

## Albrich selected as latest Superstar

Greg Albrich from the Facilities Department was selected as Chinook Winds Casino Resort's Superstar for the third quarter of 2011.

Tribal Elders, members of the Siletz Tribal Gaming Council, the Siletz Tribal Gaming Commission, Chinook Winds directors and several casino staff members were present at the Superstar ceremony on Oct. 27.

In recognition of his achievement, Albrich was presented with a check for \$1,000, a plaque, a pin and a marble tile that will be displayed at the front of the casino.

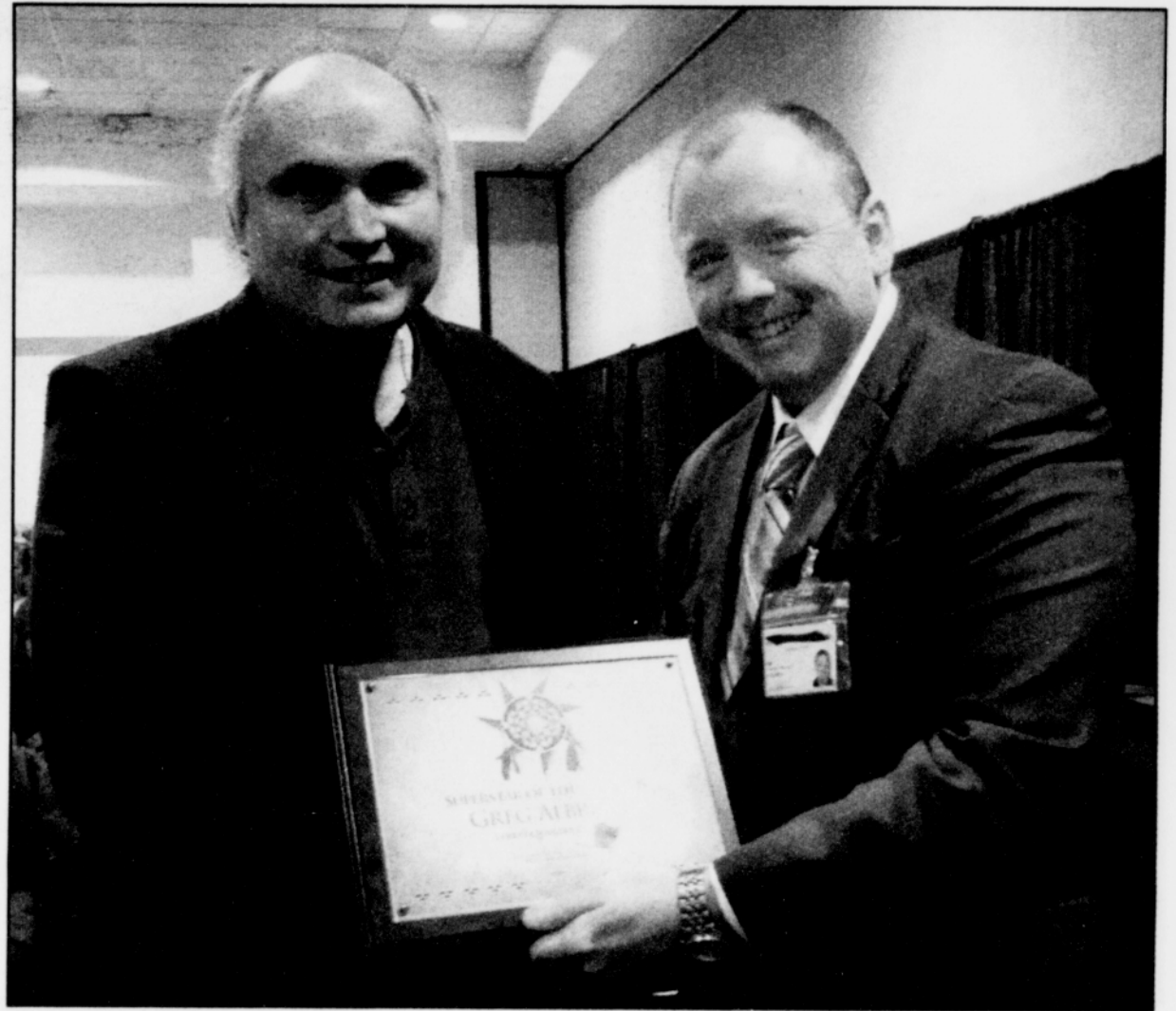
To be eligible to receive the Superstar award, an employee's observed actions must be above and beyond his or her regular duties or include a description of an employee who consistently advocates the core values and goals of the casino through excellence in service to guests and relationships with fellow employees.

