



Siletz Clinic implements new No-Show Policy to increase efficiency

The Siletz Community Health Clinic has a new No-Show Policy! The policy is in effect as of Feb. 17, 2017.

When does a no-show happen?

A no-show happens when a patient does one of the following:

- Does not arrive to his/her appointment
- Cancels the appointment with less than 24 hours' notice
- Checks in more than 10 minutes after the scheduled appointment, which results in the provider not being able to see the patient

Who is impacted when a patient doesn't show up for an appointment?

- The health and all treatment for the "no-show" patient is impacted
- The health and all treatment of another patient, who could have been seen in the appointment slot is impacted
- Waiting times and subsequent treatment for the rest of the patients on the schedule for the day are impacted
- The providers' limited time and resources are wasted because they prepared for an appointment that did not happen

What happens if a patient is a no-show?

- First No-Show: Patient receives a letter and a copy of the policy for review.
- Second No-Show: Patient must call and confirm future appointments by 2:30 p.m. the business day prior to the appointment. If patient does not confirm by 2:30 p.m., the appointment will be canceled and offered to another patient.
- Third No-Show: The clinic will not pre-schedule appointments. Any appointments already scheduled for the relevant department will be canceled. For non-urgent issues, the patient is placed on a waiting list and the clinic will call patient if there is a no-show or late cancellation. For urgent issues, the patient will be advised to come into the clinic on the same day during the walk-in time and wait until a provider is available. Each department has specific times set aside for same-day urgent issues. Patient must contact the appropriate department for same-day appointment times.

How to avoid getting a no-show!

- Confirm the appointment.
- Arrive 10-15 minutes early.
- Give a minimum 24 hours' notice when canceling appointments

You can pick up a copy of the new policy at the Siletz Clinic or downloaded it from the Tribal website – ctsi.nsn.us.

Changes in how we mail Siletz News

From the editor:

Starting with this issue, the Siletz Tribe will mail one copy of *Siletz News* to each physical address instead of one copy to each Tribal member age 18 and older.

If you find that you need more than one copy in your household, please email your name and address to pias@ctsi.nsn.us and you will start receiving a second copy.

Thank you!



Photo by Diane Rodriguez

Klaira Flatt and Zay Zay Garcia fight for the ball during a basketball game at the Siletz Rec Center on March 10. Dane Brown and Kiowa Garcia (right) keep an eye on the action.

Tribe works to restore many cultural resources through habitat restoration

By Laura Brown, Shellfish Biologist,
Natural Resources

The Natural Resources Department has been working closely with the Cultural Department and Healthy Traditions to evaluate and plan projects that will provide increased opportunities for Tribal members to gather cultural resources.

Many of these projects are in the form of habitat restoration, which works to restore a damaged or destroyed ecosystem through restoring the natural processes (such as removing a dike to reintroduce tidal influence to a site) or through the reintroduction of plants and habitat struc-

tures (such as planting native species in a meadow).

One example of a restoration site the Natural Resources Department is working on is the Bulls Bag property. It is currently being evaluated for sites where traditional foods like camas and wapato, and basketry material like hazel, rushes, sedges and willows, could be restored or significantly enhanced.

Tribal foresters are developing a burn plan to assist with annual maintenance of invasive plants, which cover a significant portion of open areas at Bulls Bay and threaten native species. Two wetlands on the

property that support various native species have been mapped and are being evaluated for restoration and enhancement.

Another opportunity at the Bulls Bag includes an elk meadow conversion, which would result in more forage areas for elk and deer.

Additionally, the Tribe has been developing a flood model of the Siletz River from the town of Siletz to the Bulls Bag property. In the near term, the Tribe hopes to begin a multi-year restoration project that would cover more than six miles of river around the loop of the Bulls Bag to increase habitat for salmon, steelhead and lamprey.

Restoration of the Dundas property wetland is in the works and would support culturally important plants and animals. Invasive species currently present on the property, like nutria, reed canary grass and invasive fish, can be detrimental to native wildlife and plants. Removal of invasives can mean the return of populations of native species such as frogs and turtles, ensuring good water quality and robust aquatic resources moving forward.

Additionally, as the land heals the proximity to the city of Siletz and Siletz

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