

Eugene residents satisfied with services

By LIZ BUTCHER
Of the Emerald

Eugeneans like their library, would you prefer more local police protection, think energy conservation is an important issue, and feel the city's public services are worth the property taxes used to finance them.

These are some of the results of a recent public opinion survey commissioned by the city council. The poll, which included a random sampling of 1,115 residents, was conducted by the Institute of Policy Analysis for the purpose of determining whether Eugeneans like the way their money is being spent. Here is a general overview of the results:

Two-thirds of those polled felt their taxes are about right relative to the services they receive. The remaining one-third were evenly split between thinking taxes are too high or too low. There was a two-to-one preference for establishing a local sales tax over increasing property taxes should the city need to raise more money in the future.

When residents were asked to rate eight specific policy areas, or services, on a scale of zero to 100 according to satisfaction received from them (100 meaning "perfectly satisfied"), the library received the highest average points.

It was closely followed in descending order by parks and recreation, neighborhood upkeep, bus services, convenience of private auto use, safety

from crime, neighborhood associations and, lastly, the downtown mall.

When asked to rate these same policy areas in terms of importance, there was a change in priorities.

Safety from crime was rated most important, energy conservation (an addition to the above list) came in third, and convenience of private automobile use was rated last.

While rating these services, residents were asked what specific changes or improvements they deemed necessary for each.

Among the problems most frequently cited were the needs for more police protection, better house and yard maintenance, more tennis courts, more frequent bus service and shorter routes, better traffic management, removal of

loiterers on the mall, and better communication between neighborhood associations and their residents.

When asked how they might reallocate tax monies among the policy areas, residents showed a preference for spending more on the library, crime prevention, and parks and recreation, while spending less on neighborhood associations, the downtown mall, and tree planting.

Both the full report, nearly 400 pages long, and an abbreviated version are available at the Eugene Public Library, the University Library, and the City Managers office. Reports can be purchased from the latter for \$10.00 (the long version) or \$5.00 (the short version).

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Transfer students field help through LCC's problem program

What kind of problems do Lane Community College (LCC) students encounter when they transfer to the University? How can they get their questions answered?

Barbara Tooley, a former LCC student, is conducting a project for Student Services to help ease the strain for LCC students who are making the "switch."

Among the biggest problems they face are the size differences in schools and changes in the grading system, including the D-grade. Also, the University is usually geared for the younger students, she says.

Tooley stresses the need for former LCC students who have already made the transition to help in the project.

"We need those students to act as leaders and give advice on what classes to take, what teachers are best and whatever else is important," Tooley says.

Tooley plans to gather University students in early March to answer any questions that may be raised. Later in the year an orientation will be set up on campus.

Tooley invites any students interested in helping to "bridge the gap" to call her at 686-6091.

Food workers hold conference

College and university food service officials will be gathering in Eugene Wednesday through Friday for the 22nd annual meeting of the College Food Service Association (CFSA).

The meeting is at the Valley River Inn and will draw participants from the western part of the United States only.

Featured speakers will include Carol Sapin Gold, a management consultant from Los Angeles, who will talk about effective management. Roy

Bardsley of Bardsley and Haslacher Marketing Research, Portland, will talk about how opinion surveys improve customer relations and Bob Knight of the Hobart Company, makers of kitchen appliances, will talk about energy savings related to food service equipment.

University Pres. William Boyd will address the conference Wednesday. Boyd's address will be followed by a banquet and opening remarks by Ray Hawk, University vice-president for administration and finance.

Library violence considered

The University Beekman professor of Northwest and Pacific history will be the featured speaker at the winter term meeting of the Friends of the University Library in February.

Richard Brown, author of the first comprehensive history ever written on violence, will speak on "Violence in Libraries" at 7:30 p.m. Wednesday, at the Faculty Club.

Brown, an authority on the history of violence, joined the University faculty last fall as Beekman professor of Northwest and Pacific History.

He earned his B.A. degree from

Reed College and his M.A. and Ph.D. degrees from Harvard University. Before joining the University faculty, Brown taught at Rutgers University and the College of William and Mary.

Author to lecture

Canadian Prof. C.B. Macpherson, author of several books including "Essays in Democratic

Theory" and "The Real World of Democracy," will lecture at the University today at 11:30 in Room 129 Law.

His lecture, "Changing Concepts of Property: Humanistic to Economic and On?" will focus on the transformations of economic justice as reflected in our changing ideas about property.

Macpherson teaches in the political economy department at the University of Toronto.

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