

# Lee receives latest Superstar award for adhering to BEACH core values

Kathy Lee, an employee in the Cage Department of Chinook Winds Casino Resort, has received the Superstar of the Quarter Award for the fourth quarter of 2014.

Chinook Winds directors, selected staff, Tribal Elders and staff of the Siletz Tribal Gaming Commission attended the Superstar ceremony in the casino's convention center in late January.

One-, five-, 10- and 15-year employees also were recognized for their service to the organization.

Lee was nominated by employees and guests for exemplifying BEACH core values. She consistently provides excellent customer service to both guests and staff.

She recognizes the value of customer service and the impact it has on making Chinook Winds a successful property. She has a positive attitude and is committed to making every situation and circumstance positive and productive.

The nomination read as follows: "I observed Kathy handle a multitude of tasks with calm and grace. She is our department's go-to person. She is an outstanding team member who consistently exhibits enthusiasm and a 'can do attitude.' She goes above and beyond on a consistent basis. She knows most of our guests by name due to her longevity in her position

and keeps CWCR outstanding customer service alive! She doesn't complain about change and is the first to say 'give it a try.' She is a true example of someone that lives up to our BEACH core values."

In recognition of her accomplishment, Lee was presented with a check for \$1,000 and a marble tile plaque, engraved with her name, will be displayed at the front entrance to the casino.

With more than 800 employees and only four of these awards given each year, it's a real honor to be chosen as the Superstar. Other employees nominated for this award include Deborah Grenia, Eddy Avila, Jeff Davidson, Jon Gustafson, Alexander Otis and Cody Thomson.

Nominations go through several reviews before a final selection is made. Both casino staff and casino guests can submit Superstar nominations.

To be eligible to receive the Superstar award, actions observed must be above and beyond the employee's regular duties or include a description of an employee who consistently advocates the core values and goals of the casino through excellence in their service to guests and relationships with fellow employees.

Chinook Winds BEACH core values form the foundation on which staff members conduct themselves daily. The

core values that spell out "beach" include: Be Passionate & Determined, Embrace

Change, Accountability, Customer Service and Happiness.



Courtesy photo by Chinook Winds Casino Resort staff

Kathy Lee (left) and Jenifer Leake, director of Human Resources

# One Nation Under Ink tattoos/piercings coming to casino

Chinook Winds Casino Resort is excited to host the Fourth Annual One Nation Under Ink Tattoo & Piercing Convention on May 8-10.

More than 75 of the best tattoo artists and piercers from the Pacific Northwest and beyond will be present, showing off their intricate ink creations, designing one-of-a-kind creations for you and taking appointments right on the spot for your first or next tattoo or piercing.

Tattoo artists also will accept walk-ins, as time is available, to add their works of art onto any blank area of skin you might have. This includes small, dainty, colorful tattoos suitable for an ankle or a shoulder or large, intricate tattoos that cover an entire head, back, arm or leg.

All of the tattoo artists have portfolios of tattoos from which you can select or you can bring a sketch and have them design something for you. You can get piercings, jewelry, clothing and supplies

at several booths. Snacks and beverages also will be available.

If you don't have an appointment and you'd like to get a tattoo, get here early. Most artists are not busy during the first hour or so of the show.

Hours are as follows: May 8, 2-10 p.m.; May 9, 11 a.m.-10 p.m.; and May 10, 11 a.m.-7 p.m.

Tickets for this all-ages event are \$10 per day or \$25 for a three-day pass. Children age 12 and under are free.

## Massage therapy available at Fitness Center

Chinook Winds Fitness Center now has massage therapy by Colette Mitchell LMT (#15871), who offers a Tribal discount of \$10 off any session.

Hours of operation are Tuesday-Thursday - 9 a.m. to 6 p.m., and Friday-Sunday - Noon to 6 p.m..

Call the fitness center at 541-994-4474 to schedule an appointment. The fitness center is located at 3245 NE 50<sup>th</sup> St. in Lincoln City.



## Newport Seafood & Wine Festival Feb. 19-22, 2015 • Newport, Oregon

Culinary Team members (back row) Shennandoah Edwards, Charles Ashlock and Peter Morris, and (front row) Lina Ryan, Brad Grabill, Jack Strong and Geno Standfill prepare food for those attending the festival.

Festival-goers try their hand at craps as Brenda Gilman (left), Players Services manager, and Will Robertson (center), Operations director, volunteer as dealers.

