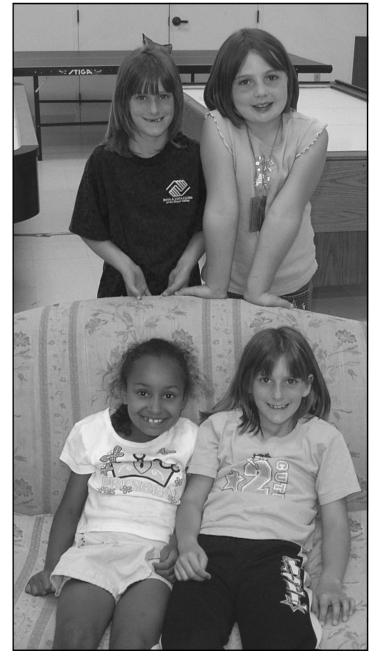


#### **Boys & Girls Club Illinois Valley Unit** offers wide range of activities

Whether checking the tool box, hanging with friends, playing table tennis, or shooting hoops, there are many attractions at Lorna Byrne Middle School, site of the Boys & Girls Club summer program. Cody Miller, (At left) Gregorio **Duarte** and Culpepper: Duncan (Right, from left) Taya Stewart and Emma Wren (top) and Alicia Warner and Milya Stewart.



Playing table tennis is Shea Mather, while Chase Robbins prepares for another swisher basket. The club offers programs in fine arts, health and life skills, character and leadership, sports fitness and recreation, and education and career development. The club operates Mondays through Fridays from 8:30 a.m. to 6 p.m. Phone 592-2163, Ext. 3045. There also are field trips.







There's plenty of time. It all depends on how you use it. - Red Skelton -





## Reservations needed for customer service event

A customer service program is being launched by the Southern Oregon Visitors Association (SOVA) from a grant awarded by the U.S. Forest

The program will involve holding customer service workshops in rural communities including two in Illinois Valley.

Quality training will be offered at the Illinois Valley Visitor Center on Tuesday, June 29 from 2 to 4 p.m. and at Oregon Caves Chateau on Wednesday, June 30 from 11 a.m. to 1:30 p.m. and from 5 to 7:30 p.m.

To register for training, contact I.V. Community Response Team office at 592-4440 or phone the chateau at 592-3400 by Thursday, June 24. There is a fee.

"We're anxious to work with all tourism groups and chambers in the region in making sure this program reaches every rural community," said Sue Price, owner of Southern Oregon Marketing Consultants, which was awarded a contract by SOVA to manage the program.

"The first phase will be developing a pocket size quick reference bookmarker for front-line staff to present to tourists wanting more information on things to do in the area," said Price.

### Tee time for chamber golf

Aug. 21 is set for the second annual Illinois Valley Chamber of Commerce golf tournament at I.V. Golf Course, said chamber Director Vicki Gill, event chairman.

Gill, SOFCU office manager in Cave Junction, said that people can sign up for the fun tourney by phoning 592-3326. As during the chamber's first such event last year, food and prizes - besides golf will be among attractions.

The guide will supplement SOVA's annual 72page, full-color Vacation Guide. The final step of the program will be customer service training built around Oregon's Q (Quality) Program, "It

Pays to Please," said Price. Marlene Lindley of the Oregon Tourism Commission said, "The Q Program is designed to support training that may already be offered in local businesses and will be available statewide.

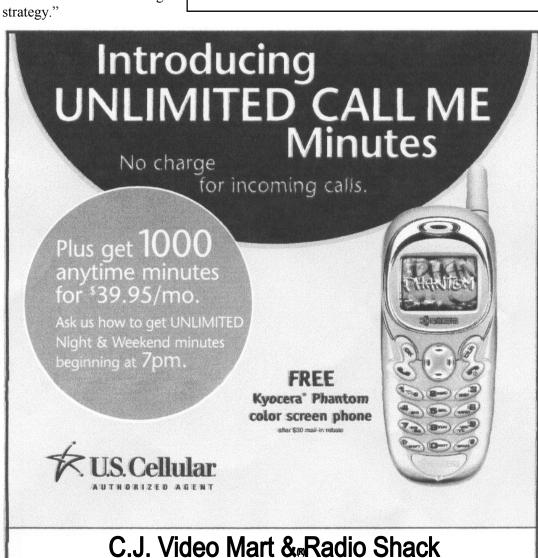
"Plans call for a complete marketing and public awareness campaign to recognize local businesses who have participated through training their employees, and it will emphasize the state's commitment to top quality customer service as part of the new tourism marketing

# **REWARD**

**The City of Cave Junction** 

is offering a **\$500 REWARD** for information leading to the arrest and conviction of the individual(s) responsible for the vandalism at the CJ Pool on Saturday/Sunday, **June 12 and 13** Contact the city if you have any information at (541) 592-2156.

> Common sense is not so common. - Voltaire -



145 N. Redwood Hwy., Cave Junction 592-2233 Mon. - Thurs. 9 a.m. to 9 p.m. Fri. 9 a.m. - 10 p.m. Sat. 10 a.m. to 10 p.m. Sun. 11 a.m. - 8:30 p.m.

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