



PHOTO BY JIM CORNELIUS

Sisters resident Bill Turner and his wife, Lorrie, have been living in a portion of their townhome at Hayden Homes' Village at Cold Springs since water damage from roof leakage occurred last winter.

Residents struggle to recover from damage

By Jim Cornelius
News Editor

It was a very tough winter all across Sisters Country. Heavy snowfall and intense cold combined in a perfect storm to cause extensive property damage as ice dams caused roof leakage and snow collapsed outbuildings and fences.

As local homeowners welcome warm weather and sunshine, many are still trying to recover from the damage winter left behind. Residents of the townhomes at Village at Cold Springs at the west end of Sisters have been particularly hard hit — and they are growing frustrated with developer Hayden Homes in trying to get their homes restored.

"I've been living in my master closet for four months," Sean Palagyi told *The Nugget*.

Palagyi, a COCC professor, lives in one of the townhomes at Village at Cold Springs. His bedroom and several other rooms are still torn up from water damage caused when the roof leaked. His neighbors, Bill and Lorrie Turner, Christine Burton, and Mike Pepples have all reported similar conditions.

Their homeowners association is responsible for the roofs and the building envelopes on the townhomes. The HOA is run by The Management Trust on behalf of Hayden Homes, which has not yet transferred control of the HOA to homeowners. The residents are frustrated with what they see as construction deficiencies that caused the damage they have experienced, and delays and sparse

communication about how they will be made whole.

Representatives of Hayden Homes and The Management Trust did not respond to email and phone messages from *The Nugget* seeking comment for this story. In a May 22 email, Sara Beddow, vice president of community management for The Management Trust wrote to residents: "Based on the inspection report, we have identified some areas that need to be addressed from both an original construction and a maintenance standpoint. We are in the process of developing a plan to address those areas. We'll be in touch with further details the first week of June with the hope of meeting in person with you the following week to discuss how best to address these issues."

The residents say they've heard that before.

"We feel like we've been put off and put off," Bill Turner said.

Christine Burton said she's consistently been told "one more week, one more week — and nothing's happening."

"I've made calls to Hayden Homes directly and it's gotten absolutely nowhere," said Mike Pepples.

A group of 11 residents commissioned CS Construction of Bend to write a report on the condition of their homes. Jerry Milstead, a 40-year veteran of the commercial construction industry participated in inspections of the affected properties.

"What we did was look at design drawings and then look at the buildings and see what was not done according

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