

Clackamas receives new phone system

by Tina Marie Early
Staff Writer

There's a new kid in town! No, it's not a new faculty member or staff person, it's not even a new student...it's a phone system and it's the talk of the campus.

If you're asking what it does you're not alone. There are a lot of people asking that same question and most of them are asking it while the phone in their office is ringing and they are trying to figure out how to answer it.

The new phone system and switchboard is an AT&T System 75 with integrated Audix. The new system is being purchased by the college as opposed to the old one which was rented month-by-month and was at the end of its life expectancy, according to Louise Slawson, CCC Telecommunications Manager.

The new system, which was installed December 16 at a cost of \$287,942, has a life expectancy of ten years with a seven to eight-year pay back.

"It's a major change in the phone system," Slawson said,

adding that, "I'm finally feeling like things are smoothing out and we'll survive this," after spending considerable time working out the bugs in the system.

The system 75 is computer run and has several unique functions. One of those functions is called Automated Attended. This function allows a person with a touch-tone phone to call the college and punch in the extension number they want, allowing them to by-pass the switch board. The number they must call is 657-6958, a different number than the general information number of the college.

Another unique and cost saving function is the Automatic Route Selection. This function chooses, according to the first three digit prefix the caller has dialed, the most cost effective long distance company. The system chooses from a list of companies that have been programmed into its main computer. Currently there are three long distance companies programmed in: Amnet for out of state calls, US West for within the

state but outside of the Portland-Metro area, and Voice Express for the Portland-Metro calls that are long distance from the college.

Another feature is the Voice Mail Box. This function serves as an answering machine to most individual extensions. Each extension is programmed individually as to how many rings will occur before the machine takes over if the phone goes unanswered. According to Slawson, this too is a cost saving measure as it frees up personnel who would normally be fielding those calls. Slawson also feels that the messages left are more detailed and therefore more effective as opposed to receiving a piece of paper that has only the person's name and phone number on it.

"The feed back I'm getting is that the staff is happy with it," Slawson said.

Despite the confusion some people have had over the new system it seems to be a welcome addition to the CCC campus.

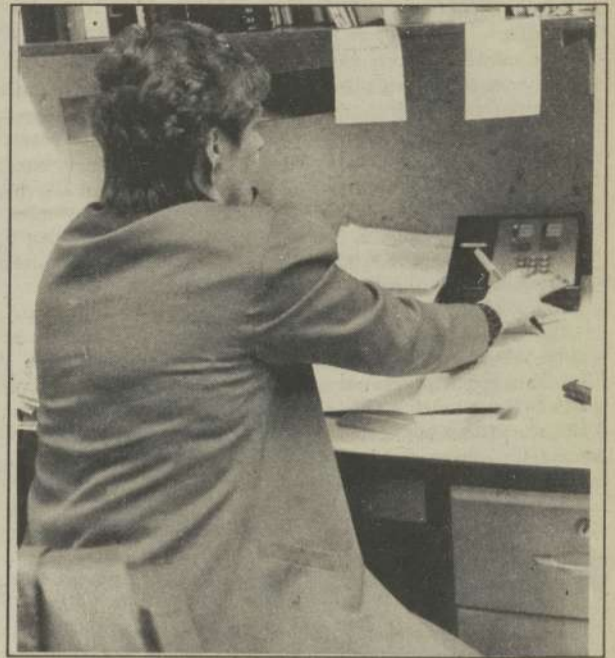


photo by Tara Powers

Two advantages of the new phone system are being able to bypass the switchboard and an answering machine function.

Campuses united at Harmony

by Roseann Wentworth
Staff Writer

Clackamas Community College is experiencing an expansion in its facilities adding a new satellite campus which opened its doors September of 1988.

Called the Harmony Center, the facility is located near Clackamas Town Center at 7616 SE Harmony Road in a newly renovated building, formerly known as Harmony Elementary School. Clackamas is sharing the space with Oregon Institute of Technology.

The partnership took collaboration efforts between the college, OIT, Clackamas County, and North Clackamas Educational Service District enabling the Harmony Center to open.

Clackamas Community satellite campuses, formerly scattered throughout the community at Holly Farm Mall, Oregon City, and downtown Clackamas, are now centralized within the Harmony Center.

Employee and Management Development, Small Business Center, Continuing Education, Targeted Learning Center and Office Specialist Training are the major educational programs which focus primarily on business and industry.

Jim Burrows, Department Chairperson of Employee and Management Development, states the Harmony Center's curriculum "caters to the community rather than the student."

Classes are formed to needs of the individual company. Clackamas Community College will also provide classes specifically catering to a particular business or instruct employees at the company site itself.

The next goal for the Harmony Center, according to Burrows, is if next door neighbor, Ickes

Junior High closes, the Harmony Center could expand its occupancy to further the efforts of the Harmony Center.

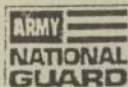


Employee and Management Development, the Small Business Center, Continuing Education, the Targeted Learning Center and Office Specialist Training have all been moved to the Harmony Center which opened in September 1988.

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Tuition hike approved

by Briane C. Dotson
News Editor

CCC students will be paying more to attend school starting this summer due to a tuition increase that was approved Jan. 11.

As a result of the tuition hike full time students (the ones taking from 10 to 18 credit hours) will pay \$235 per term, an increase of \$5 or 2.17%. Students that are taking less than 10 credit hours will pay \$25 a credit, an increase of \$2 or 8.7%.

The board of Clackamas Community College voted 6 to 1 in favor of the increase in the cost of tuition. Board member Larry Sowa was the only person that voted against the tuition hike, according to Bill Ryan, administrative dean of college services and planning.

"The reason I was opposed to the increase was that a community college is supposed to be affordable education," said State Representative Larry Sowa (D).

"After the last increase it was said that the tuition would not be raised over the next two years. Coming back and wanting to increase tuition starting in the

summer was too much too fast," stated Sowa.

The idea of a tuition hike was outlined in a proposal by Don Hutchinson, and called for part time students to pay more for tuition than full time students.

It is hoped that the increase in tuition will help to eliminate the current deficit of \$300,000 to \$400,000 CCC might have at the end of this year.

The increase in tuition will go into effect for the summer term.

"An increase in tuition has never affected enrollment. Tuition is such a small of a part of going to school," said Ryan.

The last time tuition was raised at CCC was in the fall of '88, an increase which raised the cost of full time tuition from \$210 to the current \$230.

The debate over the increase of tuition lasted only 10 minutes. There was very little opposition to the increase of tuition.

Ryan feels that the increase in tuition was well justified in ordered to maintain equipment and buy new equipment for the college.

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a*		13.24	18.11	-4.34	-13.80	9.82	-33.43	34.26	11.81	48.55	-0.40	-0.60	-0.75	-1.06	-1.19	-1.07
b*		15.07	18.72	-22.29	22.85	-24.49	-0.35	59.60	-46.07	18.51	1.13	0.23	0.21	0.43	0.28	0.19
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