

# Business in Brief



COURTESY OF REALTY ONE GROUP PACIFICA

Lesley Ferguson and Doug Knutzen both won 2021 Agents of the Year Awards.

## Realty One Group Pacifica agents win awards

LONG BEACH — Two real estate agents from Realty One Group Pacifica in Long Beach, Washington won awards from marketing platform RateMyAgent.

Lesley Ferguson and Doug Knutzen are two of the 10 winners of the 2021 Agents of the Year Award for Washington state.

The awards are based on client reviews for

customer service. In the past, US Agent of the Year Awards were based on transactions and sales volume, but this year, it became the first industry-wide awards program that primarily considers quality review data and customer satisfaction. This change was meant to reflect a focus on improving the experience for the client.



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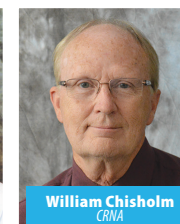
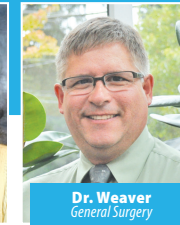
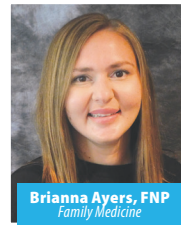
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