

Pow-Wow Committee Seeks Applicants

The Pow-Wow Committee is seeking applications to fill vacant committee positions that are open to all tribal members.

Please request an application from Nick Sixkiller, Eugene Area Office,

CTSI, 1140 Willagillespie Road, Suite 18, Eugene, OR 97401, phone 541-484-4234; or Felicia Carmona, CTSI, P.O. Box 549, Siletz, OR 97380-0549, phone 1-800-922-1399, ext. 1273, or 541-444-8273.

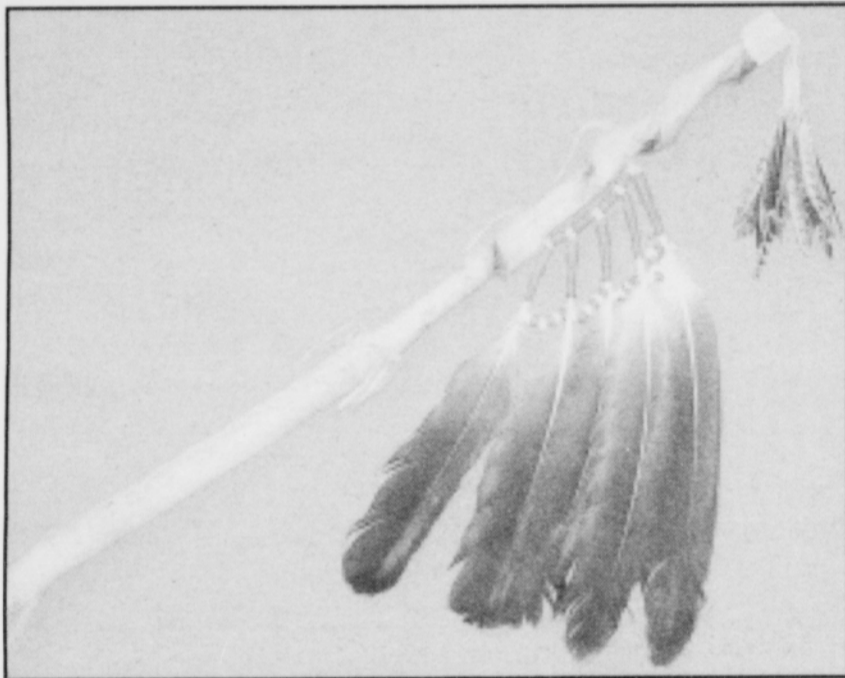
Artwork Sought for 2005 Run to the Rogue

The Run to the Rogue Planning Committee would like new artwork for Run to the Rogue this year.

We are looking at different ideas for a new T-shirt design to be used for many Run to the Rogue items. Ideas the committee would like to see are the tribe's basketry patterns, Run to the Rogue's flicker/eagle feather staff, and a map of the run.

Deadline for submissions is June 15, 2005.

For ideas, more information, or to submit artwork, please contact Cultural Programs Coordinator Selene Rilatos at



Cultural Programs, CTSI, P.O. Box 549, Siletz, OR 97380-0549; 541-444-8246 or 1-800-922-1399, ext. 1246; or e-mail selener@ctsi.nsn.us.

Invitation to Bid

Toledo Mill Yard Cleanup Project Siletz Tribal Business Corporation

Contact Person

Dwight Butt
Economic Development Director
541-994-2142

Project Location

2009 SE Sturdevant Road
Toledo, OR 97391
(Tribal Mill Site)

Project Summary

Phase 1: Consists of approximately 25 acres of land. Small hardwoods, mostly alder, need to be cut with a mowing machine (brush hog) that will cut the brush at ground level and mulch it into large manageable chunks.

Phase 2: Consists of leveling 25 acres of land. Some brush piling and burning will be necessary to accomplish this. A bulldozer will be required capable of moving and leveling burms and feeding burn piles.

Phase 3: After leveling is completed, grass seed and commercial fertilizer will be broadcast onto the 25-acre parcel. This can be accomplished using

commercial seed machines or by using hand-operated mechanism.

