

MyClackamas Portal causes student gri

Kayla Calloway

The Clackamas Print

Clackamas Community College has recently been trying to dedicate itself to a quick and easy registration process, but in the battle for efficiency haste has become a new enemy for students.

The implementation of the MyClackamas portal has increased accessibility to students, but the bugs in the system have lead to frustrations.

Online registration is not new to Clackamas, but the Web site itself is. Many students tried registering via the portal and found

it to be difficult and slow, but the site does have promising features despite the complications.

"MyClackamas gives students the opportunity to access all of their account information, announcements and email in one site," says registrar Tara Sprehe on the subject.

Through the site, students are able to register, search for classes and view their schedule and account information without having to sign-in to multiple sites.

Because the site is so new, there are still bugs. Some bugs unfortunately, are not easily fixed through the school.

"CougarTrax is a product from a company called Datatel," said

Sprehe. "We are working with the company to make things better."

While this sounds good in theory, many students have been experiencing problems with the site. Tristan Harris, a student who used the portal to register for winter term, was one such individual.

"At first, I had major problems," said Harris.

He said that it was difficult finding the classes he wanted, and he was irritated to the point of screaming.

Harris could only express how long it took him to register by saying simply, "Too long."

However, with help from a

friend, he was able to try again on a different day and succeed in signing up for the classes he wanted.

Although the process was difficult, Harris likes the system and the idea of having everything in one place.

If students are encountering problems with the site, the Help Desk is available. You can email them at StudentHelpDesk@clackamas.edu, or stop by their office in Barlow 104. Hours are 9 to noon in the morning and 6 to 8 in the evening, Monday through Thursday.



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