



General Information

G) Transfers

If you need to take more than one bus to get to your destination, you need something called a transfer. Simply get on the bus, pay your fare and ask the driver for a transfer. When you get to the second bus, give the transfer to that driver. Transfers are free and valid only for one way trips or the next available bus. Transfers are not valid for layovers on the same line or for return trips.

H) Park 'n' Ride

This service enables you to park your car—or lock up your bike—for free, and then ride the bus! Park 'n' Ride sites are situated at shopping centers, church lots and other parking areas around the metro area. For specific locations, call us at 687-5555, or consult symbols on pages 12 and 13.

I) Special Buses

These are regular route buses which come equipped with wheelchair lifts. With these new buses, disabled people can wheel their way onto the regular fixed-route system! Routes with wheelchair lifts are designated by special symbols on the pocket schedules.

J) Information Number

687-5555. If you want to travel to someplace new, or you've misplaced your pocket schedule, or you've never taken the bus before or—whatever—please give us a call! And be ready to tell the customer representative:

- where you are
- where you want to go
- when you want to get there

If you have a piece of paper and pencil handy, you can jot down a few notes as the representative gives you all the necessary details. Customer representatives know a lot of other things about the bus too, such as fare information, lost and found and snowy-day emergency detours.

Besides answering questions, customer representatives also field suggestions, make official note of them and pass them on to the LTD department your comment concerns.

K) Outlying Areas

Timetables for these routes are not included in this tabloid. They can be obtained at the LTD Customer Service Center, 7-Eleven Stores® and other area outlets.

Route Numbers and Names

LTD has also improved the system of route numbers and names. Each route now has only one number. For example, under the old system, the #11 THURSTON bus changed signs halfway through the route to #53 VRC/K-MART. This was often confusing for patrons who wanted only to go to the Eugene Mall or downtown Springfield.

With the new system, the outbound sign will be changed to #11 EUGENE MALL as the bus starts back to the mall. Patrons need only remember the number of their route(s).

The location at which the name of the route changes to Eugene Mall is now listed on all timetables. In addition, the destination of the bus once it arrives in the Eugene Mall is also listed in the footnotes of each timetable. Now you'll be able to know if you need to transfer or can stay on the same bus to reach your destination.