

Legacy-GoHealth opens urgent care facility in Burlingame

By Erik Vidstrand
The Southwest Portland Post

Legacy-GoHealth, an urgent care center, opened Feb. 1 in the Burlingame neighborhood next to the Banfield Pet Hospital on Southwest Barbur Boulevard.

The center provides convenient access to quality healthcare for non-life threatening illnesses and injuries without an appointment.

There are no medical doctors on site. Instead, GoHealth is fully staffed with a nurse practitioner, medical assistant, and physician assistant. An on-call medical doctor can be teleconferenced in as necessary. GoHealth providers are part of the Legacy Medical Group.

There are onsite X-rays, flu shots, and lab services available. Looking like a robot, the MobileArt Evolution X-Ray machine, the first of its kind, is brought to the patient in their room by the technician.

According to Dr. Gregory Carroll, president and medical director of

Legacy-GoHealth, the company is the fastest-growing urgent care provider in the Pacific Northwest.

"GoHealth accepts most types of health insurance," Carroll stated. "Of course, if you are in the Legacy system, you'll be in-network. This will allow access to the patient's medical records and primary care provider."

Upon visiting the center at the open house held in early February, this reporter saw large examination rooms which you could see right through from the open floor plan. Alarmed and questioning this at first, staff quickly demonstrated with a flick of a switch the electronic window shield to provide total privacy.

"The rooms are extra big," said Heidi Kayser, GoHealth's marketing director, who led the tour. "This is so additional family members or loved ones can comfort the patient as they are being examined."

Legacy has five hospitals region-wide with 11 of these smaller more convenient urgent care clinics

scattered throughout. With another one opening in the Johnson Creek area, eight more are planned to open this year with one or two more in Southwest Portland.

When asked about the competition, Zoom Care came up.

"They have additional staff like pediatricians, psychologists, and nutritionists," said Kayser. "We focus on the pressing issues and immediate injuries at hand and provide a more convenient and closer location for our members."

Legacy-GoHealth is located at 7461 SW Barbur Boulevard and is open Monday through Friday, 8-8. Weekends, 9-5. If closed, the patient needs to head to the nearest hospital emergency room.



Brittany Bradford, medical assistant, shows off the mobile X-ray machine that can be moved around the various exam rooms. (Post photo by Erik Vidstrand)

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