



Larry Dauwen

## Dauwen Named Regional Sales Exec.

Chinook Winds Casino has hired Larry Dauwen as regional sales executive. A native of South Dakota, he traveled much of the United States in his formative years. As an adult, he ventured overseas during a five-and-a-half-year hitch in the Marine Corps, spending part of his tour of duty in Japan. He has owned and operated his own business and managed several others, including STAGE in Lincoln City.

Dauwen is a member of the Volunteer Firefighters and lives in Lincoln City with his family. When asked how he feels about his new position, he replied, "I'm looking forward to this new chapter in my life. I feel it will be a good challenge and adventure for me."

Dauwen joins recently hired Kent Strickler, Joe Williams, Steve Chrisman, and veteran Sales Executive Martin Wheeler. This five-member team was hired to bring the usage of the 20,000-square-foot convention center, the largest on the Oregon Coast, to its highest potential.

Director of Marketing Brenda Fisher stated, "With the sales team that we have put together, their variety of talent and combination of experience, we look forward to building Chinook Winds and Lincoln City into the convention destination of choice."

## Zuercher Named as Superstar

Executive Host Carollee Zuercher has been chosen as the Superstar employee for the third quarter of 2000 at Chinook Winds Casino. At the Superstar luncheon held in October, Zuercher received \$1,000, a plaque, and a star to be placed on the Chinook Winds walk of fame.

To receive the Superstar award, an employee must perform his or her duties at a high standard of excellence on a consistent basis. He/she must exhibit above the norm internal and external customer service and be a team leader by example. Instances of exemplary performance must be documented. After a person is nominated for the award, the nomination goes through several reviews before the final selection is made. With more than 700 employees, and only four of these awards given each year, it's a real honor to be chosen as the Superstar.

Customers or co-workers can make nominations. Zuercher was nominated for this honor by a customer who wrote, "I lost my wallet with \$2,500 in cash, credit cards, etc. When she saw me flying back into the casino upset, she quickly started searching and at the same time comforting me. She found the wallet under a chair in the high stakes room! She made me sit and drink some water. She gave me a Chinook Winds



Carollee Zuercher

*fanny pack and put it on me. She makes me feel comfortable here. She really does care!"*

According to Interim Assistant General Manager Jim Lorson, "We have a phenomenal staff at Chinook Winds. Carollee exhibits the kind of dedication and customer service that has made Chinook Winds successful."

Other nominees included Teri Tomlinson and Joey Padilla, Bingo; Yvonne Blum, Misako Koloen, and Richard Bartell, Facilities; Patricia Aarts and Sharon Nelson, Human Resources; Logan Smith and Debra Bowdish, Food & Beverage; Joseph Marler, Games; and Lila Larue, VLT.

### Passages, con't from page 30

Happy Holidays to my baby boy, Donovan Carey! Mommy loves you and I hope your Christmas is filled with lots of love (and toys!)  
Love, Mommy

Happy Holidays to Louis, Amanda, and all the girls!  
Love, Trish, Tyrone, and Donovan

Merry Christmas to my **new** baby brother! (Sorry, Sonny, but you're just not the baby anymore.)  
Love, Trish

Merry Christmas to my father, Fredrick Scott (Buzzy). We love you, Dad. Hope to see you soon!  
Love, Tyrone, Trish, and Donovan

Happy HO HO to my sister, Valyne Scott!  
We miss you, sister. Love ya'.  
Tyrone, Trish, and Donovan

Merry Christmas to our cuz, Eugene Johnson; his wife, Melodie; and of course my favorite little niece, Felicia! I love you, princess.  
Love, Auntie Trish, Uncle Tyrone, and Cousin 9 Fingers (Donovan)

Happy Holidays to my three nephews – Gavin Whitehawk, Dakota Leon, and Nahcoma Michael! I miss you boyz every day and you are in my prayerz.  
With all my love, Auntie Trish, Tyrone, and Cousin Donovan

We want to wish a **big** Merry Christmas to the Metcalfs – Fawn, Michael, Chayson, Jazmyne, and Quinton. We love you guyz.  
Love, Trish, Tyrone, and Donovan

Happy Birthday, "Mr. Constitution." It is so nice of people to decorate their houses in honor of your birthday on Dec. 25th.  
Butch, Jackie, Crystal, and Christopher