

Info, gripes:

By BRENDA TABOR
Of the Emerald

The Information and Grievance Center has been revitalized to provide a system allowing students to file grievances and acting as an information and referral service.

The center has received 18 complaints during the six weeks it has been in operation in the EMU lobby. Student University Affairs Board (SUAB) members attribute increased use of the center to its new location in a high-traffic area. SUAB members staff the center which is open from 10:30 to 1:30 Monday through Friday.

The center is used almost equally for information and grievance proceedings,

according to Kim Defenderfer who is currently in charge of the center. But, he says the SUAB's primary focus is on the grievance process.

The center was re-established to create an official body where students can air grievances and let administrators or responsible officials respond to the complaint and clarify the situation if necessary. It also serves as an input to student government.

The grievance process begins when a student files a form stating the nature of the complaint and who (if applicable) it is being made against. Students may remain anonymous. Staff members then send a copy of the grievance and a memo requesting a response to all the bodies it concerns. A week later, the

SUAB's revitalized student center offers complaint filing system, referral service

student will receive a copy of the response.

The Information and Grievance Center is an "official entity of student government, so those named in grievances usually respond," says Defenderfer. "Even if they don't respond, at least they've seen the grievance," he added. Follow-up memos and calls are made if the initial memo elicits no response.

Complaints received by the center range from gripe about EMU food and the inefficiency with which grade changes are made in Oregon Hall to why the plants in the EMU weren't being watered and why graffiti isn't left on restroom walls.

The information part of the center is

being expanded to include a bulletin board and weekly event calendar. EMU programs will be asked to contribute to the center with displays and staff members to answer questions. SUAB members are asking Oregon primary candidates to each spend a day at the information and grievance desk.

Referral is a large part of the center's function because "students just don't know about the services they can obtain," Defenderfer says. "You can get almost anything done at the University, but students aren't taking advantage of it."

The center was located in the "Questions and Answers" corner of the lobby winter term, 1975. But there wasn't enough interest or publicity on the center so it was discontinued until this term.

Volunteers aid in community involvement

By WALLY BENSON
Of the Emerald

People helping people may be an overused phrase, but in Springfield it takes on a different meaning, according to Steve Grimes.

Grimes, coordinator of the

Springfield Volunteer Center (SCV), says the words aptly describe the center's function. "That's the only reason the whole program exists," he says. "We want to increase the effectiveness of community involvement."

The SVC opened in October to

meet the volunteer needs of Springfield. Before the center organized, the city's volunteer needs were met by the Lane County Voluntary Action Center, located in Eugene.

But, says Grimes, Springfield citizens decided there was a

strong enough need for Springfield volunteers.

Grimes says many opportunities await volunteers, including work with the city's school district, the Willamalane Parks and Recreation District and senior citizen programs. But it's not limited to those areas.

"People interested in working in Springfield should contact us and tell us their specific interest," says Grimes. "We'll place them in a non-profit organization which most nearly matches their talents."

The center is funded by the Springfield School District, the city of Springfield and the Willamalane Parks and Recreation District.

"The city has shown much enthusiasm because of the benefits, both to the community and the individual," says Grimes.

"There is a lot of support for the program — we've had a high

community response. But we'd also like to become involved with University students in our program."



Grimes makes a good case for volunteering. "It is an excellent way to become involved in the community, and a great way for students to make use of their education," he says. "Not only do they receive the satisfaction of helping people in need, but they get valuable training for themselves."

The center is open from 10 a.m. to 2 p.m. Monday through Friday, with placement counselors on duty to talk with new volunteers.

Cross-generational housing

Eugene plan first in nation

By VERA BOYOVICH
Of the Emerald

By the end of June, Eugene will be the first city in the nation to offer its residents cross-generational housing.

Eight to 12 senior citizens and

students will take part in a study where they will live together in a common home, "benefiting from the experiences of each other and breaking down age barriers."

This pilot experiment will be designed to gather facts for grant-funding proposals and future housing projects. When it begins next month, however, the project will be mainly self-supportive through rent payments.

The idea for cross-generational housing evolved from a CSPA class taught last term by Ron Wyden, a member of the Gray Panthers.

The Gray Panthers, a nationwide organization of young and old working together, is sponsoring a SEARCH class which is currently organizing the housing project.

"We started the project because as federal housing is set up now, there is age discrimination as to the old or the young and poor," said instructor Chris Hurd. "It is hard to cross over these age barriers."

Three senior citizens have already committed themselves to the project, although a specific house has not yet been found. Housing program coordinators are still looking for a home in Eugene located near a commercial area, where both senior citizens and students would have access to transportation.

Persons knowing of available housing or interested in the project should contact Mark Wolfe at 344-1095 or Chris Hurd at 747-8827.

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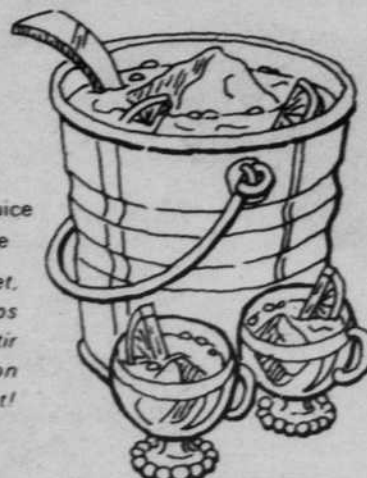
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FDA recalls cookies, juice for contamination

WASHINGTON (AP) — Thousands of cases of cookies, graham crackers and grapefruit juice are being recalled nationwide because they are contaminated with rodent hairs and filth, the Food and Drug Administration said Wednesday.

The agency announced that 1,450 cases of 46-ounce cans of sweetened grapefruit juice produced by Lykes Pasco Packing Co., Dade City, Fla., contain rodent parts and filth, and 20,875 cases of cookies and graham crackers baked by Bremner Biscuit Co., Louisville, Ky., are contaminated with rodent hairs.

The grapefruit juice cans are coded M19-MA and M19-MB and were marketed under the following labels: A & P Aunt Nellie's, Garden Charm, Golden Isle, Hyde Park, Ideal Acme, Kinston, Lob-laws, Our Family, Pomco, Shur-fine, Thrift Maid, Town Pride, Unity, Bonimart, Libby's, and Mal-kins.

The cookies and crackers were marketed under the following labels: Princess Creme Vanilla Cookies, Lenox Park Creme Vanilla Cookies, Oven Krisp Vanilla Sandwich Cookies, Ovenjoy Creme Vanilla, Lenox Park Creme Chocolate Cookies, Oven Krisp Chocolate Sandwich Cookies, Ovenjoy Creme Devil's Food Cookies, Lenox Park Creme Lemon Cookies, Oven Krisp Lemon Sandwich Cookies, Ovenjoy Creme Lemon Cookies, Princess Creme Lemon Cookies, Bremner's Sugar Honey Graham Crackers, Dutch Valley Sugar Honey Graham's, Food Club Sugar Honey Graham's, Oven Krisp Sugar Honey Graham's, Red Owl Golden Honey Graham's, Red & White Sugar Honey Graham's, Scot Lad Sugar Honey Graham's, Sunny Square Sugar Honey Graham's, A & P Sugar Honey Graham's, Finast Sugar Honey Graham's, IGA Sugar Honey Graham's, Rokeach Sugar Honey Graham's, Roundy's Sugar Honey Graham's, Camelot Sugar Honey Graham's and Monarch Sugar Honey Graham's.



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