

# Grand Hotel to pay customers for eclipse reservation problems

JONATHAN BACH  
STATESMAN JOURNAL

The Oregon Department of Justice has reached settlements with 10 Oregon hotels after customers complained about rates being raised or reservations being canceled leading up to the Aug. 21 solar eclipse.

The Grand Hotel in Salem must cut checks to 22 people who booked rooms for around the time of the eclipse.

The Grand's customers, from as far away as Japan and the United Kingdom, will receive \$500 for each reservation, DOJ spokeswoman Kristina Edmunson said.

In addition, the company is paying \$3,500 into the DOJ's Consumer Protection and Education account as part of the settlement, Edmunson said. "This is to help support our consumer education and outreach work," she said.

Quality Suites in Keizer also reached a settlement with the state.

This comes after the DOJ said earlier in July that a dozen Oregon hotels were working with the department to find solutions to complaints from customers about having their rates increased or reservations canceled.

The DOJ said at the time it had seen an uptick in complaints from customers about their room rates doubling and tripling, or having the reservations canceled, for the time of the eclipse. Edmunson said Monday, July 31, the department continues to get complaints. Additional settlements are possible.

It's unclear whether the Grand Hotel



DANIELLE PETERSON/STATESMAN JOURNAL FILE

The Grand Hotel must cut checks to 22 people.

must pay the money because the company canceled reservations or raised rates. Steven Johnson, president of the Grand Hotel, declined to comment Monday.

One million people are expected to come to Oregon for the eclipse. Many are expected to head to Salem in the Willamette Valley and Madras in Central Oregon, prime spots in the path of totality

where people will, weather-permitting, see the total eclipse.

"Oregon's Unlawful Trade Practice Act prohibits a business from making unlawful, false or misleading representations concerning the offering price of or a person's cost for services," the DOJ said in July.

"Booking a reservation for a consum-

## Who reached settlements

According to Edmunson, companies that reached a settlement with the DOJ are:

**America's Best Inn & Suites** at 1014 NE Highway 101 in Lincoln City

**Liberty Inn** at 4990 NE Logan Road in Lincoln City

**Palace Inn and Suites** at 550 SE Highway 101 in Lincoln City

**Sailor Jack's Oceanfront Inn** at 1035 NW Harbor Ave. in Lincoln City

**Quality Suites** at 5188 Wittenberg Lane NE in Keizer

**The Grand Hotel** at 201 Liberty St. SE in Salem

**Econo Lodge Inn & Suites** at 251 Airport Road SE in Albany

**Motel 6 Madras** at 1539 US Highway 97 in Madras

**Stafford Inn** at 1773 NE Third St. in Prineville

**Super 8 Motel** at 250 Campbell St. in Baker City

er at a certain rate, followed by the hotel either cancelling or increasing that reservation rate constitutes a deceptive practice under the UTPA."

Send questions, comments or news tips to [jbach@statesmanjournal.com](mailto:jbach@statesmanjournal.com) or 503-399-6714. Follow him on Twitter @JonathanMBach.

# Oregon State Fair recruiting employees at three job fairs

COOPER GREEN  
STATESMAN JOURNAL

The Oregon State Fair doesn't run itself. Every year, hundreds of temporary employees are brought in to help keep the wheels turning. For those looking for

summer employment, the next few weeks are your chance.

Over 1000 positions are available this year in admissions, parking, janitorial, grounds cleanup, the carnival and more. Jobs are available for those 16 and older (as of Aug. 26).

## Job fairs in August

### Rainier Amusements: Carnival rides and games

Aug. 12, 9 a.m. until positions are filled  
South doors of Pavilion off Sunnyview Road  
Bring two forms of ID (government-issued photo ID, social security card).

### Janitorial, food concessions, parking and admissions

Aug. 16, 9 a.m. until positions are filled  
South doors of pavilion off Sunnyview Road  
Janitorial positions require applicants to fill out a Venue Smart, LLC application and bring it to the fair with two forms of ID. Food concession positions require two forms of ID. Parking and admissions position require the Personnel Source, Inc. application to be completed.



# New K9 joins MCSO's ranks

JONATHAN BACH  
STATESMAN JOURNAL

There's a new dog fighting crime at the Marion County Sheriff's Office.

Zeke, a Belgian Malinois, was welcomed by the Sheriff's Office earlier in the summer. The 3-year-old dog's partner is Senior Deputy Peter Marcellais, who describes Zeke as "a very playful puppy."

In May, the duo wrapped up K9 handler certification school. They had their first apprehension as a team in late July, when they helped Woodburn police with a search for a suspect.

Zeke's favorite activity is working, Marcellais said.