Nominations go through several reviews before a final selection is made. Both casino staff and casino guests can submit Superstar nominations. With more than 700 employees and only four of these

awards given each year, it's a real honor to be chosen as the Superstar.

Nominated by both a co-worker and a guest, Albrich's nominations included the following combination of comments: "Greg has a strong work ethic and a wonderful sense of humor. He is an exemplary employee - always pleasant regardless of daily pressure. Greg is totally dependable and cooperative in all situations and always goes out of his way to meet the needs of everyone, no matter how big or small. To our guests he is a hero, especially to an elderly woman with a walker that the wheels were making so much noise that she was not able to use it as intended and she had to pick it up so it didn't make all that noise. Greg came to her rescue and in an instant repaired her walker. The guest was so happy and the look on her face was priceless. Greg took the time to help this elderly guest and prove that CWCR employees really do exceed all expectations and embody our BEACH core values!"

Other nominees included Mindy Smith, Pamela Gogas, Steve Kirsch and Ken Howell.



Courtesy photo by Chinook Winds Casino Resort staff

Greg Albrich and General Manager Sar Richards

## What's new at Chinook Winds?

By Teresa Simmons, Community Relations Manager

If you're not at Chinook Winds on a daily basis, you might not notice the subtle changes that take place, but after a few days' absence they're really evident. Improvements happen so seamlessly there just isn't much disruption while they are in progress.

If you have really looked at the hotel lately, you might say to yourself, "I know something has changed, but what?" Take a look at the roof, the railing and the trim.

The native basket design is still there, but now it blends with the building. Somehow it just goes well. Inside, the rooms have been freshened up and the beds have been changed out.

Then you step into Chinook's Seafood Grill and notice that it seems more spacious and elegant. The changes aren't huge, but they are effective - a different location for the steps to the upper dining area; new carpeting, paint and windows;

an expanded dance floor in the lounge; and more.

By the time this article is published, the remodel in the buffet will be complete and it will have a whole new look along with different entrees. The buffet has been operating effectively during the entire remodel.

The lower gaming floor has been reconfigured, making it more open and giving it a less-crowded feeling.

The music has changed and now can be heard at the entrance to the casino. Dancing on the way into the casino is something that just might happen!

Phones are answered and calls routed quickly with the new phone system.

Customer service just continues to improve with ongoing staff training.

Guests at Chinook Winds are noticing the changes and we're hearing lots of positive comments.

There's more to come. We'll keep you posted.

## Operation Christmas Spirit under way

Planning for Operation Christmas Spirit, the giant community Christmas dinner held Dec. 25, is well under way.

For the second year, Chinook Winds staff, with the support of Chinook Winds Casino Resort, has volunteered to coordinate this event, held at the Lincoln City Community Center on Christmas Day. Sponsors include Chinook Winds Casino Resort, Oregon Coast Today and the Lincoln City Community Center.

Volunteers are needed in all areas, including greeters, bussers, servers, preparation, dishwashers and clean-up from 9 a.m. to 4 p.m. on Christmas Day.

New blankets, sleeping bags, hats and gloves will be collected to help provide warmth to those in need. They can be dropped off at Aces Bar & Grill at Chinook Winds Golf Resort, the Marketing Department at Chinook Winds Casino Resort,

the Historic Anchor Inn, KBCH, North Lincoln Sanitary, Kenny's IGA North and South, the Little Antique Mall and at the Community Center on Christmas Day.

