

GUIDANCE FOR FUNERALS AND SERVICES

Stay Safe. Stay Strong. Stay Fed.

www.oregonhunger.org/covid-19

Tribal Council Order

On April 17, 2020, the Siletz Tribal Council adopted Resolution 2020-XXX, which ordered funerals to be conducted in a manner that does not conflict with the limitations of social distancing and the following criteria:

Services

The Dance House and Siletz Community Center will not be made available for funeral services at this time. Graveside services may occur with the following recommendations: 1) Limit the gathering to 10 people or less and 2) All individuals maintain social distancing of at least 6 feet from any person who is not a member of their immediate household.

Social Distancing Guidelines

As COVID-19 continues to spread in the surrounding areas, it is imperative that social distancing guidelines are followed to control the spread of COVID-19, decrease the burdens on hospitals and equipment supplies, and lessen the number of infections and deaths caused by this disease.

Limit Attendance

Attendance should be limited to the greatest extent possible. Ask all those who are not feeling well to stay home.

All attendees should self-quarantine for 14 days following attendance.

Protect Elders

Elders and those with underlying health conditions such as COPD, asthma, diabetes, kidney disease or heart disease, who are most at risk for a serious viral infection, should not attend.

If elders attend, it should be a **priority** that all attendees limit contact with elders and provide them ample space (6 feet) to follow social distancing.

Limit Person to Person Contact

Even though someone is not feeling sick, they could still have the novel coronavirus and pass it to others.

Resources

- Reopening Oregon: govstatus.egov.com/reopening-oregon
- What's Happening Around the State: myoregon.gov/
- Frequently Asked Questions & Answers: cdc.gov/coronavirus/2019-ncov/faq.html
- Symptoms to Watch For: co.lincoln.or.us/sites/default/files/styles/gallery500/ public/imageattachments/hhs/page/6271/updated_covid-19_symptoms. png?itok=HdsDHHTN
- If Someone In Your Home Has Symptoms: admin.safestrongoregon.org/assets/ English-06-If-someone-in-your-home-has-symptoms.png
- Food Resources: govstatus.egov.com/or-dhs-food
- Homemade/Cloth Masks Effectiveness: co.lincoln.or.us/sites/default/files/styles/ gallery500/public/imageattachments/hhs/page/6271/homemade_masks_effectiveness.png?itok=fu0lfa9_
- Face Mask Guidance: cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diycloth-face-coverings.html
- Prevention: cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html
- All CDC Guidance Documents Related to COVID: cdc.gov/coronavirus/2019-ncov/ communication/guidance-list.html?Sort=Date%3A%3Adesc
- Renter/Homeownerresourceguide:consumerfinance.gov/coronavirus/mortgageand-housing-assistance/

Additional LIEHP help available

The Siletz Tribal Housing Department has received additional funding for the Low Income Energy Assistance Program (LIEHP), so clients can access assistance for utility bills through the Housing Department. **Please keep in mind that LIEHP is not just for housing residents.**

Contact Casey Godwin at 541-444-8311 or 800-922-1399, ext. 1311, for details.

Help with your bills and energy costs



As you and your family manage the impacts of this pandemic, we want you to know we're here to help.

Our team is available to provide you with bill support. We're also sharing tips to help you manage your energy use while everyone is home more.

Helping customers

To help our customers through the impacts of COVID-19, we're:

- Suspending disconnections and late fees
- Offering payment options to help make paying bills more manageable
- Connecting those who qualify to bill payment assistance
- Committing \$250,000 in energy assistance to directly help our customers impacted by COVID-19

Bill support

If you need help with your bill, we offer several options to fit your unique needs.

Request more time to pay: If you just need a little more time to pay, you can request a payment extension on your current bill 24/7 by logging in to your account online or calling our automated phone system at the numbers below.

Change your due date: If you need to change the day your bill is due each month, you can do that online or by calling us.



Please note that it will take a full billing cycle for any change to take effect.

Call us for a payment plan: We will work with you to set up payment arrangements that work for you. A payment arrangement operates like an interest-free loan and will help you with your bill balance. This helps you pay off your outstanding balance and stay current on your bill.

Request energy assistance: If your financial situation has been severely impacted, you may qualify for energy help through a service agency or from PGE's COVID-19 fund.

- Energy assistance funding: Oregon's Low Income Home Energy Assistance Program assists eligible low-income households with energy costs. To see if you are eligible and start the application process, visit portlandgeneral.com/assistance.
- PGE's COVID-19 fund: In addition to agency dollars, PGE is committing \$250,000 in energy assistance to directly help our customers impacted by COVID-19. If you do not qualify for LIHEAP funds, call us to see if you qualify for this fund.

If you're on Equal Pay:

This program helps you even out your monthly payments

Limiting contact with others is the best way to ensure the virus does not spread. This includes:

- It is highly encouraged that all attendees wear masks and wash hands frequently. If there are no hand
 washing stations, hand sanitizer should be used frequently and after handling any items that are
 handled by multiple people.
- Use disinfecting wipes on all hard surfaces and prioritize multiple cleanings for surfaces that will be touched frequently, such as door handles.
- Stand 6 feet away from others who are not a member of your immediate household.
- No handshakes and hugs.
- If food is being provided, as few people as possible should serve it. It should not be buffet style. Those serving should practice good hand washing, wear gloves, wear masks and frequently sanitize all serving utensils.
- Tables and chairs should be set for every other space.
- Giveaway items should either be avoided or held at another time

Attendance Tracking

One attendee will be responsible for logging the names of all attendees. This attendance log will be provided to the Siletz Community Health Clinic and will be kept confidential. This log will be used in the event that a funeral attendee tests positive for COVID-19 in the two weeks following the funeral and all funeral attendees need to be notified that they may have been exposed.

for more consistent, predictable bills. However, during this time, when we are all staying home more, you will most likely use more energy. That means your Equal Pay amount and energy use may be mis-matched.

To help, we'll monitor your Equal Pay amount every four months and will let you know if we adjust the amount to help you avoid a higher true-up bill amount later. You can also check your Equal Pay balance (amount you owe from extra usage, or amount we owe you for smaller usage) on the back of your bill. If you're concerned about your balance, please call us.

Connect with us

PGE Customer Service at 503-228-6322 or 800-542-8818 Monday through Friday, from 7 a.m. to 7 p.m. Sign up (or sign in) for online account access at portlandgeneral.com. Download the PGE mobile app at your app store or portlandgeneral.com/app. See if you qualify for energy assistance at portlandgeneral.com/assistance. Get up-to-date information on how we're helping customers during COVID-19 at portlandgeneral.com/coronavirus



June 2020 • Siletz News • 13