



Courtesy photo by Chinook Winds Casino Resort staff

Eddie Schmock (left) cuts wood during the pool remodel with Mike Hanson (center) and Rod Hatch (right). Schmock and Hanson are in the Hotel Maintenance Department and Hatch is the department supervisor.

Chinook Winds hotel pool and pool building redone, raccoons confused

Chinook Winds Casino Resort's Facilities crew has been hard at work refurbishing the building that houses the pool at the Chinook Winds Hotel and the pool itself. The sound of hammers and saws could be heard during April and May no matter what the weather.

First a new roof was added, which caused quite a stir in the raccoon community. They could be seen across the parking lot watching the progress from the roof of the hotel.

A dehumidification system has been added along with new coping (top part of a wall or roof) surrounding the pool and spa and new hard surface decking. The pool has been resurfaced and the interior of the building has been repainted. To complete the inside pool area, seating and towel benches soon will be added.

The exterior siding and windows also have been replaced. Just in time for summer, the pool building has a whole new look – inside and out!

New golf rates set for Tribal members

Siletz Tribal members now can play golf at Chinook Winds Golf Resort at no charge. If you wish to use a golf cart, there is a cart fee of \$10 for nine holes and \$15 for 18 holes.

Aaron Johnson, head golf professional at Chinook Winds, also offers a 50

percent discount on golf lessons for Tribal members. Your cost is \$45 per hour rather than the standard rate of \$90.

Call the pro shop at 541-994-8442 to arrange a lesson or make a tee time. You must show your Tribal identification for these great rates.

Moe named first Superstar of year, recognized for BEACH core values

Larry Moe, shuttle driver for Chinook Winds Casino Resort, was named Superstar of the Quarter for the first quarter of 2012. Chinook Winds directors, selected staff, Tribal Elders and staff of the Siletz Tribal Gaming Commission attended the Superstar ceremony in the casino's convention center on April 26.

One-, five-, 10- and 15-year employees also were recognized for their service to the organization.

Shuttle drivers often are the first face of the resort that guests encounter and as such are important ambassadors for Chinook Winds. Moe was nominated by a guest not only for his customer service, but also his passion to create happiness for others.

The guest said Moe not only is kind and thoughtful, but also is always enthusiastic while doing his job. Guests can count on him to have a great attitude as well as to be punctual and very friendly, and that Moe will go out of his way to bring happiness to others.

The guest went on to say, "This employee is consistently pleasant, helpful and timely. He takes the time to listen to and learn about his guests. In fact, while performing his duties at work, he heard about a child who lost his parents and was placed in foster care around Christmas time. Larry showed up with a PlayStation2 for the youngster for Christmas out of the kindness of his heart. He is a Superstar and truly represents the BEACH core values while at work and in the community."

When asked what he likes about his job, Moe replied, "I just love working with people. That's what I love."

In recognition of his accomplishment, Moe was presented with a check for \$1,000. Additionally, a marble tile plaque engraved with his name will be displayed at the front entrance to the casino.

To be eligible to receive the Superstar award, actions observed must be above and beyond the employee's regular duties



Courtesy photo by Chinook Winds staff

Larry Moe

or include a description of an employee who consistently advocates the casino's core values and goals through excellence in their service to guests and relationships with fellow employees.

Chinook Winds' BEACH core values form the foundation on which staff perform and conduct themselves daily. The core values that spell out BEACH include: Be Passionate and Determined, Embrace Change, Accountability, Customer Service and Happiness.

Nominations go through several reviews before a final selection is made. Both casino staff and casino guests can submit Superstar nominations. With more than 800 employees and only four of these awards given each year, it's a real honor to be chosen as a Superstar.

Other employees nominated for this award were Mark Smith, valet attendant; Scott Macrae, Direct Marketing coordinator; Virginia Blair, Player Services representative; and Susan Driver, buffet server.



Owners and staff from various local businesses enjoy the Merchants Social.

Courtesy photo by Chinook Winds Casino Resort staff

Chinook Winds thanks local merchants for their support

Chinook Winds Casino Resort held a Merchants Social on May 9 to thank local merchants for their ongoing support.

The event also provided an avenue for networking and an informational segment on how businesses can help and support one another. Presentations were made on behalf of the Buy Local program, YoPros (Young Professionals), the Lincoln City

Visitor and Convention Bureau and the Lincoln City Chamber of Commerce on ways their organizations can help merchants grow their businesses.

Throughout the evening, a continuous slide presentation highlighted the contributions of the Confederated Tribes of Siletz Indians and Chinook Winds.

Lots of munching could be heard as

guests enjoyed the culinary delights of Chef Jack Strong and the culinary team, all set to the background music of a local band.

The drawing of prizes contributed by the merchants and Chinook Winds was a big hit during the evening, with a whole bunch of humor thrown into the mix by Public Relations Manager Heather Hatton and Sales Manager Bob Sulkosky.

Liberty Inn in Lincoln City has Tribal rates

The Liberty Inn in Lincoln City, Ore., has special rates for Siletz Tribal members and Tribal employees. The room rate is \$69 in the winter and \$89 in the summer, based upon availability.

This rate includes the inn's full hot buffet breakfast and 24-hour shuttle to and from Chinook Winds Casino Resort. Meeting space is available for family reunions, birthdays and other family celebrations. Catering also is available upon request.

The Liberty Inn is located at 4990 NE Logan Road, Lincoln City, OR 97367; phone 541-994-5348 or (toll-free) 877-994-1777. Visit libertyinn.com for more information.