For those individuals who love to bake, desserts are needed and welcomed. If you would like to contribute a dessert, please drop it off at the community center anytime after 8 a.m. on Christmas Day.

Santa will make his appearance from 11 a.m. to 1 p.m. and dinner will be served between 10 a.m. and 3 p.m. to an anticipated 500 to 600 people.

For further information or to volunteer your time and/or your resources, contact Monica Logan at 541-921-1468 or Heather Hatton at 541-996-5766.

Volunteers who would like to deliver meals to those in need or know someone who should be on the delivery list should contact George McGraw at 541-994-7731.

## Parents Night Out and ice cream at Play Palace

### Parents Night Out at the Play Palace!

Wednesday night is Parents Night Out at the Play Palace. Children stay and play from 5-9 p.m. for \$10.50. It's a great way to have an evening to yourselves to enjoy a movie, dinner or at this time of year, Christmas shopping!

### Ice Cream Social

Every Wednesday and Saturday, enjoy an ice cream social at the Play Palace's Quarter Café. Have your choice of strawberry, chocolate, caramel, whipped cream, sprinkles, M&Ms and a cherry on top for just \$1.25. The good news is that it's not just for kids at the Play Palace!

# BINGO

Sun	Mon	Tues	Wed	Thu	Fri	Sat
<b>DECEMBER</b>				1pm 1 <b>FREE SIX-ON!</b>	1pm 2	10am 3 2:30pm
10am 4 2:30pm	1pm 5 6pm	1pm 6	1pm 7 6pm Ocean Package Day	1pm 8 <b>FREE SIX-ON!</b>	1pm 9 SENIOR BINGO	10am 10 2:30pm 12 DAYS OF CHRISTMAS
10am 11 2:30pm TOYS DRIVE	1pm 12 6pm Free Square \$500	1pm 13	1pm 14 6pm Ocean Package Day	1pm 15 <b>FREE SIX-ON!</b>	1pm 16 ROONEY CARRINGTON <i>Sorry</i>	10am 17 2:30pm ROONEY CARRINGTON <i>Sorry</i>
10am 18 2:30pm 12 DAYS OF CHRISTMAS	1pm 19 6pm 12 DAYS OF CHRISTMAS	1pm 20 12 DAYS OF CHRISTMAS	1pm 21 6pm Ocean Package Day	1pm 22 <b>FREE SIX-ON!</b>	1pm 23 12 DAYS OF CHRISTMAS	10am 24 2:30pm
10am 25 2:30pm HOLIDAY SPECIAL CHRISTMAS DAY	1pm 26 6pm Free Square \$500	1pm 27	1pm 28 6pm Ocean Package Day	1pm 29 <b>FREE SIX-ON!</b>	1pm 30	NEW YEAR'S EVE Door sales begin at 1pm

NYE Bingo 2011 - \$05 Era - Ring in the New Year with Chinook Winds Bingo! Payouts, giveaways and cash prizes are valued at more than \$30,000! \$100 Pre-sale buy-in available at Winner Circle. \$125 Buy-in starts December 31 at 1pm.  
 Holiday Special - December 25 is our holiday special. Get a free dauber when you buy-in at the matinee session. When you buy-in at the evening session receive a drawing ticket for intermission prize drawings!  
 Senior Bingo - December 9 is Senior Bingo day. If you are 55 years or older and the single winner of a main session game, you win your age added to your payout.  
 Toy Drive - The Toy Drive ends on December 11. Every guest that brings in a toy valued at \$5 or greater receives a free six-on that pays \$200. The toy must be new, in the original package and can't be wrapped.  
 12 Days of Christmas - When you play Bingo December 10 through 23, receive an ornament. Limit 1 per guest per day. The only way to collect all 12 is to play every day! While supplies last, buy-in as soon as you can to get your ornament!

WEDNESDAYS ARE OCEAN PACKAGE DAY ONLY \$42! THAT'S A \$36 SAVINGS!