Insurance

The successful contractor will carry liability insurance of \$1 million, naming STBC and CTSI as additional insureds.

Timeline

Bids must be received at the Siletz Tribal Business Corporation

2120 NW 44th, Suite D
Lincoln City, OR 97367
Phone: 541-994-2142

no later than April 25, 2005, in writing. Late bids will not be considered. The contract(s) will be awarded May 1, 2005.

Inspection

Potential bidders can inspect this project site by appointment by calling 541-994-2142. Accommodations will be made to show the project and answer questions.

Business and You!

by Rosie Sufficool, STBC Business Information Counselor

Excellent Customer Service

How Successful Can Your Business Be Without It?

Unfortunately, many business owners fail to recognize the importance of providing good customer service. As long as the customer's basic needs are met, business owners may think they have done their job.

To achieve excellent customer service, a business owner must have high standards where the customer is concerned and also have a program in place to "teach" customer service to all employees.

Employers often make the mistake of thinking the employees they hire know how to be polite and how to provide excellent customer service.

In today's world, this is not always the case. Many people have not been

raised in environments that stress manners and may treat customers badly not because they don't care ... but because they don't know **any better**.

By setting a good example and providing frequent customer service training, business owners can substantially improve their company's public image.

Remember, customers can **choose** where they shop and by showing them you appreciate their business, you are making an investment in the continued success of your company.

For additional business information, contact me at the Siletz Tribal Business Corporation (STBC), 541-994-2142.

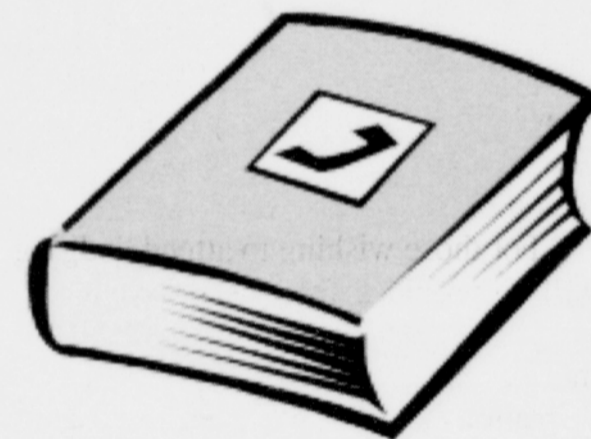
Include Your Company in Tribal Business Directory

Are you a Siletz Tribal member who owns your own business? If you are, we would like to hear from you.

The Siletz Tribal Business Corporation is developing a directory of businesses owned by Siletz Tribal members.

When completed, the directory will be available for Siletz Tribal members to use when they need a particular service or product and would like to support a tribal business.

If you currently are a Siletz Tribal business owner, please contact Rosie Sufficool, STBC business information counselor, at 541-994-2142 so your business can be included.



Business and You!

by Rosie Sufficool, STBC Business Information Counselor

How Do Customers "See" Your Business?

If you are a small-business owner, your responsibilities are many and your staff may be few.

You may spend your days just hoping enough customers will come into your business so you can make money and pay your expenses. But do you ever stop and take a good look at what customers are seeing when they walk through your front door?

The first impression your customers have of your business is the way it looks. You may have wonderful products, excellent prices, and great customer service, but unless your business "looks good" many customers won't even come through the front door.

Business owners can do many things to make sure their business gives a great first impression. Here are some suggestions:

- Is your store or shop as clean as it could be?

- Are your windows and windowsills clean?
- Is there trash or dirt on the sidewalk by your entrance?
- Keep display shelves a distance from the front door, so it will be easy to walk into your store/shop.

Since business owners come and go in and out of their businesses each day, many times they don't really "see" what potential customers might be seeing.

Take some pictures of the entrance to your store/shop. Then take them home and look at them objectively when other things aren't distracting you.

What you see might surprise you! By taking a good look at the entrance to your store/shop, you might be able to make positive changes that will make your business one customers **want** to visit.

If you have business questions you would like to have answered or comments, please send an e-mail to rsufficool@stbcorp.net