appointment, which means that the Civil Service test for Accountant One must be passed within 90 days to insure regular status.

Applicants should have completed 2 years of college accounting and with courses preferably in business administration plus 2 years of general office experience.

The salary range is \$295-\$380

Interested persons may write or telephone
Plaza 3-3511, Corvallis
for an interview appointment.

Cal-Western Question Corner

Q. I am 30 and make \$400 per month, and have a wife, boy 6 and girl 2. How much insurance would my family and I receive and at what cost?

A. You would receive \$4000.00 Life Insurance and \$4000.00 Accidental Death benefits. Your wife and child would be insured for \$500.00 each. The total cost would be \$2.81 per month.

Q. Does the Group Life Insurance pay for any cause of death whatsoever?

A. Yes.

If you have questions concerning your OSEA Group Life Insurance send them to the Headquarters.