

Maintenance levels of service

When the weather is at its worst, ODOT’s statewide Winter Level of Service Plan goes into effect. It establishes anti-icing/de-icing, sanding, and plowing priorities for state highways. Priorities are based on safety, the relative amounts of traffic that the highways typically carry and the anticipated impact to commerce and industry. These levels also reflect the resources (crew size, equipment, etc.) available in each area to address winter storm events. There are not enough resources to manage all routes at an A level of service.

There are five Statewide Levels of Service. Highways tagged for high-volume priority service are plowed first; medium-and low-volume highways are handled as soon as possible thereafter. When winter weather hits, we’ll work around the clock. But remember: our goal is to keep roads passable, not completely free of ice and snow.

ODOT HIGHWAY MAINTENANCE 5 LEVELS OF SERVICE

	What we will do <i>Roadway Treatment and Actions</i>	What you may see <i>Expected road conditions</i>
A	- Snow removed during all shifts. Overtime hours as needed. - As appropriate, pre-treat roadway with deicing chemicals before a snow, ice, or frost event. Continue treating during event and apply sanding rock as needed to improve traction.	- Snow / ice buildup during the storm. Bare pavement attained as soon as possible. - Minimal delays, chains / traction tires may be required during a storm. - Highways typically open (provided travelers are driving according to conditions.).
B	- Snow removed during all shifts, possible overtime hours. - As appropriate, pre-treat <i>known</i> problem areas with deicing chemicals before winter event. This may include grades, curves, bridges, etc. - Continue treating during event with limited applications to minimize snow/ice from compacting/bonding to pavement. Apply sanding rock as needed to improve traction.	- Snow / ice buildup during the storm and for several hours afterwards. Travelers may experience delays and patches of ice, slush, or packed snow. - Highways generally open, however, chains / traction tires may be required during and for several hours following event, particularly for vehicles over 10,000 GVW and vehicles towing
C	- Snow removed during regularly scheduled shifts, with minimal overtime hours. - As appropriate, pre-treat <i>known</i> problem areas with deicing chemicals before event. Groom snow pack. Limited use of chemical deicers. Apply sand at known problem areas to improve traction.	- Snow and ice buildup during and following storm. Travel delays, slow speeds, and short-term closures. Highways reopened as soon as possible. - Traction tires required regularly for vehicles over 10,000 GVW and vehicles towing, and occasionally for all vehicles.
D	- Snow removed during regularly scheduled shifts. Generally no overtime hours. - Typically no chemicals used to pretreat or for snow/ice pack. Apply sand at <i>known</i> problem areas.	- Snow and ice buildup during and following a storm. Travel delays, slow speeds, and short-term closures. Highway closures may occur during a storm. - Chains / Traction tires required routinely for all vehicles.
E	- Limited snow and ice removal effort, no overtime hours. - Highways closed when conditions dictate.	- Closed seasonally or routinely due to road conditions. Heavy snow / ice buildup encountered during and following a storm. - Chains / traction tires required routinely for all vehicles.

Eastern Oregon - ODOT Region 5
Level of Service Map

