

# Siletz Clinic's No-Show Policy means arrive on time for your appointment

The Siletz Community Health Clinic has a No-Show Policy that went into effect Feb. 17, 2017.

## When does a no-show happen?

A no-show happens when a patient does one of the following:

- Does not arrive to his or her appointment
- Cancels the appointment with less than 24 hours' notice
- Checks in more than 10 minutes after the scheduled appointment, which results in the provider not being able to see the patient

## Who is impacted when a patient doesn't show up for an appointment?

- The health and all treatment for the "no-show" patient is impacted
- The health and all treatment of another patient who could have been seen in the appointment slot
- Waiting times and subsequent treatment for the rest of the patients on the schedule for the day
- The providers' limited time and resources are wasted because they prepared for an appointment that did not happen

## What happens if a patient is a no-show?

### Medical, Lab and Radiology Services

First No-Show – After the first no-show, the patient will receive a letter and a copy of the policy for review.

Second No-Show – Patient will receive a letter providing notice about

the two no-show appointments and their requirement to utilize the Walk-In Clinic for medical appointments. The Walk-In Clinic is available first-come, first-serve.

Patient will be required to utilize the walk-in clinic for 90 days, after which patient will be able to return to scheduling appointments.

Third No-Show – Patient will receive a letter providing notice about the three no-show appointments and their requirement to utilize the Walk-In Clinic for medical appointments. The Walk-In Clinic is available first-come, first-serve. Patient will be required to utilize the walk-in clinic for 180 days, after which patient will be able to return to scheduling appointments.

### Dental and Optometry Services

First No-Show – Patient will receive a letter providing notice about the no-show appointment and their requirement to utilize the department's Walk-In Clinic for appointments. Walk-in availability is first-come, first-serve.

Patient will be required to utilize the Walk-In Clinic for six months, after which patient will be able to return to scheduling appointments.

### How to avoid getting a no-show!

- Confirm the appointment.
- Arrive 10-15 minutes early.
- Give a minimum 24 hours' notice when canceling appointments

**You can pick up a copy of the new policy at the Siletz Clinic or download it from the Tribal website – [ctsi.nsn.us](http://ctsi.nsn.us).**



Greetings:

I would like to take this time to recognize my son, Isaac (Ike) Butler (pictured above), a senior at Siletz Valley Early College Academy. In February 2018, Ike became the first Oregon School Activities Association (OSAA) state wrestling champion in Siletz Valley's history, with a first round pin in the final match of his high school wrestling career. He wrestled in the 182 pound weight bracket for the 1A-2A schools.

Ike is also the school's first four time district champion. He is a three-time 1A state champion and placed third at the OSAA championships as a junior. During his sophomore and junior year, Ike qualified for Oregon's national wrestling team and recently qualified for Oregon's international team. Ike finished his high school wrestling career with 107 wins.

My son was also selected to play in the Oregon 8-Man All-Star Football game and was nominated for the Oregon East West All-Star Shrine Football team.

Ike plans on furthering his education and wrestling at the collegiate level.

I would like to thank all the Warrior wrestlers and their families for the memories and support of our wrestling team, the coaches for their commitment to my son, the Siletz community and the Siletz Tribe. Warrior Heart!

Thank you,  
Lee Butler Sr.

To the editor:

I believe that tiny South Beach Cemetery should be taken into trust by the Siletz Tribe for tender loving care. Several of our Tribal ancestors are at rest there.

Some signs of past vandalism have already occurred. The county has given only minimum care in the past. Thanks to the county for what they have done, but I have to believe the Tribe can do a better job of preserving this cemetery.

Proper care with security cameras is a must for this little speck of sacred ground.  
Rick Dodds

### Tribal RV parks have space available for you

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Hee Hee Illahee RV Resort, Salem, Ore. – [heeheillahee.com](http://heeheillahee.com) or 877-564-7295

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All letters must include the author's signature, address, and phone number in order to be considered for publication. *Siletz News* reserves the right to edit any letter for clarity and length, and to refuse publication of any letter or any part of a letter that may contain profane language, libelous statements, personal attacks or unsubstantiated statements.

Not all letters are guaranteed publication upon submission. Published letters do not necessarily reflect the opinions of *Siletz News*, Tribal employees, or Tribal Council.

Please type or write legibly. Letters longer than 450 words may be edited for length as approved by Tribal Council Resolution #96-142.

Please note: The general manager of the Siletz Tribe is the editor-in-chief of *Siletz News*.

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