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Sanitation: Complaints always anonymous

Continued from page 1

condition. For example, seven of 17 restaurants surveyed were cited for not providing covered receptacles for feminine hygiene products in restrooms. This particular non-critical violation deducts two points from a restaurant's evaluation score.

Many campus-area restaurants received high scores and no critical violations on their most recent evaluations: Campus Sub Shop, 99 points out of 100; Campus Glenwood, 98; Quizno's Classic Subs, 98; Espresso Roma, 96; and Ben and Jerry's, 96.

"We're proud of making food that won't make people sick," Campus Sub Shop owner and manager Stan Garrett said.

Garrett explained the shop's success as "just good employees that like their job and work hard at keeping the place clean and well cared for."

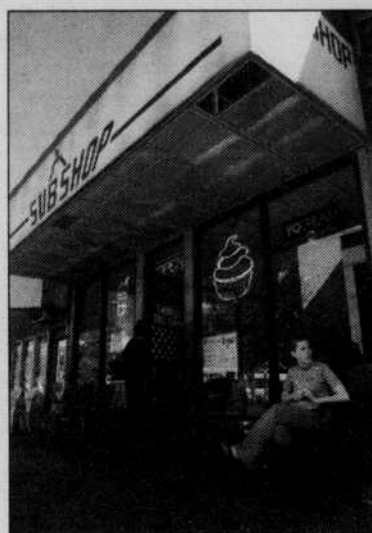
Campus Sub Shop lost one point on its evaluation for not having test strips to measure the concentration of sanitizer solution used to clean restaurant areas.

"We mix our bleach by label instructions, by volume, so we have the dilution exactly right always, but we didn't have the test strip for it at the time," Garrett said. "That was just an oversight."

Kruger said the inspections are not necessarily infallible.

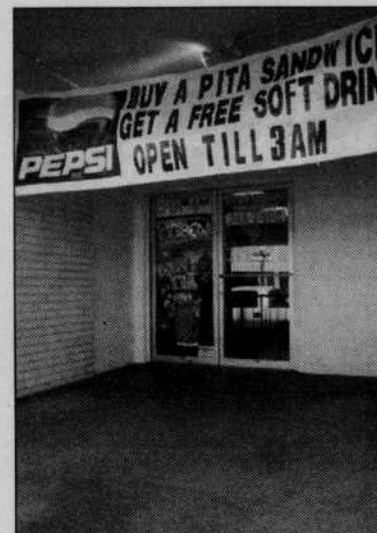
"I think you have to remember that we're all human, too," he said. "I think we do the best we can to catch everything, but you can't ever catch everything all of the time."

If a person wants to file a complaint about sanitary practices at a restaurant, Kruger said he or she should call the Lane County Department of Environmental Health at 682-4480. The receptionist will take the information and direct it to the sanitarian assigned to that restaurant. If the complainant leaves a name and phone number, the sanitarian may



LAUREN WIMER | SENIOR PHOTOGRAPHER

Sophomore Kathleen Kennedy finishes her turkey sub outside Campus Sub Shop at 1225 Alder St. on Tuesday afternoon.



LAUREN WIMER | SENIOR PHOTOGRAPHER

Campus Shack, on East 13th Street, received 91 points out of 100 on its last health inspection.

RESTAURANT SCORES ON MOST RECENT FOOD SERVICE INSPECTION REPORTS (OCTOBER 2004 TO FEBRUARY 2005)

- Campus Sub Shop 99
- Campus Glenwood 98
- Quizno's Classic Subs 98
- Ben and Jerry's 96
- Espresso Roma 96
- Starbucks Coffee 95
- Hodgepodge 92
- Sy's Pizza 90
- Barry's Espresso & Bakery 90
- Rennie's Landing 89
- Hana's Restaurant 89
- Caspian Mediterranean Cafe 85
- Taylor's Bar and Grille 83
- Sakura Japanese Restaurant 82
- China Blue Inn 80
- Flying Dogs Cafe and Deli 80
- Maple Garden Restaurant 72

call the complainant to get more information. However, Kruger said, the complainant's identity will never be revealed to the restaurant.

"If someone calls in a complaint, you are anonymous, period," Kruger said.

The response to a complaint varies based on its nature. Kruger said if he receives a complaint that is fairly minor, such as no paper towels in the restroom, he will call the manager of the restaurant and tell the manager to keep the restroom stocked with paper towels. If a complaint is more serious, such as backed-up plumbing, Kruger said he will go to the restaurant and investigate.


Because complaints are handled on a case-by-case basis, Kruger said there is no set number of complaints a restaurant can receive before being closed, but if a restaurant constantly receives complaints, the department will seriously investigate.

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LTD: Students find ways to cope with bus strike

Continued from page 1

goes on for a long time," said Langenberg, who added that she's been bribing her family for rides home in the evening.

"(My brother) had to drive all the way across town; it really sucked."

Carpooling makes no sense for her because she lives so far away from campus and doesn't have a car.

Langenberg said she flip-flops on which side of the conflict between LTD management and the bus drivers she supports.

"There are about 10 bus drivers

that come in every day that talk about it," she said. "A couple are pretty adamant about it."

"It's a tough situation. I hope they figure it out," Langenberg added.

Stamm said he has found getting to campus challenging as well.

"I personally ride the bus most days from Cottage Grove, and that's not an option right now," he said. "The last couple of days, I've been driving in, parking away from campus and walking in."

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TRANSPORTATION ALTERNATIVES

• Three or more University community members who form a carpool may receive a free DPS carpool permit during the strike. Application forms are available at DPS and online at safetyweb.uoregon.edu/pdf_files/carpool_app.pdf. Specially designated carpool-only spaces will be available at various campus locations.

• Free parking at Autzen Stadium 7 a.m.-6 p.m. Monday through Friday for the strike's duration.

• University students may take PeaceHealth Medical Group's shuttle service for free from Lane County Fairgrounds to Sacred Heart Medical Center. Buses run from 5:20 a.m. to 11:30 p.m.

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