"He will shake with excitement when I get him suited up and ready for our shift," he said in a news release.

Don Mortensen of Marion County donated enough money to make the purchase possible. Mortensen "made the donation in honor of his late wife and their love for animals," the Sheriff's Office said.

Marcellais and Zeke visited Mortensen as a show of thanks.

# CLASSIFIEDS

Appeal Tribune  
silvertonappeal.com

The Stayton  
Mail

Place an ad online 24/7 at [StatesmanJournal.com](http://StatesmanJournal.com) or call 503-399-6789 • 1-800-556-3975

Find a new job or career  
**JOBS**

Discover your new home  
**HOMES & RENTALS**

Turn here for your next vehicle  
**AUTO**

Auctions, pets, services & stuff  
**STUFF**

the job network  
JOBS.STATESMANJOURNAL.COM

Homes  
STATESMANJOURNAL.COM/HOMES

cars.com

StatesmanJournal.com/classifieds  
in print Wednesday through Sunday

## TRUST THE HOMETOWN EXPERTS AT SILVERTON REALTY

**SILVERTON REALTY**

SERVING THE EAST VALLEY SINCE 1975

 Welcome Our Newest Broker Krisen Barnes! 503.873.3545 ext. 326	 Marcia Branstetter Broker, GRI 873-3545 ext. 318	 Mary Cam Broker 503-873-3545 ext. 320	 Micha Christman Office Manager 503-873-1425	 Becky Craig Broker 873-3545 ext. 313	 Michael Schmidt Broker, GRI 873-3545 ext. 314	 Ryan Wertz Broker 873-3545 ext. 322	 Meredith Wertz Broker, GRI 873-3545 ext. 324	 Chuck White Broker 873-3545 ext. 325	 Christina Williamson Broker 873-3545 ext. 315	 Mason Branstetter Principal Broker, GRI 873-3545 ext. 303
--	--	---	---	--	---	---	--	--	---	---

SILVERTON	SILVERTON	SILVERTON	SILVERTON	SILVERTON	SILVERTON
 #A2416 LOTS OF POTENTIAL 5 BR, 2 BA, 6057 SQFT 5.12 ACRES CALL MEREDITH AT EXT. 324, RYAN AT EXT. 322 \$686,800 (WVMLS#721150)	 #A2383, A2384 CREEK FRONTAGE 2 LOTS 1.1 ACRES & 1.09 ACRES CALL MARCIA AT EXT. 318 \$179,000 & \$162,000 (WVMLS#715865 & 715869)	 #A2402 WONDERFUL ESTATE 5 BR, 4 BA 3751 SQFT CALL MEREDITH AT EXT. 324, RYAN AT EXT. 322 \$563,700 (WVMLS#720151)	 #A2404 WILL FIT EVERYONE 4 BR, 2.5 BA 2496 SQFT CALL MEREDITH AT EXT. 324, RYAN AT EXT. 322 \$399,900 (WVMLS#720148)	 #A2399 EXCELLENT MANUFACTURED HOME 3 BR, 2 BA 1196 SQFT. CALL CHUCK AT EXT. 325 \$52,900 (WVMLS#718600)	 #A2410 VINTAGE 1950'S HOME 3 BR, 2 BA, 1760 SQFT CALL MEREDITH AT EXT. 324, RYAN AT EXT. 322 \$348,700 (WVMLS#718215)
SALEM	SILVERTON	SILVERTON	NEW-SILVERTON	SILVERTON	SILVERTON
 #A2311 HOWELL PRAIRIE FARM 3 BR 2 BA 26.77 ACRES. CALL CHUCK AT EXT. 325 \$525,000 (WVMLS#706154)	 #A2381 GREAT INVESTMENT 2 UNITS 4 BR, 2 BA 1224 SQFT CALL MARCIA AT EXT. 318 \$230,000 (WVMLS#715519)	 #A2354 3 HOME INVESTMENT PROPERTY 4 BR, 3 BA 1776 SQFT CALL MARCIA AT EXT. 318 \$399,000 (WVMLS#711358)	 #A2418 ONE YOU HAVE BEEN WAITING FOR 3 BR, 2 BA 1336 SQFT CALL BECKY AT EXT. 313 \$267,000 (WVMLS#721646)	 #A2405 OPPORTUNITY FOR INCOME 2 UNITS 6 BR, 5 BA 2848 SQFT CALL MICHAEL AT EXT. 314 \$425,000 (WVMLS#719341)	 #A2377 OUTSTANDING COMMERCIAL LOCATION 4444 SQFT CALL MASON AT EXT. 303 \$299,900 (WVMLS#715616)

**FOR RENT**  
 Call Micha  
 at 503-873-1425  
 or see them on our website.