

Health center scores for care

■ The Student Health Center earns praise following an evaluation for quality

By Ben Romano
Oregon Daily Emerald

The Student Health Center received high marks from an independent surveyor during its triennial quality review last week.

"It is an excellent student health service. The medical care given here is top quality," said Dr. Joanne Steane, a physician at the University of Wyoming who conducted the survey.

Every three years the health center undergoes this voluntary evaluation to earn a stamp of approval from the Accreditation Association of Ambulatory Health Centers.

Steane toured the health center and interviewed staff and students Thursday and Friday of last week.

The survey seeks to compare the quality of service and professionalism with that of other health-care centers across the country.

"Anytime you're trying to improve your quality it always helps to have someone from the outside to come take a look," said Dr. Gerald Fleischli, health center direc-

tor.

The health center staff prepared for the survey for five months, completing an internal review of policies, procedures and practices.

"In one sense you're preparing all the time, trying to do a better job," he said.

The preparation is just as beneficial as the review itself, said Fleischli, who has also been an AAAHC volunteer surveyor for 10 years.

The review looked at health center administration, laboratory services, patient care and the physical environment, as well as a variety of adjunct services.

"The health center is a very good value," said Steane, who has been an AAAHC surveyor for four years. "The student health fee covers a wide range of services. Physical therapy, dentistry, psychology and sports medicine — all those are things that a lot of student health services don't provide."

Students were pleased to hear that the health center was making the effort to monitor quality.

"I think it [the review] is a good idea to make sure there are no problems," said Sarah Heisel, a junior sociology major. "I really like the health center. It has the best doctors that I've seen in Eugene. They actually listen."

Steane found only one problem with the health center.

"The biggest need for improvement is with the facility itself," she said. "The services here have outgrown the space."

The cramped building could potentially jeopardize privacy and confidentiality, she said.

Health center administrators requested funds to expand the facility by 10,000 square feet and the proposal will be reviewed by the Campus Planning Committee in the next biennium, said Bob Petit, health center administrator.

The official results of the review will not be available for six to eight weeks. Steane will make a report to the AAAHC's Committee on Accreditation.

"I feel very confident that we will get our eighth, three-year accreditation," Petit said after hearing Steane's report to the Student Health Advisory Committee Friday afternoon.

The health center received its first three-year accreditation in 1982, Petit said. It was one of the first university health services to be reviewed by the AAAHC.

The accreditation association has been reviewing surgical centers, dental clinics and other health-care outlets excluding hospitals for the past 25 years.

*we're here for you at the
University of Oregon*

Contiki Tour:

European Wonder

8 DAY TOUR OF 4 COUNTRIES FROM \$845
SEE LONDON, AMSTERDAM, BRUSSELS, PARIS

SOME RESTRICTIONS APPLY
SUBJECT TO CHANGE WITHOUT NOTICE

Council Travel

CIEE: Council on International Educational Exchange
University of Oregon | 877 1/2 East 13th Street
In the EMU Building | Eugene

(541)344-2263

Oregon's Best Buy On Volkswagen



#W99225 2000 VW Jetta GL
5 Speed, AC, CD Changer

\$16,995

Drivers wanted.

2000 VW Beetle

Leatherette, Alloy
Wheels & CD Changer
42 Month lease. Cap cost \$19,445.
MSRP \$18,650. \$2635.87 cash or trade
down. \$199 1st pmt. \$43 OR lic/title fees.
\$35 doc fee. +\$200 refundable security,
totaling \$3112.87 due at inception. Total
lease charge \$11,470.87. Residual
\$13,615. \$350 termination fee. 12,000
mi/yr. On approved credit. #W99189

\$199

Month/42 Month Lease

"You don't have to pay more to get more!"
Sheppard

VOLKSWAGEN

2300 West 7th • EUGENE • 343-8811
www.sheppardmotors.com

The Campus

GLENWOOD

VOTED:

- "Most Edible Before 9 a.m." — Comic News
- "Best Breakfast" — Eugene Weekly
- "Best Dinner Under \$8" — Eugene Weekly
- "Best Breakfast" — Eugene Weekly
- "Best Breakfast" — Where The Locals Eat
- "Best Place to Take Guests if You're Paying" — Eugene Weekly
- "Best Family Dining" — Eugene Weekly
- "Best Breakfast" — In Town Magazine



1340 Alder Street (next to 7-11) • 2588 Willamette St.

YOUR place for news, classifieds, message boards,
readers polls, ODE archives and more...

All Ways Travel

Are you looking for the best deals when you travel? Who isn't... Check out the great prices and services offered by the only agency specializing in student and youth travel for the UO since 1990!!!

E-mail: awt@luv2travel.com
1200 High St.
338-4199
Student Travel Experts

RISCS

Do you
need a
change
of pace?

find out in the
ODE Classifieds,
every day!

ALL DAY TUESDAY

SPAGHETTI



ALL
YOU
CAN
EAT
EVERY
TUES!

includes
Garlic Bread
11:30 am-10 pm

\$3.25
with
student ID

**PIZZA
PETE'S**

2673 Willamette • 484-0996
"this location only"

Virtual Office Systems Inc.

In Partnership with

The University of Oregon Bookstore

3131 West 11th Ph. 343-8633 Open Mon-Sat 10-6

The AMD K7

Athlon 550

\$1499.99

- Microstar MS 6167 Board
- 8 MB ATI AGP Video
- 10 Gig Maxtor Drive
- 64 MB 100 MHz SDRAM
- 17" .28 SVGA Monitor
- W/ Athlon 500 \$1429.99
- W/ Athlon 600 \$1679.99
- Upgrade to a 13 Gig Drive \$40

All systems include ATX case, Windows 98, 48X CD, 56K v.90 modem, mouse, keyboard, floppy, sound, speakers, 1 Year parts/ 2 Years labor warranty.

VOS Inc. Systems are also available at the U of O Bookstore. Parts available only at VOS Inc. Prices good through 11-20-99. AMD, K6, K7, AMD logo and 3DNow! are trademarks of AMD, Inc. Prices subject to change. Go Ducks!



New Lower
Price on
Athlons!

AMD K6-2®

"Power Player"

\$879.99

- AMD K6-2 3D 400 CPU
- 8 MB ATI AGP Video
- 4.3G Hard Drive
- 32 MB 100 MHz SDRAM
- 15" .28 SVGA Monitor
- AMD K6-2 450 add \$15
- AMD K6-3 450 add \$120
- Add \$100 for 17" Hitachi