# When Things Change, We Adjust.

MORROW COUNTY HEALTH DISTRICT
Excellence in Healthcare

## An Important Message to Our Community

### Visitor Restrictions and Policies

Pioneer Memorial Hospital and all MCHD Clinics, have instituted additional visitor restrictions following recommendations from the Oregon Health Authority and Center for Disease Control and Prevention (CDC). Access to the hospital and clinics will be limited to designated entrances.

Remember, most people with COVID-19 experience **mild** symptoms. If you are feeling ill with mild symptoms, and, do not require medical care, stay home while you recover. If your symptoms worsen and you feel you require medical care, **please** call your health care provider first so that arrangements are made in advance to prevent exposing others.

### At the Hospital

Those who wish to enter the hospital will undergo screening for illness, including a temperature check. Anyone seeking entry as a visitor, including a patient's support person, or those not seeking medical care, and, presenting with a fever or other symptoms, **will not** be granted entrance.

We know how important it is for patients to have access to their loved ones while receiving care in the hospital. Though difficult, we ask patients and their families to consider alternative methods of communication, such as through phone and video chats.

### Pioneer Memorial Hospital visitation restrictions also include:

- ✔ Visitation hours are from 10:00 a.m. until 4:00 p.m.
- ✔ Visitation is limited to one (1) visitor at a time for 30 minutes or less.
- ✔ Visitors will undergo screening for symptoms and asked about travel history.
- ✔ There will be no visitors permitted in the non-skilled extended care unit of the hospital.
- ✔ Anyone seeking care in the Emergency Room will be allowed only one visitor. If the visitor is showing any signs of illness, they will be asked to leave the facility.

### At Outpatient Clinics

Patients being seen in an outpatient clinic or setting may only be accompanied by one adult support person. Support persons will be screened with a temperature check before being granted access to the facility to escort their patient.

No persons accompanying a patient with a fever or showing signs of illness will be permitted to escort their patient and will be asked to leave the building.

**Please refer to HealthyMC.org for the latest on hospital and clinic visitation and other important updates.**
***Thank you for doing your part in helping us respond to COVID-19.***