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UNIVERSITY

Duck Call cures registration blues

By Jeff Garrett
Emerald Contributor

About 5,300 University students enrolled for summer term with relative ease using the new computerized phone-in registration system known as Duck Call.

"Usually the first day is crazy," said Patty Scott, peer advising coordinator. "We didn't have any of that this term. It was a lot smoother."

The system will be used again in July by incoming freshmen for the Early Orientation Registration Program.

Also, seniors and graduate students as well as psychology, journalism and business majors — about 8,000 students — will use the system during late August and early September to register for fall classes, said Mark Turner of the registrar's office.

All students will use the

phone system to register for winter term.

"This is our initial, bare bones system," Turner said, who added that some of the bugs are still being worked out. "It's important to remember that it is (a test), and for fall it's a test," Turner said.

Everyone who registers receives an itemized statement called a "Duck Bill," and may pay tuition and fees by mail or at the cashier's desk in Oregon Hall. Fee cards won't be is-

ing how three of her classes had to be acquired through add/drop after the initial registration and billing period.

Each call took an average of five minutes and the 32 computerized phone lines proved "more than adequate," Turner said.

Duck Call does not employ a waiting list for classes but could include one in future registrations, Turner said.

For courses requiring a professor's approval, students will

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-Patty Scott

sued, and registration stickers for identification cards will be mailed out with the Duck Bill.

Financial aid statements will appear on one section of the Duck Bill.

"It's a good idea, but it's hard to argue with the telephone," said Kara Egre, a senior majoring in telecommunication and film, on registering for courses that were closed.

"I registered for four classes, but only one appeared on my Duck Bill," Egre said, describ-

ing how three of her classes had to be acquired through add/drop after the initial registration and billing period.

Turner said "a first-time glitch" did occur when a number of students received the wrong registration time because their class standing was not correctly listed.

"That situation won't come up again," Turner said.

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