

LAUNCHING
OUR NEW

PATIENT PORTAL



The Siletz Community Health Clinic has launched a new NextGen® Patient Portal that is easier to use, navigate, and has additional features for patients to utilize.

**The previous portal will only be accessible up until August 25th, when it will no longer be available.*

ABOUT

A patient portal is a personalized, secure website that enables you to manage healthcare interactions and communicate with your healthcare providers at any time. This convenient online connection puts you in control of your healthcare from any web enabled device.

HIPAA
COMPLIANT &
EASY TO
ACCESS
HEALTHCARE
INFORMATION

REGISTRATION

Any SCHC staff member can give you access to the new portal, as long as you have a valid email address.

Once requested, you will just need to enter your DOB and zip code, then you will be instructed to create a password.

You will then be able to log in to the new patient portal.

REQUEST
ACCESS



REGISTER
ACCOUNT



VIEW
PORTAL



FEATURES

Direct Messaging

Access to Health Records

Access to Visit Summaries

View Lab & Test Results

View Medications

See Appointment History

Review, Download and Share Health Records

Access Minor Children's Accounts

Additional Feature to Be Added...

Forms are not currently available on the patient portal, but efforts are being made to complete that feature.

REMINDER
FROM
PRC

Save Our
New
Number

541-
444-
9677

SILETZ COMMUNITY HEALTH CLINIC
200 GWEE-SHUT RD
SILETZ, OR



THE PURCHASED/REFERRED CARE
PHONE NUMBER HAS CHANGED!

AS A REMINDER, YOU CAN CALL PRC DIRECTLY AT

541-444-9677

All of the old PRC Phone numbers will be deactivated within the coming months

This update allows you to contact PRC directly-
no more transferred calls or phone trees!

DID YOU KNOW?

You can also contact PRC by email at
SILETZPRC@CTSI.NSN.US

Stage 1

Individual Qualifications

You are eligible if:

a) You are a Siletz Tribal member, a Dependent of a Siletz Tribal Member under the age of 19, or a member of any tribe living on Siletz Trust Land.

AND

b) You live within the 11 counties of the Siletz PRC Delivery Area.
Tillamook, Yamhill, Polk, Lincoln, Marion, Benton, Linn, Lane, Multnomah, Washington and Clackamas

AND

c) You must receive prior approval for each case of needed medical service. In the case of an emergency, you must provide notice within 72 hours (30 days for elders & disabled people).



Application is **Denied**

** Some exceptions may be made on a case-by-case basis. Ask PRC Staff for more specifics about individual eligibility, the PRC Delivery Area, or prior Notice.*

Stage 2

Relative Medical Priorities

Payment may be approved if:

a) The health care service that you need is medically necessary.
As indicated by medical documentation provided.

AND

b) The service is not available at an accessible IHS or Tribal facility.

AND

c) The facility's PRC committee determines that your case is within the current medical priorities of the facility.
*Unfortunately, PRC funds often are not sufficient to pay for all needed services. When this happens, the committee considers each individual's medical condition to rank cases in relative medical priority. Cases with imminent threats to life, limb, or senses are ranked highest in priority. ***

AND

d) PRC funds available are sufficient to pay for the service to be authorized



Application is **Deferred**

*** Ask PRC staff for more specifics. Sometimes deferred lower priority cases may be reconsidered later if funding permits.*

Stage 3

Coordination and Payment

Approval, Billing, Payment

a) You must apply for any alternate resources for which you may be eligible.
Medicare, Medicaid, insurance, etc.

THEN

b) A PRC Pre-Authorization Number is issued to a provider authorizing payment for services.

THEN

c) The authorized provider bills and collects from your alternate resources

THEN

d) The authorized provider bills any unpaid balance to PRC for payment.
Because PRC is payer of last resort, it pays only for costs not paid by your alternate resources



Provider is **Paid**

Specific services authorized within relative medical priorities may vary from time-to-time in response to changing supply and demand, especially to stretch diminished funds over the remainder of the fiscal year.





Generally applicable Purchased/Referred Care (PRC) rules and procedures are shown. Some nuances and exceptions are omitted. Talk to PRC staff if you have questions.

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